



GOVERNMENT OF YUKON

Performance Plan

Update on priorities and progress –
2019 year in review and 2020 look ahead



Message from Premier Sandy Silver

Our government is delivering results that improve people's lives. We are striking a balance between protecting the environment and fostering growth in our local economy. Yukoners are working and our economy is strong.

As part of our promise to be responsive, accountable and transparent, here is an update on what has been achieved so far and what is still to come.

This report is a snapshot of our territory's progress, capturing some of the ways we are listening to community voices, addressing your priorities and providing services that focus on local needs, local interests and local solutions.

Since being elected we have remained committed to giving all Yukoners a voice in our shared future. We have created opportunities to be involved in discussions and decisions that affect our territory's future and we have listened to what is being said.

We thank everyone who participated in our public engagement efforts this past year. Your perspectives, your insights and your depth of knowledge about what works for Yukon and the North is crucial to helping us take action to create positive change. Together, we are working to enhance the well-being of our communities and support a resilient Yukon.

I look forward to hearing more about what matters to you as we continue building healthy, vibrant and sustainable communities across the territory.

A handwritten signature in blue ink, appearing to be 'SS' with a stylized flourish.

Premier Sandy Silver



Introduction

The 2019–20 Performance Plan is our third progress report to Yukoners since 2017. It provides a transparent window into what government is doing to make a difference in the lives of Yukoners. The report is organized into eight themes linked to each of our five central priorities.

Presented in the pages that follow is a summary of our work accomplished during 2019, as well as the priorities and commitments we are working on going forward. We invite all Yukoners to treat this report as a point of departure for digging deeper, reaching out, and getting involved.

The report once again features a collection of “Canadian Index of Wellbeing” indicators for Yukon that speak to broad population-level well-being. An expanded set of program and service-specific indicators tracked across government are also included. All statistics and indicators included in this report are sourced from the latest available data sets at the time of publication.

Well-being indicators are incredibly valuable tools, because they challenge us to go beyond simple economic indicators such as Gross Domestic Product in assessing the state of our communities. There is a growing movement across the world to utilize well-being as the lens for decision-making, and the Government of Yukon is a proud supporter of this approach. Well-being indicators can help us better understand and reduce disparities in society, and provide a means of knowing whether we are improving the quality of life of Yukoners in tangible terms.

To learn more, please visit

uwaterloo.ca/canadian-index-wellbeing



All ***CIW indicators** in this report are Canadian Index of Wellbeing national indicators. Yukon has data available for some but not all of the 64 indicators used in the national framework.

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Yukon priority:

Yukoners live healthier, happy lives

Strategic outcomes:

- We lead happy, healthy lives
- We have access to the services we need
- We thrive as learners throughout our lives



Health and well-being

The best care and support that we can offer Yukoners comes from a system that is integrated – where care is team-based and holistic, providing diverse services for people to achieve wellness.

That is why we are advancing a model of collaborative care which calls on health providers to work more closely together to meet the diverse needs of people and families. We are also focused on coordinating mental health, trauma and substance-use care for Yukoners, recognizing that across Canada, the social and economic impacts of mental illness are significant and in need of a response matched to the severity of the situation.

As part of that response, we are proud to report that Premier Silver will be co-leading a symposium on mental health with the Premier of Saskatchewan. This was a commitment at the Council of the Federation meetings in July with all Premiers of Canada. The mental health symposium will explore opportunities for innovation, promote collaboration among governments, and share knowledge about best and most promising practices to address these challenges with unique Canadian approaches.

Yukon indicators



CHILDREN/YOUTH IN CONTINUING CUSTODY OF THE DIRECTOR

49% decrease

from 143 in March 2018 to 73 in March 2019



2017-18

71.7%*

of Yukoners aged 18 and older reported being

PHYSICALLY ACTIVE

compared to **68.2%** in 2015-16

73.3% OF CHILDREN 0-5

attended a daycare centre, preschool or child care centre in 2019



NATIONAL AVERAGE:

51.9%



43.5% of Yukoners

reported difficulty finding a child care arrangement for children 0-5 years of age



NATIONAL AVERAGE:

36.4%

2017-18

62.9%*

of Yukoners report their **MENTAL HEALTH** as excellent or very good

compared to **68.6%** in 2015-16



NATIONAL AVERAGE:

69.4%

Please see page 14 for actions taken and underway to support progress.

2017-18

54.3%*

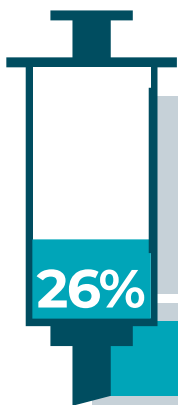
of Yukoners report their **HEALTH** as excellent or very good

compared to **60.1%** in 2015-16



NATIONAL AVERAGE:

60.8%



Yukoners who got the

flu shot*

IN 2018 Up from **24%** in 2017

26%

52% OF YUKONERS

65 YEARS AND OVER GOT THE FLU SHOT IN 2018
Target is **80%**



80.6% of Yukoners*

report a strong sense of **BELONGING TO COMMUNITY** IN 2017-18

compared to **81.5%** in 2015-16



NATIONAL AVERAGE:

68.9%

i CANADIAN
index
OF WELLBEING

*CIW indicators

Yukon indicators



5,842 days
OF HOSPITAL STAYS
OR LONG-TERM CARE
AVOIDED

due to home care assistance (2018–19).
Up from 2,865 in 2017.

12%
**DECREASE IN HOSPITAL
ADMISSIONS**

for health conditions that may have been prevented or managed with appropriate primary health care.

Decreased from 542 per 100,000 to 477 per 100,000 (2017–18).

**YUKON'S POTENTIALLY
AVOIDABLE MORTALITY RATE**

214 per 100,000

A decrease from **247** per 100,000 in 2013–15.

NATIONAL AVERAGE:
198 PER 100,000

This indicator quantifies the number of deaths for every 100,000 citizens that could have been avoided through better treatment and prevention efforts.

78.8%* **OF YUKONERS** 2017–18

have access to a regular health care provider

NATIONAL AVERAGE: 84.9%

Self injury
HOSPITALIZATION RATE

141 PER 100,000 POPULATION

A decrease from 224 per 100,000 in 2016–17.

NATIONAL AVERAGE:
69 PER 100,000

1.8 hours is the average time 90% of patients waited in **EMERGENCY DEPARTMENTS** before being seen by a doctor in 2017–18

NATIONAL AVERAGE: 3.2 hours



STRATEGIC OUTCOME

We Lead happy, healthy lives

Some of our work so far

- Supported Yukon's younger generation by providing more than \$1.5 million in funding to organizations, programs and services working on positive youth development.
- Provided \$150,000 to support Team Yukon's attendance at the 2019 Canada Winter Games; 169 athletes competed in 18 sports over the two-week period in February in Red Deer, Alberta.
- Added wheelchair-accessible sites at Tombstone Mountain and Five Mile campgrounds and continue to focus on accessibility in our improvement and expansion projects. We now have nine campgrounds with wheelchair-accessible campsites, including Pine Lake, Aishihik Lake, Twin Lakes, Nahanni Range, Conrad, Marsh Lake, and Wolf Creek.
- Appointed an independent expert panel to conduct a comprehensive review of the health and social services system, with the goal of figuring out how we can better allocate our existing resources (people and money), improve services, make things more efficient and find creative solutions to meet our needs today and tomorrow.

Spotlight on: Taking the pulse – A health and wellness conversation

The independent expert panel involved the public, health care professional associations and NGOs in the review of health and social programs and services through **45 meetings in June 2019**. More than **200 Yukoners** have shared their thoughts so far on what's working with our health and social programs and services and what's not.

The panel heard that we have hundreds of dedicated care providers working with the health and social system who are focused on delivering excellent services to their clients. This includes the staff from dozens of non-governmental organizations who are delivering high-quality services in many different areas.

According to Yukoners, there are opportunities to increase investments in prevention and to take a whole-person approach to care, based on the social determinants of health.

What we are working on

- Enhancing awareness and prevention of Fetal Alcohol Spectrum Disorder through the FASD Interagency Committee across Yukon. This work has included developing and launching a Standard Drink Sizes campaign.
- Undertaking a comprehensive baseline study of well-being in Yukon that will conclude in 2020 with the publishing of a final report called a "Profile of Well-being for Yukon". The work will support evidence-based decision making and the closing of socio-economic gaps identified by the research.



STRATEGIC OUTCOME

We have access to the services we need

Some of our work so far

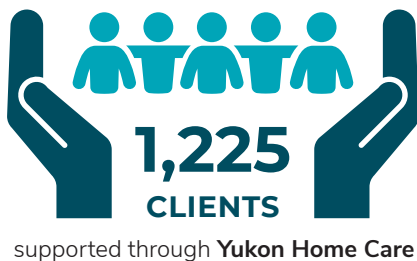
- Improved orthopedic care for Yukoners with a second resident orthopedic surgeon who started in September 2019. This will result in decreasing the need for a visiting orthopedic specialist from 20 weeks to two weeks per year. Two additional pediatricians began working in Yukon in October 2019, bringing the total to three. The pediatricians will be working with care providers and families to better support children's needs.
- In November, three psychiatrists opened their private practice in Whitehorse. In addition to their private clinic, they will be ensuring hospital coverage for mental health services, and visiting rural communities.
- Launched 1Health Yukon, a modern, integrated health information system for Yukon's hospitals, health facilities and services that will update the current system, and support transitions when Yukoners move from one service to another.
- Increased support for child care centres by increasing the direct operating grant by \$3.2 million per year.
- Signed an agreement with the Government of Canada to increase access to quality treatment services for people with substance-use disorders.
- Began covering the cost of medical abortion medication to ensure Yukoners have low-barrier options and more equal access to abortion services.
- Reduced cataract surgery waitlist times from 36 to 16 months and offered 387 surgeries between January 1 to June 30, 2019.
- Opened a new 10-bed reablement and respite program at the Thompson Centre. This fills a long-existing gap to support people to return to a higher level of function before being assessed for home care, or long-term care. The program at Thompson Centre consists of four beds for the reablement program, and six beds for respite. This provides an additional option for Yukoners to allow them to stay at home and in their communities longer.
- Introduced a new collaborative care model of primary health care in Mayo and Pelly Crossing. The Mayo Health Centre became the first in Yukon to be staffed by a nurse practitioner which will enable more comprehensive care and increase the options for care in the community.
- Created Community Health Nurse mobile positions specifically dedicated to prevention and wellness in Haines Junction and Mayo. These positions are focusing on community health services, programs and education, such as: immunization, harm reduction, sexual health care, injury prevention, chronic disease screening and support, end-of-life care and support, wellness clinics and screening.
- Released the Opioid Action Plan to help tackle the growing number of drug-related overdoses and deaths in the territory. We have started offering mobile fentanyl testing through the new outreach van, operated by Blood Ties. As of September 2019, 3,400 Take Home Naloxone Kits have been distributed.
- Introduced LifeSpeak, a digital wellness platform for YG employees and their family members to access expert advice on topics related to physical and mental health.

- Opened a low-barrier shelter, the Whitehorse Emergency Shelter, allowing vulnerable Yukoners to access much needed services – some for the first time. We continue to work closely with all stakeholders to ensure that clients, Whitehorse residents and businesses can all thrive in and support this new facility.

As a result of increased onsite supports at the shelter, staff have been able to prevent accidental overdoses (through the provision of naloxone kits), divert individuals from having to use withdrawal management (detox) beds (96% reduction from August 2018 to August 2019), and the number of individuals being sent to the emergency department, or being held overnight at the Arrest Processing Unit at the Whitehorse Correctional Services.

- Actions taken to support this goal include the addition of onsite supports, such as a social worker and outreach workers, to better assist individuals accessing the shelter to develop individualized care plans and deliver programming to support the social determinants of health. We are now also working with Emergency Medical Services to provide onsite paramedic services at the shelter ten hours a day, seven days per week.
- Strengthened our partnership with Skookum Jim Friendship Centre in Whitehorse to enhance drop-in and shelter services to Yukon youth.

- Developed a design for new health and wellness centres in communities. Working with the Government of the Vuntut Gwitchin First Nation we will locate the first new health and wellness centre in Old Crow. This centre will bring together regional social services, home care services, mental wellness and substance-use services, and community nursing health services in one building to be able to better integrate services and supports to respond to the community's needs and facilitate collaborative care.
- Began managing the Referred Care Clinic, which is a collaborative primary health care, team-based clinic based in Whitehorse designed to meet the needs of clients living with serious mental health and/or substance-use issues and medical issues who do not have a family physician. The clinic is providing primary health care to clients who would otherwise be accessing care through Whitehorse General Hospital Emergency Department or not receiving any at all. In 2018, there was an estimate of 600 unique clients supported through the Referred Care Clinic.
- Supported the Downtown Outreach Clinic which is a partnership between the Kwanlin Dün First Nation and the Yukon Home Care Program. In 2017, the clinic had 954 visits. The numbers are still being compiled for 2018.
- From September 2017 to August 2019, approximately 43 clients with higher needs have remained at home supported by a home-first philosophy.

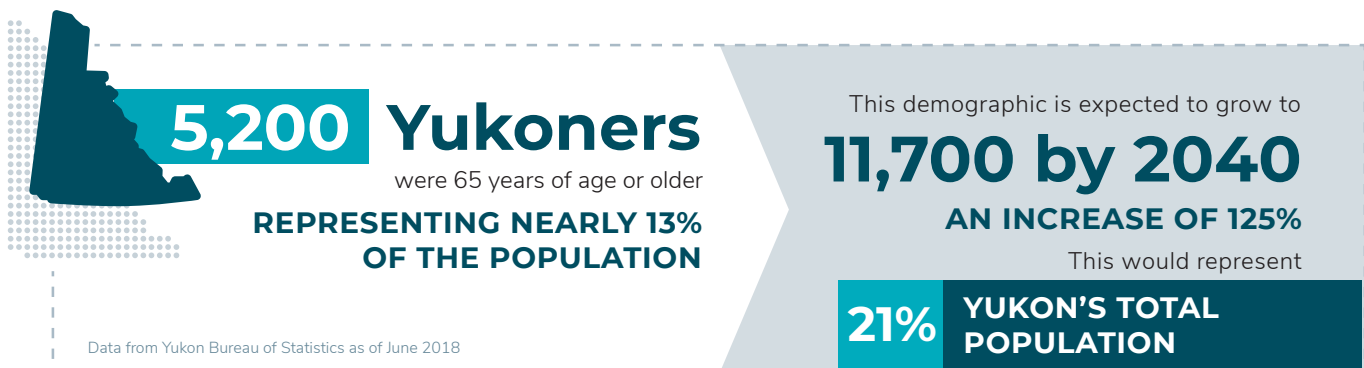




22 MENTAL WELLNESS HEALTH WORKERS IN COMMUNITIES IN 2019

2 IN 2016

- Reached an agreement with the Canadian Mental Health Association – Yukon Division to provide counselling services in Whitehorse, while expanding the scope of counselling services available in our rural communities. As part of the new delivery model, All Genders Yukon Society will be coordinating counselling services to transgender, two-spirit, non-binary individuals and their families.
- Improved mental wellness support at the Whitehorse Correctional Centre (WCC) by introducing community counselling services. Inmates have access to the same groups in WCC as are available at the Sarah Steele Building. This allows individuals to receive mental wellness and/or substance-use supports while at WCC, and continue to be supported when they leave and transition back to the community.
- Launched new mental wellness hubs in Carmacks, Haines Junction, Watson Lake and Dawson City to support Yukoners. A review of the Hubs was done in April 2019 and found that we had 378 active files in the Hubs, 42% children and youth.
- Established a clinical child, youth and family counsellor position in each of the four rural Mental Wellness and Substance Use community hubs. We are increasing resident psychiatric support in Yukon to improve access to care. As of October 2019 we will have three resident psychiatrists.
- Hired a clinical coordinator for the Sexual Assault Response Team and negotiated a physician fees agreement. This role is to work on establishing clear pathways with the support of Yukon Hospital Corporation to support victims presenting to hospitals for care, and then returning to the community.
- Supported individuals identifying as transgender by being the first in Canada to offer the World Professional Association for Transgender Health (WPATH) training on standards of care for transgender persons at no cost. Close to 100 participants attended.
- Opened the Porcupine River House in fall 2019 with 24 beds. It will provide care services and activities for residents similar to the existing Whistle Bend Place houses.
- Completed the Aging in Place public engagement, hearing from more than 1,200 Yukoners to help us plan our work to support people as they age.



What we are working on

- Improving and better coordinating mental health, trauma and substance-use care for Yukoners.
- Completing renovations of the Wann Road youth home, identifying the first cohort of youth to enter into the home as participants in a newly developed, culturally relevant transitional support program.
- Developing midwifery regulations and a model of care based on best practices in other jurisdictions and on feedback from stakeholders and members of the Yukon public.
- Working with the Francophone community to determine how health services and social supports are delivered to ensure they meet the needs of Francophone Yukoners. 1,815 Yukoners have French as their first language, representing 5.1% of the total population of Yukon compared to 4.8% in 2011.
- Opening opioid treatment services clinics in Dawson City by winter 2020.
- Opening the Wind River House with 18 rooms in the winter of 2019–20 to offer services and supports to individuals with life-limiting illnesses.
- Opening the Donjek River House in winter 2020–21 with 12 rooms, which will offer supports to long-term care residents with complex behavioural care needs.
- Developing an Aging in Place Action Plan that is based on the four pillars that we heard throughout the engagement:
 1. Programs, Services and Infrastructure
 2. Housing
 3. Transportation
 4. Living Full and Meaningful Lives

The Mental Wellness Substance Use Services mental health nurse situated at Whitehorse General Hospital links clients to additional services. They connect clients to community resources and their support systems or they recommend admission when necessary/appropriate. They have completed numerous intake assessments for Mental Wellness and Substance Use which has ensured that clients are being supported by services. **Early indicators tell us that there is a reduction in admissions from the Emergency Department to the Secure Medical Unit due to the presence of the mental health nurse.**



2017–18

Patients with repeat hospitalizations for **MENTAL ILLNESS**



NATIONAL AVERAGE: 12.1%



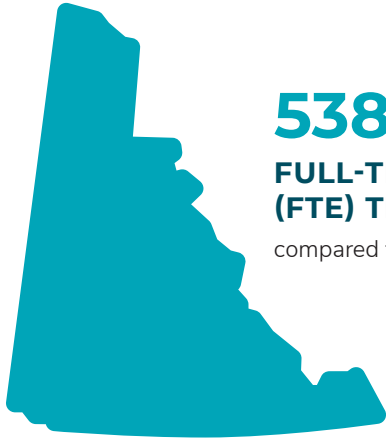
Education

This past year we proudly introduced Yukon's modernized curriculum with Grades 11 and 12.

At the same time, we also recognize that the overall quality of education that Yukon youth receive is not just a matter of how strong the curriculum is; the condition of our schools and indoor learning environments is equally as important. That is why we are focused on modernizing our school buildings through long-term capital planning for renovations and replacements. This includes continued investments in technology to support digital skills and learning both inside and outside the classroom.

We are also working more closely with Yukon First Nations than ever before. We are committed to collaborating through partnerships with Yukon First Nations and the federal government to support improved educational outcomes for all Yukon students and will report regularly on our progress.

Yukon indicators



538

FULL-TIME EQUIVALENT (FTE) TEACHERS

compared to 532 FTEs last year

88.8%*
of 25-to-29-year-old Yukoners completed
HIGH SCHOOL
(2016)

NATIONAL AVERAGE: 89.7%

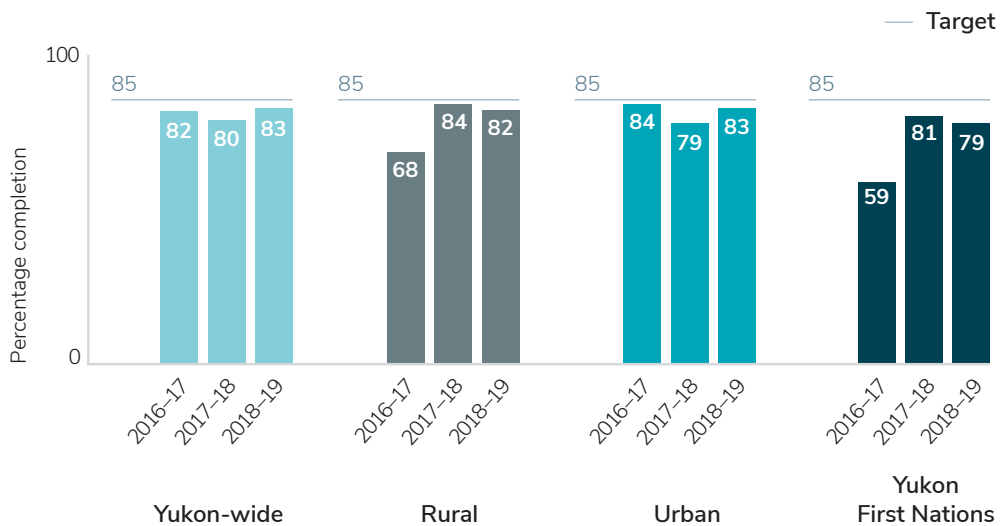
31.1%*
of 25-to-54-year-old Yukoners hold a
UNIVERSITY DEGREE
(2016)

NATIONAL AVERAGE: 31.8%



2016-19

High school graduation (Grade 12)



Note: Percentage completion only includes students who have graduated with a Dogwood Diploma. It does not include students on the School Completion Program (Evergreen Certificate) or Adult Graduates.

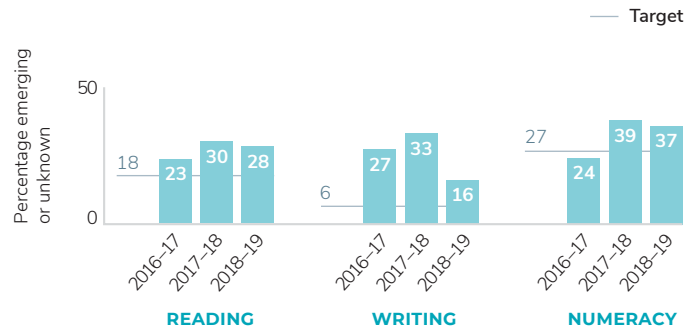


*CIW indicators

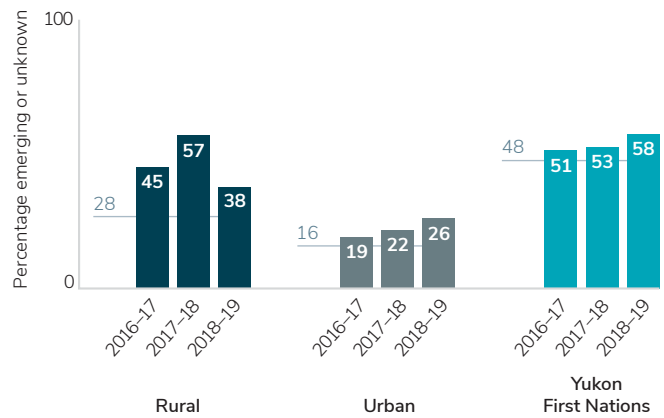
Grade 4 Yukon Foundational Skills Assessment:

Percentage of students that were assessed as “emerging” or “unknown” (2016–19)

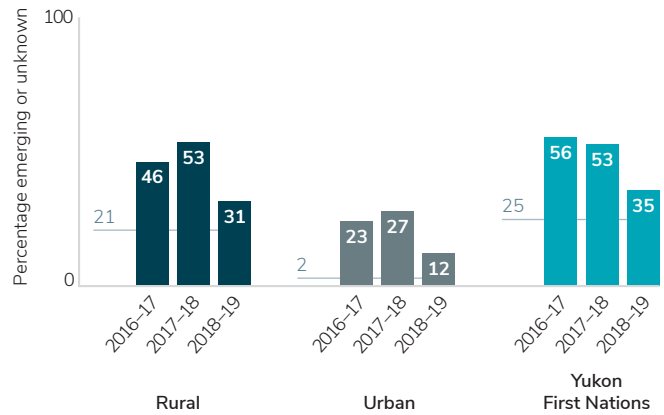
The Yukon Foundational Skills Assessment is an annual Yukon-wide assessment of all Yukon students in Grades 4 and 7. It assesses how well students are progressing in the foundational skills of reading, writing and numeracy. The assessment is typically administered in October or November.



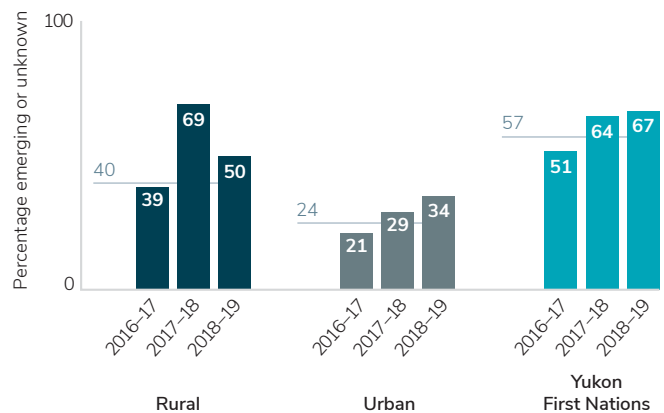
This assessment is an indicator of where individual students might have challenges in reading, writing and numeracy. We use this assessment to provide a snapshot of how our education system is meeting the needs of students in these key areas, and to help plan the education of individual students.



“Emerging” or “unknown” indicates students that demonstrate an initial or partial understanding of the concepts and competencies relevant to the expected learning in reading, writing and numeracy. We are striving to decrease the number of students assessed as “emerging” or “unknown”. By decreasing the number of students who need more support, we are increasing the students who are meeting expectations.



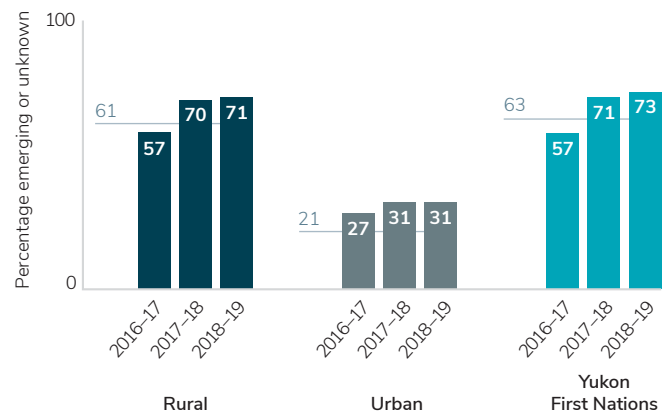
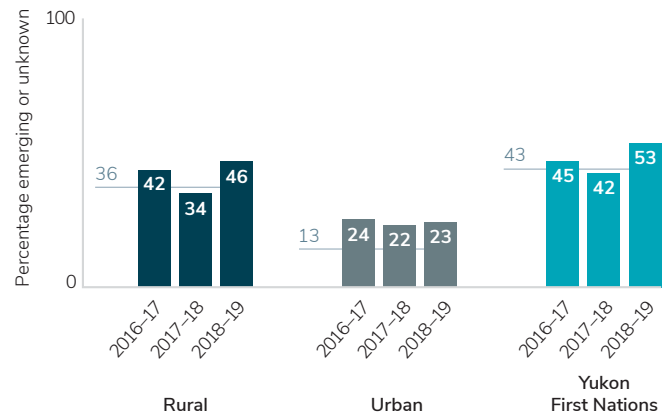
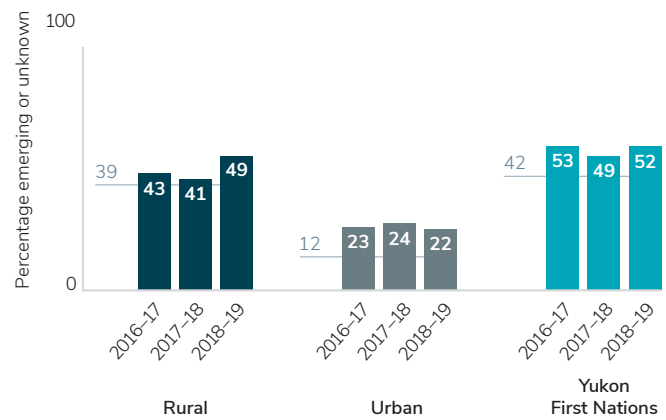
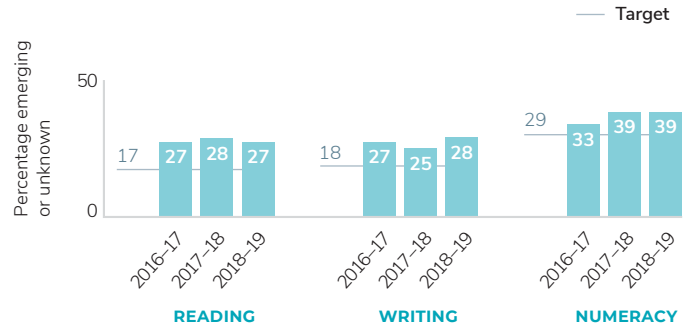
TARGET: REDUCE STUDENTS WHO ARE EMERGING OR UNKNOWN IN READING, WRITING OR NUMERACY BY 10%.



Grade 7 Yukon Foundational Skills Assessment:

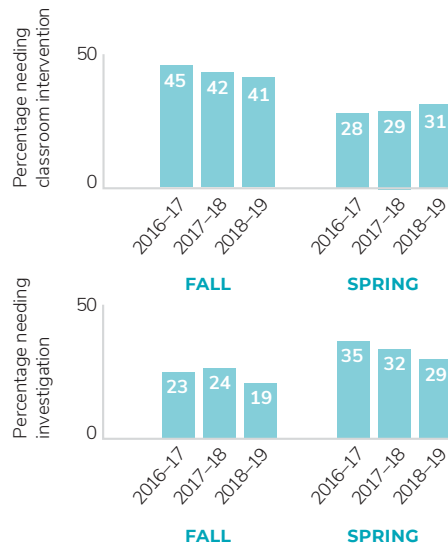
Percentage of students that were assessed as “emerging” or “unknown” (2016–19)

TARGET: REDUCE STUDENTS WHO ARE EMERGING OR UNKNOWN IN READING, WRITING OR NUMERACY BY 10%.



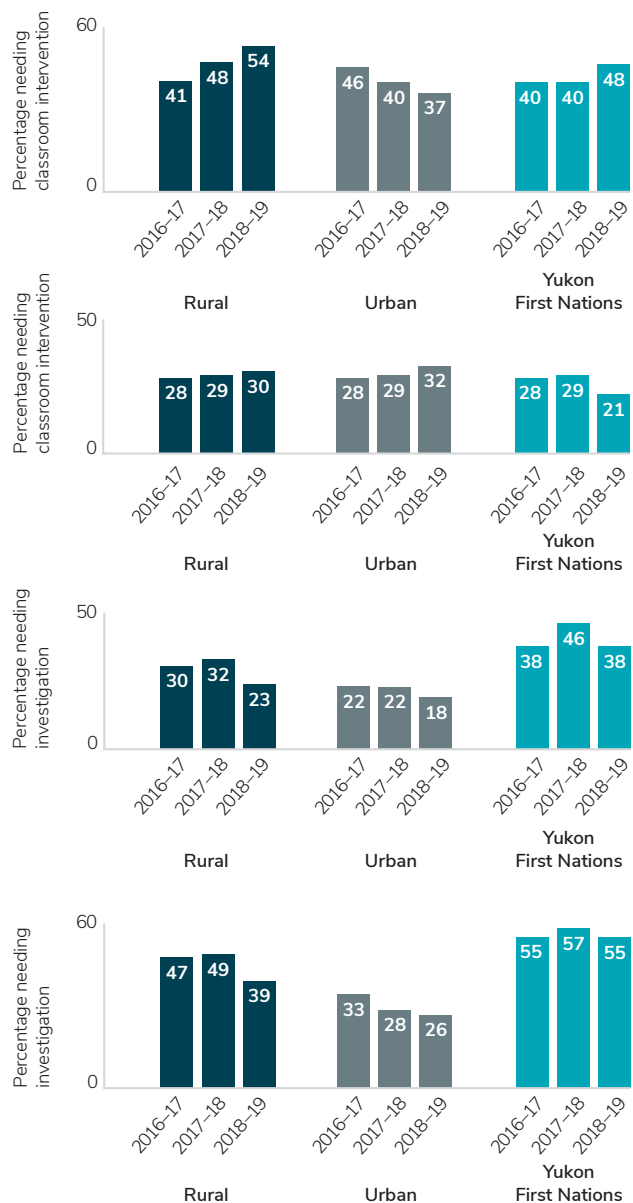
Boehm Test of Basic Concepts

The Boehm Test of Basic Concepts Third Edition (Boehm-3) is a comprehensive assessment for K–2 students that contains 50 basic concepts. The test can be used to identify students at risk for academic delays and to monitor progress. We administer the test twice a year: once in the fall, between October and November; and once in the spring, between April and May.



“Classroom intervention” indicates students that have been assessed as needing interventions that can be done in the classroom to support the child or classroom as a whole.

“Needs investigation” indicates students that have been assessed as needing further investigation to identify what is affecting a particular child and how to support the child’s needs, as the child may have needs that are more complex.



Early Years Evaluation – Teacher Assessment

2+ domains at risk

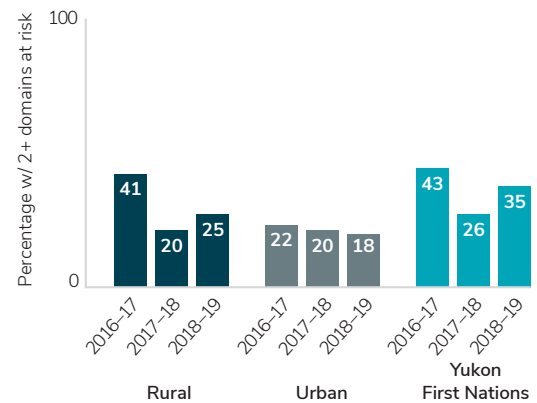
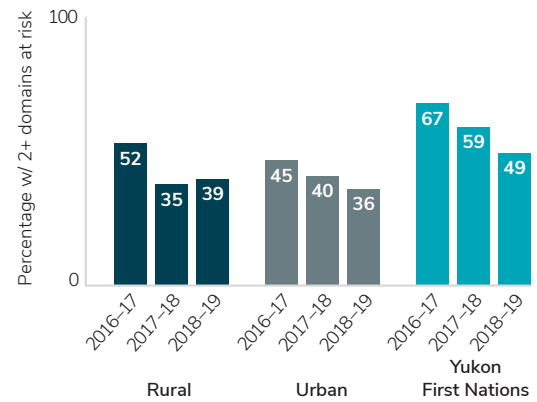
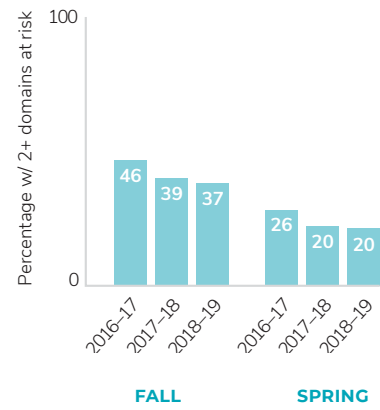
The Early Years Evaluation survey measures a student's development in the following areas or domains:

- awareness of self and environment
- social skills and approaches to learning
- cognitive skills
- language and communication
- physical development – fine motor
- physical development – gross motor

Domains at risk

This assessment is first written in the fall of the school year to identify students with domains at risk. The assessment is written again in the spring only by students who were identified in the fall as having domains at risk to assess how these students have progressed in their development. The spring results reflect the percentage of the original fall cohort that continues to have 2+ domains at risk. The spring assessment is expected to show a smaller percentage of students with domains at risk as the teacher provides targeted supports for these students in the domains identified as being at risk.

DOMAINS AT RISK: A DOMAIN IS DEFINED AS BEING AT RISK IF THE RESULTS SHOW THE STUDENT IS EXPERIENCING EITHER SOME DIFFICULTY OR SIGNIFICANT DIFFICULTY IN A DOMAIN.





STRATEGIC OUTCOME

We thrive as learners throughout our lives

Some of our work so far

- Implemented a modernized teacher evaluation process developed with partners and Yukon First Nations that aligns with the new curriculum and focuses on effective instructional practices.
- Modernized Yukon's curriculum for all grade levels.
- Worked with Yukon First Nations to develop sample units for Grade 8 and 9 that integrate Yukon First Nations ways of knowing and doing. The sample units are Interconnectedness, Climate Change, and Plants and Connection to Place.
- Made changes to the Student Attendance Policy with input from Yukon First Nations to accommodate the cultural and community needs of Yukon First Nations students.
- Worked with the Yukon Teachers Association to ratify a new three-year collective agreement that addresses several long-standing issues. The revised agreement includes provisions to give priority to Yukon First Nations teachers, extend maternity and parental leave benefits throughout the calendar year instead of just the school year; define the criteria to convert temporary employees to indeterminate employees; and enable teachers-on-call to be included in the YTA bargaining unit, which was done through an amendment to the *Education Labour Relations Act*.

What we are working on

- Investing \$30 million to help modernize Yukon schools, including planning for the new Whistle Bend elementary school and working with Kluane First Nation and the Ross River Dene Council to plan schools to meet their communities' needs.
- Supporting the transition of Yukon College to become the first Canadian university north of 60. A new *Yukon University Act* was passed last fall.
- Working with Yukon First Nations to develop sample units for Grade 8 and 9 that integrate Yukon First Nations ways of knowing and doing. The sample units are Interconnectedness, Climate Change, and Plants and Connection to Place.
- Responding to recommendations from the Auditor General, including working with Yukon First Nations and partners to conduct a review of the supports and services it provides to students with special educational needs.
- Improving early learning environments in all rural Yukon communities and supporting young children in being ready to learn by offering students the option to start Kindergarten when they are four years old instead of five.
- Modernizing school buildings through long-term capital planning for renovations and replacements.
- Negotiating Agreements for Minority Language and Second language instruction to enhance French language instructional programs.
- Building community partnerships and integrating and enhancing services to improve health and wellness supports for young Yukoners in schools and in their communities.
- Building a new French First Language Secondary school, scheduled to be completed in winter 2020–21.



According to Yukon College's 2018 Annual Report about student satisfaction:

93%

of students were satisfied with the quality of instruction at Yukon College

95%

of students were satisfied with course content

90%

of students were satisfied with support services

83%

of students were satisfied with opportunities to engage in research

98%

of students agreed that "Yukon College is a good learning environment"

THE PERCENTAGE OF STUDENTS WHO AGREE THAT "YUKON COLLEGE PROVIDES AN ENVIRONMENT OF CULTURAL SENSITIVITY FOR ALL":

93%

OVERALL

91%

INDIGENOUS STUDENTS



Yukon priority:

Yukoners live in a
diverse, fair society
committed to
reconciliation

Strategic outcomes:

- We celebrate First Nations knowledge and culture
- Our governments work together
- We contribute to reconciliation



Reconciliation and government- to-government relationships

Strengthening relations with Yukon First Nations is a cornerstone commitment of this government.

This strengthened relationship is bringing tangible benefits to all Yukoners through a range of environmental, economic and social projects and partnerships. Over the course of this past year we have continued our work towards the implementation of modern treaties and self-government agreements with First Nations and transboundary Indigenous groups to promote reconciliation and build relationships that are based on trust, openness and respect.

The current level of collaboration between the Government of Yukon and Yukon First Nations governments is unprecedented. We are achieving meaningful change and real results that we can continue to build on.

We are also committed to bringing a strong and united voice from Yukon to the national stage. Yukon Days in Ottawa ensures that our shared priorities are communicated effectively to Canadian federal leadership. To date, this approach has been successful with the federal government's budget containing investments related to all priority items raised by the Yukon government and Yukon First Nations.

Yukon indicators

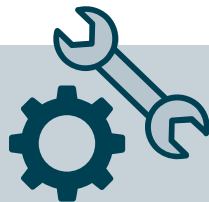


4 Education agreements

with Yukon First Nations governments to
ADVANCE JOINT PRIORITIES

5 labour market agreements

in place with Yukon First Nations



3 Government-to-government ACCORDS/AGREEMENTS

ACCORDS/AGREEMENTS

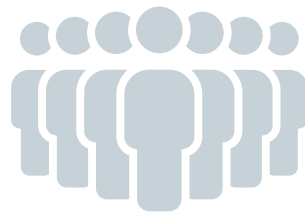
in place with Yukon First Nations governments to advance shared priorities

CURRENTLY NEGOTIATING GOVERNMENT-TO-GOVERNMENT ACCORDS with four Yukon First Nations



13 Yukon Forums

CONVENED WITH FIRST NATIONS GOVERNMENTS to advance shared priorities and resolve long-standing issues



16 working groups

formed to advance the
YUKON FORUM JOINT ACTION PLAN PRIORITIES



\$1.1 million transferred

TO THE COUNCIL OF YUKON FIRST NATIONS' YUKON NATIVE LANGUAGE CENTRE to support Yukon First Nations language development, including Aboriginal Language Teacher training



STRATEGIC OUTCOME

We celebrate First Nations Knowledge and culture

Some of our work so far

- Partnered with Government of Canada to enhance our Indigenous Women's Equality Fund to help build capacity within Indigenous women's organizations and enable them to better meet the needs of their communities. The joint funding for all three Indigenous women's organizations was \$426,500 for 2018–19 and \$600,000 per year for 2019–21.
- Provided the Yukon First Nations Culture and Tourism Association with a contribution of \$300,000 to invest in Indigenous tourism development.
- Celebrated National Indigenous Peoples Day by hosting a ceremony to unveil the restored 1971 BC Centennial Totem Pole.
- Signed a Memorandum of Understanding to collaborate on heritage management with 11 self-governing Yukon First Nations leaders. This is an outcome of the Yukon Forum Joint Action Plan and formalizes the Heritage Working Group made up of representatives from 11 self-governing Yukon First Nations governments, the Government of Yukon, and the Council of Yukon First Nations. This agreement lays the foundation to address heritage matters throughout the territory, including archaeological and paleontological discoveries, cultural artifacts, and the stewardship of heritage and historic sites.
- Supported research and revitalization of First Nations heritage routes through the Heritage Trails Program.
- Showcased five new acquisitions to the Yukon Permanent Art Collection, all by Yukon First Nations artists, in an exhibition at the Carcross/Tagish First Nation Learning Centre in Carcross.

What we are working on

- Working collaboratively with First Nations and transboundary Indigenous groups to develop an approach for the public service to respect and reflect First Nations ways of knowing and doing in government actions and decisions.
- Providing training to Yukon government employees and senior leaders on Yukon First Nations' history, culture, agreements and self-government as well as the lasting impact of Indian Residential Schools.
- Collaborating with Yukon First Nations to integrate Yukon First Nations ways of knowing and doing into school programs and curriculum.
- Developing a partnership program to provide Indigenous cultural education for immigrants to Yukon.
- Supporting the use of Indigenous languages by providing financial assistance to the Council of Yukon First Nations for Yukon First Nations community training to develop online language course applications and mobile language applications. This funding is through the Community Development Fund.



STRATEGIC OUTCOME

Our governments work together

Some of our work so far

- Joined the Council of Yukon First Nations Grand Chief and Yukon First Nation Chiefs to meet with federal ministers in Ottawa to jointly advocate for Yukon issues including housing, land use planning, Yukon University, Indigenous languages and treaty loan repayment.
- Signed an updated Intergovernmental Protocol with Canada and self-governing Yukon First Nations to strengthen and enhance our intergovernmental relationship.
- Continued to collaborate with self-governing Yukon First Nations and Canada at the Implementation Working Group meetings. This working group focuses on moving the implementation of the Final Agreements forward and recognizing priorities for the parties to build on together.
- Increased the flow of resource revenues to self-governing First Nations by reaching an agreement related to Chapter 23 of the Umbrella Final Agreement.
- Improved collaboration between governments by establishing a Joint Senior Executive Committee of Government of Yukon Deputy Ministers and First Nations Executive Directors.
- Supported First Nations governments to initiate community protocols with the Safer Community and Neighborhoods unit (SCAN) in 2019. The Little Salmon–Carmacks First Nation now joins six other First Nations who have engaged with SCAN to promote safer communities by addressing illegal activities that negatively affect community safety on their Traditional Territories.
- Funded the RCMP's Historical Case Unit (HCU) for a three-year period with a mandate to investigate historical homicides, historical suspicious deaths, missing person investigations and cases of unidentified human remains. Included within the mandate of this unit is the key role of Missing and Murdered Indigenous Women and Girls liaison.

National Inquiry into Missing and Murdered Indigenous Women and Girls (MMIWG)

We are focused on working with Yukon First Nations, Yukon Indigenous women's groups and family representatives to develop a Yukon-wide strategy in response to the 231 Calls for Justice contained in the National Inquiry into Missing and Murdered Indigenous Women and Girls Final Report. We will work with our partners to ensure that every Yukoner can see themselves in the draft strategy, and can identify ways to help address violence against Indigenous women, girls and LGBTQ2S+ people.

While the task of undertaking the Inquiry was monumental and the work of gathering stories and evidence could easily continue, we are very pleased with the Commission's Final Report that was released on June 3, 2019. We will use this document to guide our work as we create a strategy for all Yukoners to take effective and meaningful action to address the root causes of this crisis.

Leading up to the release of the Final Report, we invited the Commission to return to Yukon in May, 2019 to close the circle in ceremony. All of the Commissioners and about 25 staff attended. The event was a success with all the guests expressing gratitude for the opportunity to participate in healing ceremonies after working in such an emotionally charged process.

What we are working on

- Working jointly with Yukon First Nations to finalize a first-ever First Nations procurement policy. This new policy will be embedded within the new Government of Yukon procurement policy and will provide guidance about increasing opportunities for First Nations to secure government contracts.
- Increasing Yukon First Nations' involvement in education and schools, including through the Yukon Forum, the Chiefs' Committee on Education, the Joint Education Action Plan, individual education agreements with First Nations governments and initiatives with the Council of Yukon First Nations.
- Working trilaterally with Canada to establish a process to flow housing funding directly to Yukon First Nations and support solutions to address significant housing needs.
- Partnering with Kwanlin Dün First Nation (KDFN) to enhance the Restorative Community Conferencing Program. The program will expand to include one KDFN position and one additional Restorative Conferencing Coordinator. By increasing positions, Family and Children Services will enhance its ability to work in partnership with all Yukon First Nations using First Nations-based practices.
- Advancing improvements to all aspects of mineral exploration and development through the Mining Memorandum of Understanding with Yukon First Nations. A highlight of this work is developing guidance for major mines under the Mine Licensing Improvement Initiative.
- Working with First Nations and community partners to improve community wildfire resiliency by creating community wildfire protection plans.
- Taking action to improve the correctional system through a collaboration with the Council of Yukon First Nations to implement a sweat lodge program on the grounds of the Whitehorse Correctional Centre.
- Working with Kwanlin Dün First Nation on the Bail Verification Pilot Project where probation officers and KDFN Bail Support Workers are working together to support individuals who identify as First Nations (or have a connection to one of Yukon's First Nations) in securing bail.
- Supporting the First Nations Policing Program by working with the Government of Canada to extend the program for another two years.
- Supporting the Kwanlin Dün First Nation and Selkirk First Nation Community Safety Officer Programs which are seeing significant positive impacts in their communities.



STRATEGIC OUTCOME

We contribute to reconciliation

Some of our work so far

- Worked with Yukon College to introduce its first made-in-Yukon degree program. The Bachelor of Arts in Indigenous Governance gives students the skills to meet the needs of Yukon First Nations governments.
- Created a Trilateral Table on Child Welfare to establish strategic priorities for child welfare activities and to promote capacity development within First Nations governments to improve outcomes for First Nations children and youth.

- Finalized the process for “Honouring Connections: A collaborative process to ensure Yukon First Nations children and youth in care are connected with their families, communities, and culture”. This process proposed an overview and guiding principles for the collaborative, reconnection process, created in equal partnership with Yukon First Nations and the Council of Yukon First Nations, to improve outcomes for Yukon First Nations children and youth under Continuing Custody Orders.
- Provided both written and oral submissions to the National Inquiry into Missing and Murdered Indigenous Women and Girls (MMIWG), highlighting the needs of Yukon families, the importance of self-governance, and the necessity of sustainable ongoing funding.
- Developed the first draft of a territory-wide Strategy on Missing and Murdered Indigenous Women and Girls and Two-Spirited Yukoners (MMIWG2S+) as one of three co-chairs on the Yukon Advisory Committee.
- Provided an executive version of Yukon College’s Yukon First Nations 101 course to Yukon government Deputy Ministers and Assistant Deputy Ministers.
- Responded to Calls to Action from the Truth and Reconciliation Commission by hiring an Assistant Deputy Minister of First Nations Initiatives in partnership with Yukon First Nations.
- Developed a comprehensive teacher’s guide with Yukon First Nations called “Our Voices, Our Stories: Yukon Indian Residential Schools and Reconciliation”. The resource is being used this year to help Grade 5 students learn about the continued impacts of Indian Residential Schools.
- Recruited a First Nations Liaison Officer to assist in providing culturally relevant support to inmates who identify as First Nations. The position will provide support in the areas of rehabilitation, reconciliation, community reintegration, cultural awareness, staff training and First Nations community engagement.

What we are working on

- Working with Yukon First Nations on a Representative Public Service Plan called “Breaking Trail Together, an Inclusive Yukon Public Service”, which aims to increase Indigenous representation in the Yukon public service.
- Finalizing a comprehensive Yukon Strategy on MMIWG2S+ with partners and stakeholders, including all levels of governments and many non-governmental organizations.
- Leading the renewal of a commitment from all partners and stakeholders to end violence against Indigenous women and girls, as set out in the 2016 Declaration of the Yukon Regional Roundtable signed by 26 representatives of government and non-governmental organizations.
- Coordinating a whole of government response including building safer communities by strengthening government’s efforts to reduce violence against Indigenous women and to work collaboratively with community partners.
- Modernizing the Yukon Land Titles Office including provisions that enable Yukon First Nations to register Category A or B Settlement Land.



Yukon priority:

Yukoners' communities are healthy and vibrant

Strategic outcomes:

- We live in safe, supported communities
- Our communities are supported by strategic investments and partnerships
- Our communities are sustainable



Safety

Every Yukoner has a role to play in creating safe, sustainable communities.

Yukon's overall crime rate continues to drop year over year, but there is still much work to do. Government's role in crime reduction is to assemble a consortium of community partners to propose and implement solutions, and address these challenges together.

The absence of crime is of course only one indicator of a safe and sustainable community. With aggressive fire behavior and evacuation notices becoming more common place in the North, emergency preparedness and responsiveness go hand in hand with supporting safe Yukon communities.

This past summer, Yukon faced one of its most complex and challenging fire seasons in the past 15 years. We are very proud of the dedication of our fire management team, from front line firefighters to support staff at all levels. The effectiveness of our response efforts this fire season demonstrates their hard work and commitment to stand up when they were needed to protect Yukon communities and infrastructure.

Achieving greater community wildland fire resiliency is also a central piece of a comprehensive approach to climate change adaptation within Yukon. We are undertaking new strategies to make Yukon communities and infrastructure more resilient against the threat and impacts of wildland fire, including enhanced action and coordination in the areas of prevention and fuel mitigation.

Yukon indicators



Yukon Emergency Medical Services (EMS) responded to

7,590 ground incidents

5,859 in the Whitehorse catchment area and 1,721 in the communities



Yukon EMS Medevac, the territorial air ambulance service,

RESPONDED TO 1,100 incidents



POLICE-REPORTED CRIME RATE IN 2018

19,619

PER 100,000 POPULATION

DOWN 2.8%

2017: 20,185 INCIDENTS PER 100,000 POPULATION

DOWN 15.4% FROM 2009



Year	Wildfires	Affected hectares
2019	115	over 275,000
2018	60	over 85,000
2017	110	over 315,000

Half of Yukon government's Initial Attack firefighting crews are contracted through service agreements with 13 First Nations.



Yukon's Crime Severity Index*



The Crime Severity Index (CSI) monitors the severity level of police-reported crime. The CSI measures the overall seriousness of crime from one year to the next by tracking both the prevalence of crime within a community, and the seriousness of the crimes committed. This provides a better understanding of the impact that crime has on individual community members, their families, and the community as a whole.

The vast majority of Yukon crime activity is non-violent (such as disturbing the peace), which recently saw a year-over-year decrease thanks in part to increased investments in policing.

i CANADIAN
index
OF WELLBEING

*CIW indicators



STRATEGIC OUTCOME

We live in safe, supported communities

Some of our work so far

- Participated in Operation Nanook Tatigiit, in cooperation with federal and First Nations governments as well as the City of Whitehorse to enhance our emergency preparedness capabilities and coordination. We also practiced preparing for emergencies by simulating a wildland urban interface fire in Mary Lake, Cowley Creek and Mount Lorne.
- Responded to 76 complaints in 2018 through the Safer Community and Neighbourhoods unit (SCAN) and responded to 59 complaints between January and August 2019.
- Made legislation and regulations applicable and accessible for all Yukoners such as amendments to the *Human Rights Act* and *Vital Statistics Act* and the introduction of Gender Diversity legislation.
- Introduced Bill No. 3, the *Tobacco and Vaping Products Control and Regulations Act*, which increases the minimum legal age for access to tobacco and vapour products to 19 years old from 18 and directs how vapour products must be sold.
- Promoted safer alcohol consumption patterns and limits with the Rethink that Drink initiative.
- Moved the “Be A Responsible Server for liquor” (BARS-L) training course online to make it more accessible.
- Collaborated on the Sexualized Assault Response Team initiative to support victims of sexualized violence in Whitehorse and rural communities. Victims now have priority access to mental wellness care through our Mental Wellness and Substance Use hubs and access to trained physicians and victim support workers.
- Established the Inmate Gardening Program to teach both male and female inmates about gardening and the importance of giving back to communities. During the summer of 2019, vegetables grown and harvested by inmates were donated to the Yukon Food Bank and the Golden Age Society.
- Passed amendments to the *Corrections Act* that address segregation within Yukon’s corrections system. The amendments align correctional services in Yukon with the universally accepted Mandela Rules regarding solitary confinement and takes into account the needs of a diverse inmate population.

What we are working on

- Developing predictive maps and models of current and future fire risk probability across Yukon to identify where fire risk probability and intensity is predicted to increase, and the landscape disturbances that may be expected as a result.
- Completing “after action” reviews on the major urban interface fires from the 2019 fire season to capitalize on the lessons learned during the successful protection of the communities of Haines Junction and Beaver Creek.
- Modernizing and aligning legislation that governs workplace health and safety by undertaking a full review of the *Workers’ Compensation Act* and the *Occupational Health and Safety Act*.
- Enhancing the regulations for hazard assessment in the workplace with an amendment to Yukon’s *Occupational Health and Safety Regulations*.
- Strengthening the ability of employers and workers to protect psychological and physical health and safety by developing a regulation to help prevent violence and harassment in the workplace.
- Working to displace the illicit market for cannabis by securing more supply agreements for edibles, extracts and topical cannabis products.
- Working with community partners to provide cannabis information to the public through our liquor stores, the Cannabis Yukon e-commerce site, health information sessions in schools and, along with the RCMP, to discourage young people from accessing cannabis and to protect public health and safety.
- Developing retail and wholesale policies, procedures and tools to support private licensees of cannabis to reduce the illicit market and protect the health and safety of Yukoners.
- Advancing wildland fire management practices through strategic planning focused on community resiliency and pre-suppression approaches including mitigation, education and prevention.
- Continuing to implement the recommendations from the 2018 Whitehorse Correctional Centre Inspection Report including work to better support individuals with mental health needs, increasing culturally relevant programming and supports for Indigenous inmates, and reforming the current use of segregation.
- Advancing work and co-chairing the Fetal Alcohol Spectrum Disorder Interagency Advisory Committee. This committee is a collaboration of government and non-government organizations who have developed a coordinated FASD Action Plan and a corresponding FASD Implementation Plan. To date, funding has been provided to support FASD awareness, prevention and services throughout Yukon.
- Adapting to the legalization of cannabis by working closely with Public Safety Canada and the RCMP to identify best practices related to impaired driving enforcement.



Housing and infrastructure

Housing needs are unique in each of our communities and concerns about affordability remain front and centre in many Yukoners' minds.

We are working on initiatives to support more community housing options, align our programs with the National Housing Strategy, and support the development of a full housing continuum, where all Yukoners have a home that suits their needs and that they can afford.

To address the growing housing requirements across the territory, we have successfully developed and sold a significant number of new residential lots, incentivized the construction of affordable rental housing, invested in emergency shelters, and created housing partnerships – including First Nations partnerships – to expand the amount of affordable housing available to Yukoners. We are also committed to using a Housing First approach to address the needs of our most vulnerable people. We understand that people must first have housing in order to be able to address other issues or challenges in their lives.

On the infrastructure front, we are proud of our work to secure new federal money through the Investing in Canada Infrastructure Plan, which will provide almost \$600 million in infrastructure funding over the next 10 years. Our focus now is to ensure that planning is aligned with First Nations and municipal priorities as together we assess land development options and this next phase of Yukon lands management.

Yukon indicators

82 PERMANENT HOUSING PLACEMENTS SECURED

by Housing and Community Outreach Services for individuals that experience episodic homelessness since the creation of the program in 2018



3% VACANCY RATE



Average sale price of
SINGLE DETACHED HOME

\$477,000



COMPARED TO : **\$461,900**
the first quarter of 2018

ASSISTED OVER 700 LOW-INCOME HOUSEHOLDS

by providing safe and secure rent-geared-to-income rental housing in

14 YUKON COMMUNITIES



INVESTING

\$20 million per year for **5 YEARS**
TO DEVELOP LOTS IN WHITEHORSE AND OTHER YUKON COMMUNITIES

MEDIAN RENT

\$1,041 PER MONTH



1 IN 5 YUKONERS
are spending more than they can afford
on somewhere to live



STRATEGIC OUTCOME

Our communities are supported by strategic investments and partnerships

Some of our work so far

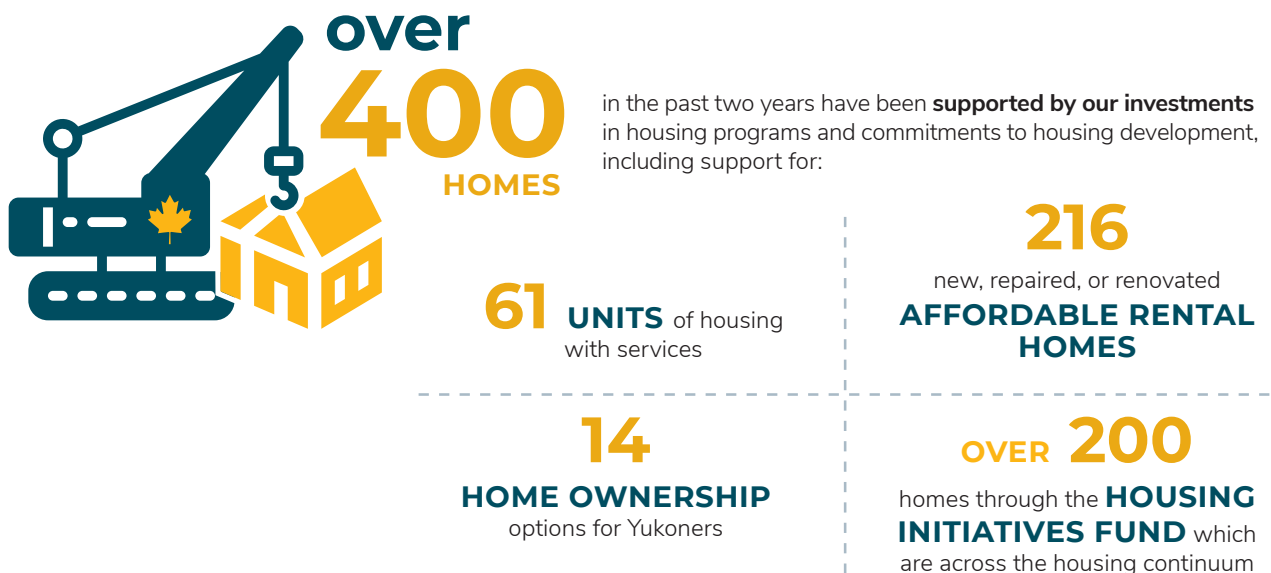
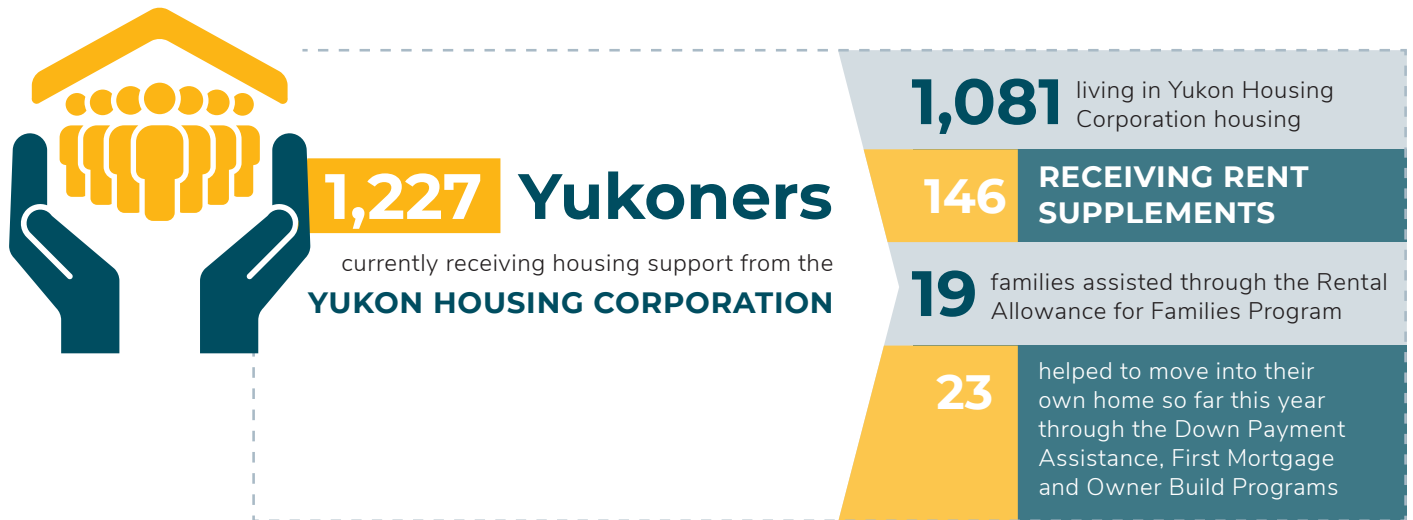
- Released almost 200 lots in Whistle Bend subdivision, and some infill lots in Whitehorse for single-family, duplex, townhouse and multi-family homes.
- Supported a mixed-use housing project to help support housing options in Old Crow with \$800,000 for planning and design.
- Supported eight First Nations governments through the First Nations Partnership Program, enabling the renovation and retrofit of housing to increase energy efficiency and reduce costs.
- Improved safety, energy efficiency and accessibility for home owners through 19 Home Repair Program loans. We have also helped 15 Yukon households with emergency home repairs.
- Supported 14 projects last year through the Municipal Matching Rental Construction Grant Program which is increasing rental housing options across Yukon.
- Broke ground on an innovative 10 tiny homes project. This project is in partnership with the Champagne and Aishihik First Nations and funded by the Housing Initiatives Fund.
- Supported the Challenge Resource Disabilities Group to begin design of their 53-unit Cornerstone Housing project, in Whitehorse. This project includes supportive and affordable housing as well as new home ownership options.
- Awarded more than 5,300 service and construction contracts, worth \$443 million, up \$138 million from 2017–18. Yukon businesses saw an additional \$90 million in work compared to 2017–18.
- Invested just under \$20 million in new infrastructure at the Dawson City airport. This includes construction of a new maintenance facility and the paving of the runway and apron.
- Invested \$833,000 to expand and improve campground infrastructure, like playgrounds, kitchen shelters, bridges, outhouses and boat launches.
- Improved communications and outreach by holding quarterly meetings with the Whitehorse Chamber of Commerce, the Yukon Chamber of Commerce, the Yukon First Nation Chamber of Commerce, the Association of Consulting Engineering Companies Yukon and the Yukon Contractors Association to share information and get feedback on procurement initiatives.
- Added performance and evaluation criteria for consultants and contractors for direct employment, training and sub-contracting opportunities for First Nations, and evaluation criteria on Northern Knowledge and Experience.
- Developed a new building standards and design manual for capital project managers and contractors. It includes energy efficiency requirements for new construction and major renovation projects to ensure these projects generate environmental benefits.
- Constructed an extension to Range Road, a new traffic signal-controlled intersection onto the Alaska Highway and a new multi-purpose trail to connect the southern end of Range Road to the airport and Black Street trail, helping to improve pedestrian and cyclist safety.

- Replaced a 30-year-old passenger boarding bridge at the Whitehorse airport.
- Established a multi-year airport maintenance equipment replacement strategy and purchased \$8 million of equipment this year to support airport crews and increase safety.
- Developed a multi-year maintenance and replacement strategy for the Whitehorse airport main runway. The top surface was recently re-paved and is expected to extend the life of the runway for another several years.
- Completed the lease land program at the Whitehorse airport to allow aviation stakeholders the opportunity to lease land at Whitehorse airport.

What we are working on

- Working to ensure earlier tendering of seasonally dependent construction projects. This past year we issued more than \$41 million in large, Yukon-funded seasonally dependent construction tenders.
- Working to create a fibre loop through the construction of the Dempster Fibre Line, ensuring continuous internet traffic and no disruptions for businesses and services. This fibre loop will create more reliable internet and cell phone service and enhance Yukoners' participation in the digital economy.
- Supporting local infrastructure projects with 12 First Nations and municipalities and completing an all-time high of \$55 million in infrastructure projects.
- Collaborating and coordinating efforts with municipal and First Nations governments to identify lot needs in all Yukon communities.
- Releasing commercial lots along Keno Way early in 2020, which will complete Phases three and four of the Whistle Bend subdivision.
- Advancing the Whistle Bend development with phases three and four to be completed this year, and three planned lotteries to release over 200 lots in 2019–20. Phase five will be complete in summer 2020 with up to 167 lots for release in 2020–21.
- Maximizing housing options by committing \$300,000 to planning and design for a large mixed-use development in Whitehorse at 4th and Jeckell.
- Providing funding to nine local developers to build housing projects across Yukon through our Municipal Matching Rental Construction Grant Program.
- Upgrading critical sections of the North Klondike Highway with \$157 million in combined funding. Construction will be starting as early as 2020.
- Enhancing road safety with a new, modernized program that will improve the quality, and frequency of highway and roadside maintenance. This includes greater brush clearing, line painting, clearzone safety and roadside barriers and delineation. This year 3 km of new barriers have been installed, approximately 1,000 km of highway will be brushed and 1,600 km of lanes will be painted.

- Developing new standards and best practices around road construction for mitigating the impacts of climate change.
- Carrying out energy retrofits such as lighting retrofits, mechanical system upgrades, and exterior upgrades, funded by the federal government's Small Communities Fund, following our successful application.
- Undertaking improvements to the Mayo airport to address rutting and drainage issues.
- Completing the Whitehorse airport 2040 development plan to guide development at Erik Nielsen Whitehorse International Airport.
- Appointing members of the Yukon Aviation Advisory Committee to provide recommendations on regulatory changes affecting Yukon airports and aerodromes and the development of and changes to service levels at airports to capitalize on opportunities for economic growth.
- Advancing the Yukon Resources Gateway project with agreements with Yukon First Nations. The Yukon Resource Gateway Project will provide a bypass at Carmacks and approximately 650 km of necessary upgrades of existing road infrastructure in the Dawson and Nahanni ranges – two key areas of high mineral potential and active mining in Yukon.





STRATEGIC OUTCOME

Our communities are sustainable

Some of our work so far

- Supported the Klondike Development Organization as it opened a second new eight-plex in Dawson to bring more affordable housing options to local residents.
- Completed a new 16-unit, low-barrier Housing First project in downtown Whitehorse.
- Increased our Rent Supplement Program to help Yukoners in need secure affordable homes. The program now has a budget of \$1.4 million per year.
- Supported 21 rental and home ownership projects through the Housing Initiatives Fund. These projects are anticipated to increase the affordable housing options by providing 150 new homes for Yukoners

What we are working on

- Working to modernize our social housing program to be consistent with the National Housing Strategy, support healthy communities, create successful tenancies, and be responsive to the emerging housing needs in all communities.
- Implementing a new staff housing policy to reduce the disparity between staff housing and other housing in communities. This approach will ensure that critical services (health care and education) are a priority in communities while also creating benefits for the private sector.
- Opening a new 16-unit building that will house our most vulnerable citizens operate with a Housing First approach.
- Developing a new Yukon–Canada Housing Benefit to be launched in 2020, providing additional housing supports to help Yukoners access affordable housing opportunities.
- Expanding social and community housing, housing repair, construction and affordability through a 10-year, \$60 million agreement with the Government of Canada.
- Supporting First Nations land development by working with the Champagne and Aishihik First Nations, the Teslin Tlingit Council, the Kluane First Nation, the Ta'an Kwäch'än Council and the Kwanlin Dün First Nation to meet the needs of Citizen housing and economic development opportunities.



Yukon priority:

Yukoners have
good jobs and live
in a sustainable
environment

Strategic outcomes:

- Our economy is growing and diversifying
- We reduce the impacts of climate change
- We develop and manage our natural resources responsibly



Jobs and the economy

Yukon's economy is booming.

Our territory has the lowest unemployment rate and the highest workforce participation rate in Canada. The economic and fiscal outlook for Yukon continues to be strong, with the potential for new mines and increased industrial opportunities on the horizon.

At the same time, we are focused on diversifying our economy and ensuring that there are opportunities for Yukoners in all vocations – and this focus is seeing results. The Canadian Federation of Independent Business ranked Whitehorse the number one city in the country for entrepreneurship in 2018.

Yukoners are working hard and government is doing its part to support a thriving private sector. We will continue to focus on making the business environment for small companies more attractive in the territory while ensuring our own finances are managed responsibly and sustainably.

Yukon indicators



*The after-tax median income of families:

YUKON
\$94,190

CANADA-WIDE
\$74,730

Average weekly earning
\$1,165.94
INCREASE OF 4.7%



\$12.71 per hour

Yukon's minimum wage increased
FROM \$11.51 PER HOUR.

Will increase to \$13.71 per hour on April 1, 2020.



RETAIL SALES

\$726.6 million

(January to October year-to-date)

INCREASE OF 3.8%
COMPARED TO 2018.



\$9.85 million

Net profit

\$4.77 million

Liquor tax to government

Net profitability supports a wide range of programs, services and initiatives—such as addiction and treatment services, health services, and other wellness initiatives—that help to build healthy, vibrant and sustainable communities.

SINCE LEGALIZATION, CLOSE TO

\$4 million

in cannabis sales.

\$1,989,917

in cannabis sales last year (not incl. GST).



Legal sales are helping to displace the illicit market.

137,129

GRAMS
 cannabis flower

144,970

MILLILITRES
 cannabis oil

3.6%*
 average unemployment
 (January to December of 2019)

2.7%
 historic annual low
 in 2018



**LOWEST
 UNEMPLOYMENT
 RATE IN CANADA**

i CANADIAN
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 OF WELLBEING

* CIW indicators

Yukon indicators

VISITATION AND TOURISM



\$148 million

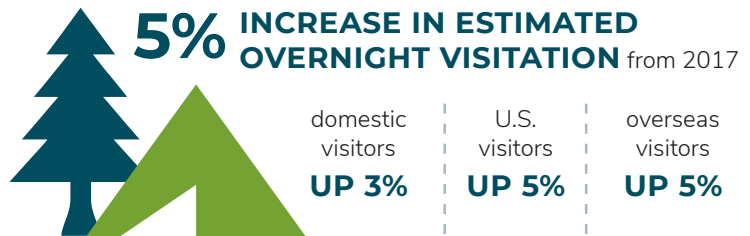
in Yukon visitor spending.

An estimated increase of **37%** from 2012.



5% increase

in Tourism sector revenues over 2017



4% increase

IN RETAIL SALES in 2018.

15% compared to the five-year average.



From 2017

INTERNATIONAL BORDER CROSSINGS up 15% 19% higher than the five-year average

PAID

\$957,142

to companies through the

YUKON BUSINESS INCENTIVE PROGRAM (BIP)

BIP SUPPORTED



170 workers

INCLUDING MORE THAN 20 APPRENTICES

as well as encouraging the use of locally manufactured materials and products, and recognizing the significant economic benefit of the City of Whitehorse Municipal Operations Building



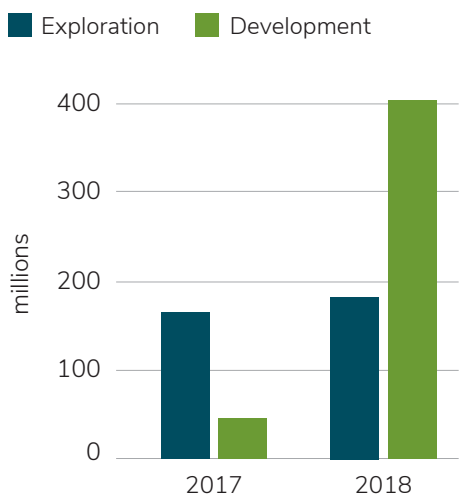
STRATEGIC OUTCOME

Our economy is growing and diversifying

Some of our work so far

- Approved the Employment Standards Board's order to increase Yukon's minimum wage on April 1 to \$12.71 per hour.
- Invested \$875,000 into the new **Yukon Tourism Development Strategy: Sustainable Tourism. Our Path. Our Future. 2018–28**. The strategy seeks to establish Yukon as a premier destination for Indigenous tourism experiences by working with the Indigenous Tourism Association of Canada and the Yukon First Nations Culture and Tourism Association.
- Enhanced Yukon's current tourism governance model by appointing a body of tourism representatives to advise the Minister of Tourism and Culture.
- Completed the Yukon Visitor Exit Survey, which provides us with a better understanding of who our visitors are, what they are doing and when they are coming.
- Selected 10 projects for regional economic development trade exceptions in 2018–19 with an overall expected value of \$7.3 million.
- Selected seven regional economic development exception projects for 2019–20. These exceptions will keep up to \$10 million in the territory.
- Supported 15 mining companies to present their projects to 24 delegates representing investment funds, high-net-worth investors and mining-related media through the Yukon Mining Investment Conference and Property Tours with Yukon Mining Alliance. Investment attracted by the conference helps mineral projects expand, such as for Victoria Gold which has recently opened the largest gold mine in Yukon's history.

Yukon mineral exploration and mineral development spending



Source: Natural Resources Canada

A healthy and active mineral sector is a major driver of our local economy. From 2016 to 2018, Yukon's mineral sector has experienced growth in both exploration and development expenditures, with significant growth from 2017 to 2018 in development investments. This 800 percent increase in development spending reflects the work that went into Minto mine and Eagle Gold mine, which restarted or began operating in 2019. Eagle Gold is the largest gold mine in Yukon's history. This 2018 spending is much higher than average annual development spending and most likely will not be seen again until another major project enters the development phase.

Prior to these two mines entering the phase of operation and development, there were no major operating mines in Yukon. It is expected that Yukon will see continued development spending related to Alexco's Bell Keno project.

- Supported Yukonstruct in the development of the Launchspace Startup Bootcamp which welcomed its first cohort of 10 startups and anticipates two to three intakes per year. The 12-week program is based out of NorthLight Innovation and leads entrepreneurs through a systematic process of developing their product ideas and determining the viability of their businesses.
- Invested in rural development and First Nations capacity at the St. Elias Corridor Economic Development Conference where over 100 delegates planned regional economic development initiatives, learned about trends in collaborative tourism and collaborated on opportunities relating to the western Alaska Highway corridor.
- Contributed \$2 million to Yukon First Nations development corporations to invest in a national technology venture capital fund. This will see an entrepreneurial and investor capacity-building program developed to support early stage start-ups.
- Supported Yukon Links to Learning where First Nations economic development and lands professionals shared best practices, built relationships, enhanced technical skills and increased their capacity for successful development at the community level.
- Supported Yukon College's fifth annual Yukon Innovation Prize winner Phylo Technologies to develop a new invention to make home ventilation systems more effective and energy efficient.
- Transferred the administration of the Culture Quest funding program to the Dawson City Arts Society to strengthen partnerships that grow the arts and culture sector in communities across the territory.
- Engaged 100 members of Yukon's creative and cultural industries to begin developing a strategy that will promote a flourishing cultural sector in the territory.
- Partnered with the Yukon Arts Society to promote the Created in the Yukon Program to support Yukon visual artists and craftspeople.
- Travelled with 10 Yukon producers to Hot Docs in Toronto to find funding and co-production opportunities for Yukon productions. Wolf House Productions raised significant funding and is finalizing an international co-production agreement for its documentary on climate change.
- Signed a letter of intent with the Government of the Philippines to establish a framework to undertake negotiations on immigration programming and pursue cooperation on human resource development.
- Drafted regulations for the Cannabis Control and Regulation Act to support the implementation of private retail.
- Closed the government cannabis store in October 2019, one year after cannabis was legalized.

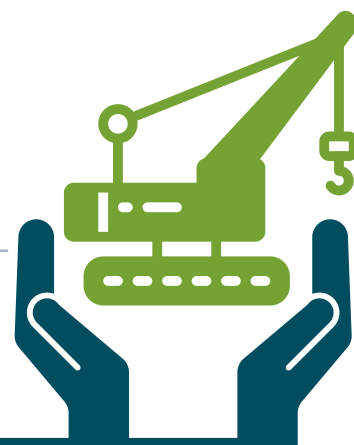
42 projects funded

through the Community Development Fund:

VALUED AT \$1,814,094 (April 1, 2019 to fall 2019)

ATTRACTED 155 successful

applicants to address labour market shortages through the Yukon Nominee Program, **A 30% INCREASE OVER 2018**



What we are working on

- Listening to input on government procurement matters from the new Procurement Business Committee that has representation from Yukon business associations and First Nations development corporations.
- Working with the Government of Canada and the other territories and provinces on the negotiation and implementation of trade agreements to increase export opportunities for Yukon businesses.
- Working with the Republic of Philippines to establish a framework on immigration and employment.
- Improving the integration and retention of newcomers by establishing the Yukon Partnership Immigration Committee, which will be implementing a new immigration stream to meet the part-time seasonal demands of community employers and will be promoting summer employment opportunities in rural Yukon to Yukon College international students.
- Developing a program to support individuals with employment barriers to help them access resources and assessment tools to promote greater self-sufficiency.
- Supporting the development of Yukon's innovation and knowledge economy through a variety of investments and partnerships.
- Improving procurement by requiring a price to be listed in one place on tenders rather than several places. This reduces the chance of math errors, which could disqualify tenders.
- Providing longer extensions to closing dates after addenda to give bidders more time to amend their prices and proposals after changes (from two business days to five business days).
- Evaluating proposals for a new e-procurement system which is expected to be up and running in the first half of 2020. Businesses will be able to submit bids online to save time, and reduce the likelihood of errors. Training for businesses and vendors will be a key part of the transition to ensure all users benefit from the improvements.
- Working with Canada and Yukon College to develop the Yukon College Food Innovation Centre, where the College will lead a three-year pilot project to build capacity and enhance skills in food safety and processing. This will allow Yukon companies to create scalable new product lines that add value to locally grown fruit and vegetables, extend the availability of foods in Yukon and support exports.
- Implementing commitments from the Yukon Tourism Development Strategy, including ensuring at least 80 percent of Yukoners have a positive attitude about tourism. This year we will survey Yukoners to assess perceptions of tourism.
- Working to finalize a Creative and Cultural Industries Strategy for Yukon with the arts and culture sectors.
- Strengthening and supporting Yukon businesses by working to combine the Regional Economic Development Fund, the Strategic Industries Development Fund, and the Enterprise Trade Fund to provide more flexibility on the types of projects we can support.



\$3.2 million
ANNUAL TAX REDUCTION
FOR YUKON CORPORATIONS

Benefits delivered after we lowered the corporate tax rate to support employers to invest in marketing, training, and innovation to create more jobs for Yukoners.



Environmental quality

The Government of Yukon has declared a climate change emergency in recognition of the crisis that is facing Yukon, Canada and the world.

It is essential that our actions make Yukon part of the global shift to address climate change by building resilient communities and low-carbon economies. We recognize that being more energy efficient is the first line of action in addressing increasing demands for energy, which is why we are dedicating \$30 million annually for energy efficient retrofits for residential, commercial and institutional buildings. We are also committing \$120 million over three years using both Government of Yukon and federal sources to implement energy efficiency initiatives throughout the territory.

At the same time, we are monitoring and studying the climate-related impacts and changes around us so we can make informed decisions about the actions we take – and we are not doing it alone. Yukon is an active member in climate change action for our region, our nation and the world. We support Canada's commitment to the United Nation's international climate change agreements. Nationally, Yukon's perspective was a part of shaping the Pan-Canadian Framework on Clean Growth and Climate Change. Over the next 10 years we will be implementing the new Climate Change, Energy and Green Economy Strategy called Our Clean Future, which was developed in partnership with Yukon First Nations, transboundary Indigenous groups and municipalities. The strategy aims to reduce Yukon's greenhouse gas emissions, ensure Yukoners have access to reliable, affordable and renewable energy, support adaptation to the impacts of climate change while building a green economy.

Yukon indicators



UP
11.8%

GHG EMISSIONS 2009-17

The jump in emissions from 2016 to 2017 is largely a result of increased use of heating fuel (diesel and propane) and diesel trucks. The winter of 2017 had some especially cold temps, and emissions from diesel used in trucks were particularly low in 2016.

\$30 million
DEDICATED ANNUALLY

for energy efficient retrofits for **residential, commercial** and **institutional** buildings



\$120 million
TOWARDS ENERGY EFFICIENCY

over the next
4 YEARS

HEATING DEGREE DAYS

2016	2017	2018
5,700	6,631	5,686

Heating degree days (HDDs) are the number of days and temperature difference below 18C. For example, if on January 1, 2017 the average temp is -20C then the HDD for that day is 38 (20+18). This is done for all days where the average temp was below 18C. These are added together to get the annual HDD.

TOTAL GHG EMISSIONS IN 2017



0.693 megatonnes of CO₂e*

0.616 MEGATONNES OF CO₂e in 2016

PER CAPITAL EMISSIONS IN 2017



18 tonnes per capita

16.4 TONNES PER CAPITA in 2016

Yukon's per-capita ranking in Canada: **6th of 13**



i CANADIAN
Index
OF WELLBEING

* CIW indicators

Yukon indicators

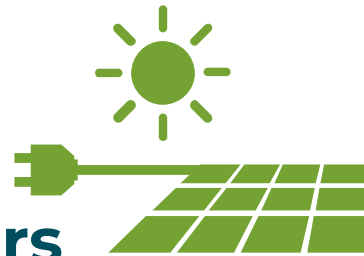


\$11.3 million SAVED
IN ENERGY COSTS AND
\$920,000 in carbon pricing costs thanks
 to prevented greenhouse gas emissions

ENERGY EFFICIENCY PROGRAMS
 have saved enough energy to power

3,000 average
Yukon homes
FOR ONE YEAR

243 solar micro-generators



connected to a utility grid, generating **ENOUGH ENERGY**
TO POWER CLOSE TO 1 % OF YUKON'S
HOMES PER YEAR (2.7 gigawatt hours).

The micro-generation program continued to grow exponentially,
 positioning Yukon as a national leader in installed capacity per capita.





STRATEGIC OUTCOME

We reduce the impacts of climate change

Some of our work so far

- Implemented our Independent Power Production policy to allow First Nations governments, communities and entrepreneurs to generate renewable energy and feed electricity into the grid to help meet local demand.
- Supported the development of community-based, renewable energy-generation projects across Yukon through the Innovative Renewable Energy Initiative. This initiative helps to reduce greenhouse gas emissions and reduce Yukon's dependence on imported fossil fuels.
- Supported community organizations to develop capacity in emerging energy technologies that can provide both economic and environmental benefits including:
 - a solar project in Old Crow
 - a solar project in Beaver Creek
 - a solar project in Whitehorse
 - a wind project in Pelly Crossing
 - a wind project for both Burwash Landing and Destruction Bay
 - a wind project in Whitehorse
 - a biomass district heating system in Teslin
 - a hydro project near Dawson City
 - a hydro project in Carcross
- Supported communities across the territory on approximately \$13.5 million worth of energy retrofit projects from Canada's Small Communities Fund. We also identified another \$18 million in energy retrofit projects to be funded from this program in the coming years.
- Secured \$1.9 million in funding from the Government of Canada for 14 climate change adaptation projects over four years (2017–21). Projects include:
 - gathering data to inform responses to climate-driven permafrost thaw in Whitehorse, on the Dempster Highway, and in Yukon government buildings;
 - improving knowledge of climate change impacts on animals and animal habitat to inform new resilience-building actions; and
 - assessing climate change-related risks for Yukon government programs, services and assets.
- Worked directly with nine Yukon First Nations on various research projects and feasibility studies related to community biomass systems over the past three years. This includes the Carcross/Tagish First Nation looking into installing four biomass boilers and creating a First Nation-owned business to meet their community's energy demands.
- Supported a new battery energy storage system to store excess electricity generated by renewable sources and reduce fossil fuel consumption.

What we are working on

- Finalizing a climate change, energy and green economy strategy in partnership with Yukon First Nations, transboundary Indigenous groups and Yukon municipalities.

The key goals of the 10-year strategy are to:

- reduce greenhouse gas emissions;
 - support reliable, affordable and renewable energy;
 - make resilient communities; and
 - foster new, green economic opportunities.
- Investing \$120 million over four years to implement energy efficiency initiatives throughout the territory.
 - Evaluating the vulnerability of our buildings underlain by permafrost and developing building-specific action plans to mitigate and adapt to permafrost thaw.

- Assessing the connection between climate-related changes to the distribution and abundance of traditionally wild-harvested foods in Yukon, locally grown foods and food security.

- Launching new electric vehicle fast-charging stations for public use, while we convert our light-duty fleet to electric vehicles.

- Converting our light-duty fleet to electric vehicles, and exploring new tools to reduce emissions from our heavy duty vehicles.

- Continuing to develop new standards and best practices around road construction and how we can mitigate the increasing impacts of climate change.



STRATEGIC OUTCOME

We develop and manage our natural resources responsibly

Some of our work so far

- Finalized and approved the Peel Watershed Regional Land Use Plan in collaboration with Tr'ondëk Hwëch'in, the First Nation of Na-Cho Nyäk Dun, Vuntut Gwitchin First Nation and Gwich'in Tribal Council. This land use plan will allow for responsible land use while ensuring ecologically sensitive areas in the watershed are protected for the benefit of future generations.
- Developed management plans for habitat protection areas and territorial parks including the recently completed Ch'ihilii Chik Habitat Protection Area Management Plan and revised Herschel Island–Qikiqtaruk Territorial Park Management Plan.

- Helped reduce the risk of wild thinhorn sheep and mountain goats coming into contact with domestic sheep and goats by developing a control order. The new control order issued under the *Animal Health Act* came into force on January 1, 2020.

- Established an independent panel to produce a Mineral Development Strategy that supports the development of a thriving and prosperous economy for the benefit of all Yukoners. This recognizes and respects the Yukon First Nations' special relationship with the land and resources of their respective Traditional Territories.

- Amended the *Territorial Lands (Yukon) Act* and *Forest Resources Act* to deter misconduct during resource development and other activities, and allow higher fines in some cases when the Acts are violated.
- Developed Timber Harvest Plans in Dawson and plans are underway in Haines Junction and Teslin to ensure sustainable forest management practices.
- Updated our *Land Use Regulation* to eliminate the requirement for a land use permit when undertaking activities on a highway, which resolved the duplicative permitting process.
- Engaged the public on a proposed approach for regulating off-road vehicle use in Yukon. We are also consulting with Yukon First Nations and transboundary Indigenous groups on the development of this regulation.
- Clarified the roles of the Yukon Water Board and the Government of Yukon with a goal of balancing the conservation, development and use of water on behalf of all Yukoners and Canadians.
- Implemented changes to the *Designated Materials Regulation* to make recycling more financially sustainable, reduce illegal dumping and keep harmful chemicals and metals out of landfills and groundwater.

What we are working on

- Taking action to implement the Peel Watershed Regional Land Use Plan by establishing management committees and management planning processes for each Conservation Area in partnership with First Nations.
- Establishing an intergovernmental oil and gas forum with northern First Nations to discuss oil and gas exploration and development in northern Yukon.
- Working with Yukon First Nations under the Mining Memorandum of Understanding to develop recommendations about maintaining a sustainable mining economy for all communities.
- Advancing responsible forest resources management by developing new planning areas and road infrastructure in collaboration with First Nations, Renewable Resources Councils and communities based on the principles of sustainable forest management.
- Leading public engagement and First Nations consultation on the Whitehorse and Southern Lakes forest resources management plan.
- Streamlining mining-related regulatory processes with our work on the YESAA Reset Oversight Group, which is a joint effort between the governments of Canada, Yukon and First Nations to collectively seek efficiencies and other improvements to the YESAA process.
- Establishing a baseline of winter tick distributions in Yukon to better understand the effects of climate change on winter tick development, and create a model that can proactively support management decisions about Yukon ungulate populations.
- Improving our territorial parks system by finalizing a Yukon Parks Strategy to guide the sustainable delivery of the many environmental, economic, social and health benefits.
- Making more food from local sources available to Yukoners and supporting local agriculture with the new Agriculture 2030 policy. The policy outlines goals and activities for the next 10 years to support development and innovation in the agriculture sector and improve Yukon's food production and promote food self-sufficiency.
- Reforming Yukon's waste management system and working closely with all municipalities and residents to encourage more sustainable waste reduction practices. We will be issuing tenders for operators to deliver solid waste services instead of sole-sourced transfer payment agreements.
- Working to improve animal welfare, control and enforcement standards for companion animals, livestock, feral animals and exotic pets. We engaged Yukoners to hear what is important to them and will be advancing towards a new legislative framework in 2020.



Yukon priority:

Yukoners are supported by an accountable government

Strategic outcomes:

- Our government is fiscally responsible
- We enjoy good governance
- Our government is citizen centred



Responsible government

The entire public service is working to create a citizen-centred culture that is focused on providing the public with accessible, high quality services.

This work is founded on the need to listen to and partner with Yukoners so that all voices can contribute to shaping the future direction of the territory.

That is why we have committed to better, more meaningful public engagement, because we know that the perspectives and input of citizens can inform the best possible decisions for Yukon. Since we launched our new approach to engagement in 2017, we have run nearly 70 broad public engagements. In the past year we conducted public engagements on topics that include single-use bag surcharges, off-road vehicle regulations and inclusive services for LGBTQ2S+ Yukoners.

Yukon indicators



Ministers visited

YUKON COMMUNITIES

369 times

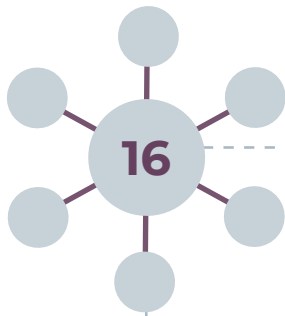
SINCE 2017

hearing from Yukoners and gathering their thoughts on community-led solutions



35

**NEW OR MODERNIZED
BILLS PASSED SINCE 2017**

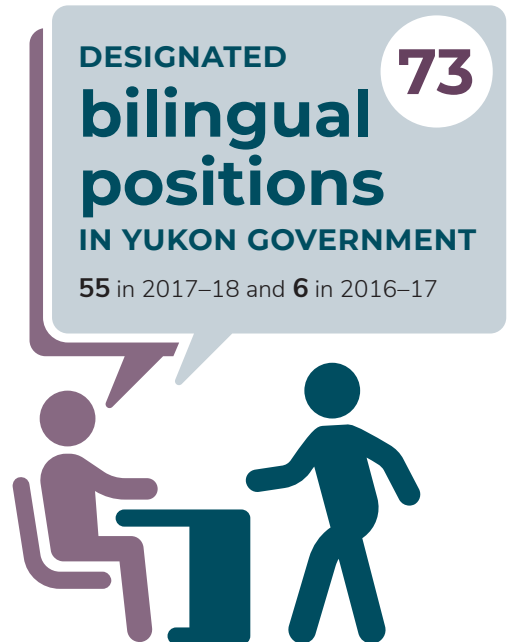


16

**Broad
public
engagements**

WERE HELD OVER THE PAST YEAR

70 held since 2017





STRATEGIC OUTCOME

Our government is fiscally responsible

Some of our work so far

- Passed the *Carbon Price Rebate Act* during the spring legislative session. Pricing carbon pollution is a central tenet of Canada's collective efforts to address climate change through the Pan-Canadian Framework on Clean Growth and Climate Change (PCF). Rebates will be provided to four groups: Individuals, Businesses, First Nations Governments and Municipal Governments. The first rebates were issued to individuals in October 2019.
- Received a clean audit opinion from the Office of the Auditor General of Canada for the 2017–18 Yukon Public Accounts and again in 2018–19.
- Received an AA credit rating from Standard and Poor's in 2019, tying for the second highest rating in Canada.
- Increased the rate of tax on cigarettes and loose tobacco from 21 cents per cigarette or gram to 30 cents to increase revenue and discourage the use of unhealthy consumption.
- Formed an Evaluation Unit to help ensure government programs and services are accomplishing their intended objectives.

What we are working on

- Applying fees and fines in a consistent manner across government, ensuring a high quality of service and compliance with Yukon's acts, regulations and the Umbrella Final Agreement.
- Making the business environment for small companies more attractive in the territory by exploring options to increase uptake in the Small Business Income Tax Credit.
- Working on a Yukon carbon rebate that meets the needs of Yukoners, Yukon businesses, First Nations governments and municipalities. This meets our commitment to return funds collected through a federal carbon pricing mechanism to Yukon individuals and businesses.

Meaningful public engagement – Our promise to Yukoners

We continue to make progress on our commitment to improving our public engagement practices with a focus on creating accessible engagement opportunities, striving for better coordination and building new ways for Yukoners to share their input with us. We are using the feedback we receive from Yukoners through engagement evaluations, web comments and projects like Talking Together to continuously make improvements to our approach.

It is important that Yukoners have their say in the decisions that affect them. We know we will not get it right every time we engage, but we are committed to reviewing our approach, listening to feedback and improving how we involve the public in shaping the territory's future.



STRATEGIC OUTCOME

We enjoy good governance

Some of our work so far

- Took action to address all 11 Procurement Advisory Panel recommendations and developed a procurement improvement framework.
- Modernized the *Legal Profession Act*, 2017 and the *Coroners Act* and passed the *Condominium Act* and the *Land Titles Act*.
- Launched a three-year People Plan for the public service. The plan fosters a more engaged and diverse public service that embraces innovation to deliver positive outcomes for Yukoners.
- Worked with the Public Service Alliance of Canada and Yukon Employees' Union to ratify a new three-year collective agreement. The agreement includes improvements to shift premiums, community living allowances and critical incident leave. Yukon Employees' Union members will receive a yearly salary increase totaling 5.25% over three years.

What we are working on

- Creating an online lobbyist registry so Yukoners know who is attempting to influence government decisions.
- Working to ensure federal cannabis excise payments generate benefits for Yukoners by supporting local programs and services.
- Introducing amendments to Yukon's *Securities Act* to strengthen Yukon's securities investment infrastructure.
- Implementing the recommendations from the Respectful Workplace Policy evaluation. The Respectful Workplace Steering Committee plans to have all recommendations implemented by spring of 2020.
- Developing an on-the-job training program within the Yukon government public service for people with disabilities, to develop the knowledge, skills and experience needed to transition into other employment opportunities.

Spotlight on engagement: Off-road vehicle regulations

We held 15 community open houses across Yukon between February and April 2019, and approximately 485 members of the public attended. The online questionnaire brought in over 1,300 submissions, along with approximately 4,000 related comments. Meetings with representatives from First Nations, renewable resource councils, special interest and stakeholder groups and individuals also took place, and individual emails and letters were taken into account. The information gathered during public engagement serves as a foundation for the development of the regulations and we thank all those who participated.



STRATEGIC OUTCOME

Our government is citizen centred

Some of our work so far

- Engaged the public to strengthen LGBTQ2S+ inclusion in legislation, policy, programs, services, and practices. The engagement enables LGBTQ2S+ Yukoners and allies to prioritize the issues that matter most to them and the people they care about.
- Negotiated new Labour Market Transfer Agreements with the federal government and are implementing program changes that provide additional funding and more program flexibility to meet the needs of Yukon job seekers and employers.
- Contributed to the pan-northern chapter of the Arctic and Northern Policy Framework to promote a vibrant future for the Arctic and ensure northerners are at the forefront of decisions that affect the North.
- Launched the Open Data portal to provide Yukoners and businesses with a single point of access to scientific, statistical information and other data (open.yukon.ca/data).
- Launched new eServices on Yukon.ca, and invested in new technology such as:
 - an online permit system for harvesting fuelwood for personal use;
 - online and retail systems for Yukon Liquor Corporation to enter the cannabis marketplace when it became legal across Canada;
 - a new wildland fire information system;
 - a system that automates the Class 1 mining application process and notifies stakeholders about filed Class 1 notices;
 - an integrated case management system to manage ATIPP requests; and
 - a new business solution to enhance social services client case management.

Spotlight on engagement: LGBTQ2S+ engagement

We are steadfast in our commitments to protecting the human rights of all Yukoners. We are working on an action plan to ensure programs and services across the government are LGBTQ2S+ inclusive and responsive. The action plan will be developed based on engagement with Yukon's LGBTQ2S+ community that was conducted this past year, and will focus on non-discrimination and improved inclusivity.

From January to June 2019, LGBTQ2S+ Yukoners and allies participated in a public engagement led by the non-profit organization, QMUNITY. QMUNITY hosted 12 focus groups and three larger community dialogues. Dialogues focused on specific topics, while focus groups were conducted based on demographic identities and/or geographic locations.

The LGBTQ2S+ engagement was designed to be as safe and inclusive as possible. There were multiple ways to participate throughout the process with varying levels of confidentiality.

The Government of Yukon then received a report from QMUNITY containing over 70 recommendations based on what was heard from Yukoners and best practices in the area of LGBTQ2S+ inclusion.

Next steps for us will be to develop an action plan that will help determine legislative priorities for future legislative sittings.

What we are working on

- Expanding Yukon.ca with a focus on simplifying and improving access for Yukoners to government services and information. Yukon.ca launched to the public in February 2018 with 284 pages re-written to meet user needs. Since then, staff across government have created 5,500 pages that focus on the needs of the user.
- Developing regulations for the new *ATIPP* Act which will better protect Yukoners' private information, and increase government transparency.
- Developing tools to measure the performance of Yukon's labour market programs and demonstrate results to Yukoners and Canadians, as part of a national performance measurement plan.
- Modernizing Yukon's 1977 *Motor Vehicles Act*. Earlier this year we received over 2,800 responses to the *Motor Vehicles Act* survey during public engagement. We are now working to address nearly 300 identified issues with the *Motor Vehicles Act*. This new Act will improve public safety, while making the law easier to enforce and understand.
- Implementing gender inclusive diversity analysis (GIDA) in developing government policies, programs and services.
- Developing an action plan to ensure inclusion and non-discrimination of LGBTQ2S+ Yukoners in Yukon government legislation, policies, programs and services.
- Engaging with the public on initiatives such as the Mineral Development Strategy, Creative and Cultural Industries Strategy and the development of a Profile of Well-being for Yukon based on the results of an upcoming Community Well-being Survey.

