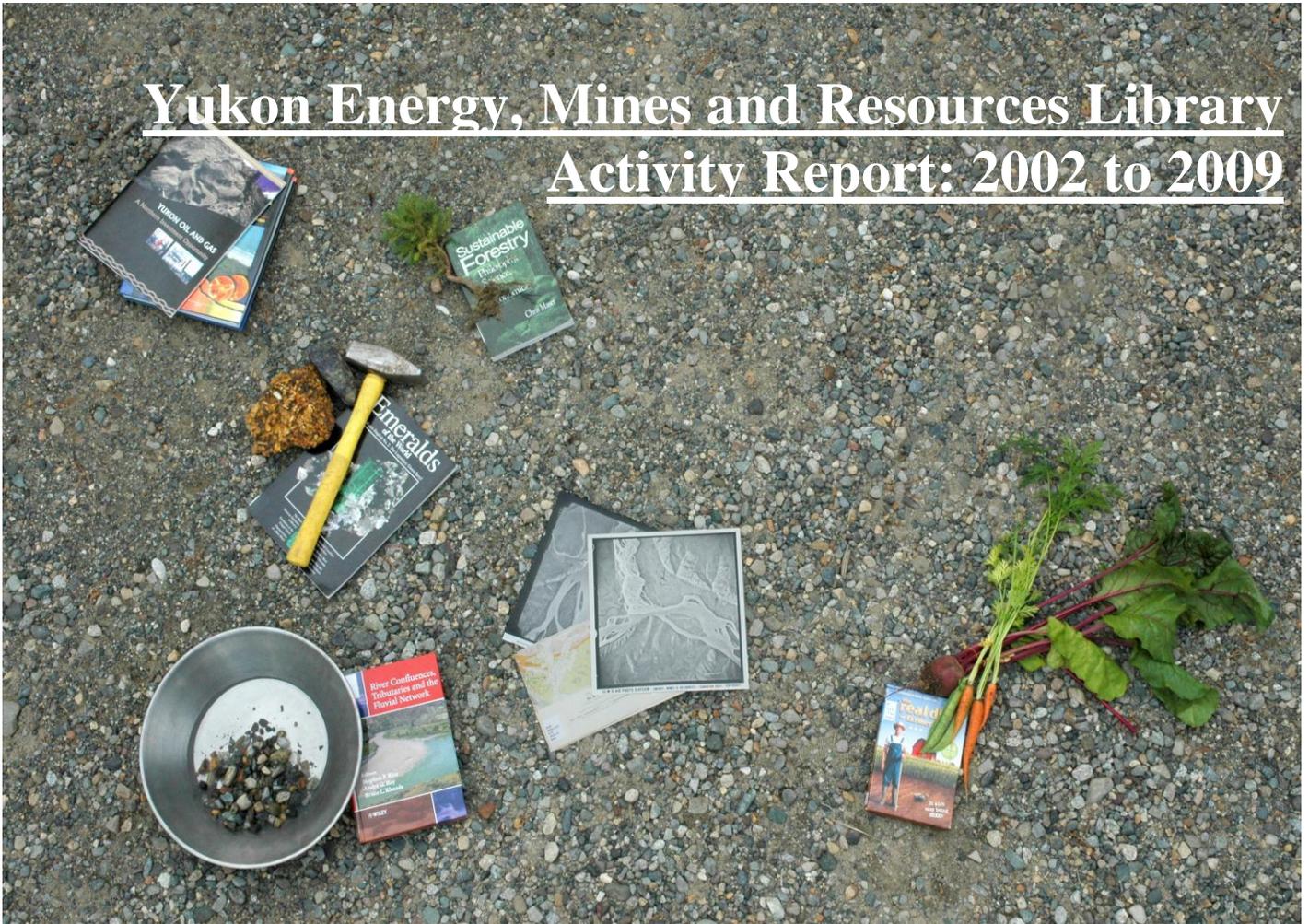


Yukon Energy, Mines and Resources Library Activity Report: 2002 to 2009



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September 2010



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EXECUTIVE SUMMARY

The Energy, Mines and Resources Library (EMR Library) provides research and information services to diverse clients (public, government, mineral prospectors, consultants, and more) and provides Integrated Library System (ILS) management for other Government of Yukon departmental libraries. Since 2002, the EMR Library has worked to improve and enhance client access to research information.

Services

- Reference and research
- Interlibrary loans and document delivery
- Training and orientation tours
- Circulation of library materials
- Library management and operation services (for other government libraries)

Major projects

- **DEVOLUTION**
5 collections, 2 staff units, and 2 Integrated Library Systems were merged at Devolution.
- **“FUTURE DIRECTIONS” REPORT**
In 2003, A library consultant was hired to conduct a review of the EMR Library’s services to enable the EMR Library to ensure that its efforts were focused on the services and collections valued by library clients. The report was completed in early 2004.
- **INTEGRATED LIBRARY SYSTEM (ILS)**
In 2004, the EMR Library acquired Virtua. The EMR Library shares this ILS with other Government of Yukon libraries and manages all aspects of this system.
- **WORKING WITH OTHER GOVERNMENT OF YUKON AND PARKS CANADA LIBRARIES**
The EMR Library provides additional library services and support to some other government departments and shares the ILS with other Government of Yukon libraries (which includes training the staff at other libraries how to use the system, performing periodic system upgrades etc.).
- **MINING ASSESSMENT REPORT SCANNING PROJECT**
At the request of the Yukon Geological Survey, the EMR Library managed the scanning of all Yukon Mining Assessment reports and then mounted the reports on the Internet in PDF.
- **SKYLINE: A GIS/LIBRARY CATALOGUE MASHUP**
This pioneering GIS/Library Catalogue mashup, SkyLine, was launched in 2006. SkyLine permits library clients to identify relevant aerial photographs using an online GIS interface that is linked to the EMR Library’s catalogue. After identifying pertinent photos, clients can then determine which Government of Yukon aerial photograph collection owns the desired photographs. The EMR Library managed this project, with support and assistance from across government (Dept. of Highways and Public Works, Dept. of Community Services, and EMR Informatics).

Ongoing Activities

- **DONATIONS OF MATERIAL**

As the EMR Library is recognized as a vital repository for Yukon research material, it regularly receives significant donations of books, reports, aerial photographs, maps, and theses from EMR staff, other libraries, visiting researchers, and the Yukon public. These donations often include rare and unique documents that considerably enhance the EMR Library's collection and broaden the range of research material available to library clients. Donations have been received from local NGOs, government staff, and visiting researchers.

- **MARKETING AND OUTREACH TO THE PUBLIC AND EMR STAFF**

In order to increase public and EMR Staff awareness of the vast array of resources available, the EMR Library undertakes a variety of outreach activities:

- Holds an annual Open House each October
- Yukon Geoscience Forum: Representatives from the EMR Library participate in the Trade Show most years. In 2009, the EMR Library presented a short paper at the forum. This paper outlined the services and information resources available to researchers via the EMR Library
- Dawson City International Gold Show: A representative from the EMR Library participates in the Trade Show most years (in cooperation with other EMR branches)
- Library tours are provided to staff and the public both "on demand" and at scheduled times
- Library staff regularly contribute articles featuring useful information resources to the Department's weekly e-mail newsletter, Week In Review
- The Library's "New Books" e-mail newsletter regularly provides EMR staff with a list of new library resources (databases, electronic newsletters, journals, and books)

Trends

- Steady movement towards increased online delivery of services and products:
 - reference services are evolving from primarily "in person" to telephone and e-mail
 - online delivery of material such as the Mining Assessment Reports
 - Internet access to geology literature database (GeoScienceWorld/GeoRef) via subscription
- Growing cooperation with other GY departments and libraries
- Increasing cooperation with EMR branches:
 - YGS and mining assessment report scanning project
 - Lands Branch and "mining and lands map viewer" access for public in EMR Library
 - Land Planning Branch and aerial photograph access

EMR LIBRARY HISTORY

Pre-Devolution

The Department of Energy, Mines and Resources was created in 2002, by the Government of Yukon's renewal process. At this time, the EMR Library was created, or, more accurately, renamed. The library was previously part of the Department of Economic Development, and was known as the Economic Development Library. The Economic Development library was created in 1977 and was staffed by a 0.5 FTE (Full-time equivalent) librarian.

The Department of Indian Affairs and Northern Development's Yukon Region Library (DIAND Library) was created in 1993, from small library-type collections held by different DIAND branches in Whitehorse. Originally it was staffed with 1 FTE, but grew to 3.1 FTE by devolution. This library was located in the Elijah Smith Building in downtown Whitehorse.

Devolution

On April 1, 2003, the majority of the Department of Indian Affairs and Northern Development's Northern Affairs Program was transferred to the Government of Yukon. As part of devolution, the majority of the DIAND Library was integrated with the EMR Library, along with the Yukon Lands Library, Yukon Agriculture Library, and the Yukon Geological Survey Library.

This integrated EMR Library is located in the former home of the DIAND Library, but with some additional space, in order to accommodate the larger merged library collection and staff complement.

As responsibility for Water Resources devolved to the Yukon Department of Environment at devolution, the DIAND Library's holdings (mostly journals) in the subject area of water were transferred to the Environment Yukon Library.



EMR LIBRARY SERVICES AND RESOURCES

Services for EMR Library Clients

Reference: Library staff provide expert research assistance to library clients (in-person, by telephone, and electronically).

Training: Library staff train clients to effectively use local and online information resources.

Orientation tours: Library staff provide customized tours of the EMR Library to: EMR staff, public clients (consultants, prospectors, visiting researchers, etc), Yukon Chamber of Mines courses, and classes (i.e. Yukon College and High Schools).

Circulation: Most material may be borrowed by library clients.

Interlibrary Loans: Library staff procure books, reports and copies of journal articles that the EMR Library does not own for library clients (EMR staff, prospectors, consultants, other departmental staff, etc) from libraries in Canada and around the world.

Services for other Yukon Libraries

Management of the ILS, and training for other Government of Yukon departmental libraries (on a cost recovery basis):

- Environment Yukon Library
- Yukon Public Law Library
- Staff Development Branch (PSC) Library
- EMR-Land Planning Branch Aerial Photograph Library
- HPW-Transportation Branch Aerial Photograph Library

Provision of ILS, cataloguing, reference, interlibrary loan, and circulation services for:

- Parks Canada (Yukon Field Unit – Whitehorse, Dawson City, Haines Junction)
- Tourism Library (Yukon Department of Tourism and Culture).

Resources and Subject Coverage

The Library houses a vast collection of research material related to forestry, mining, geology, land use, agriculture, oil and gas, energy, environmental assessment and First Nations. In addition, the library collects Yukon materials in all subject areas.

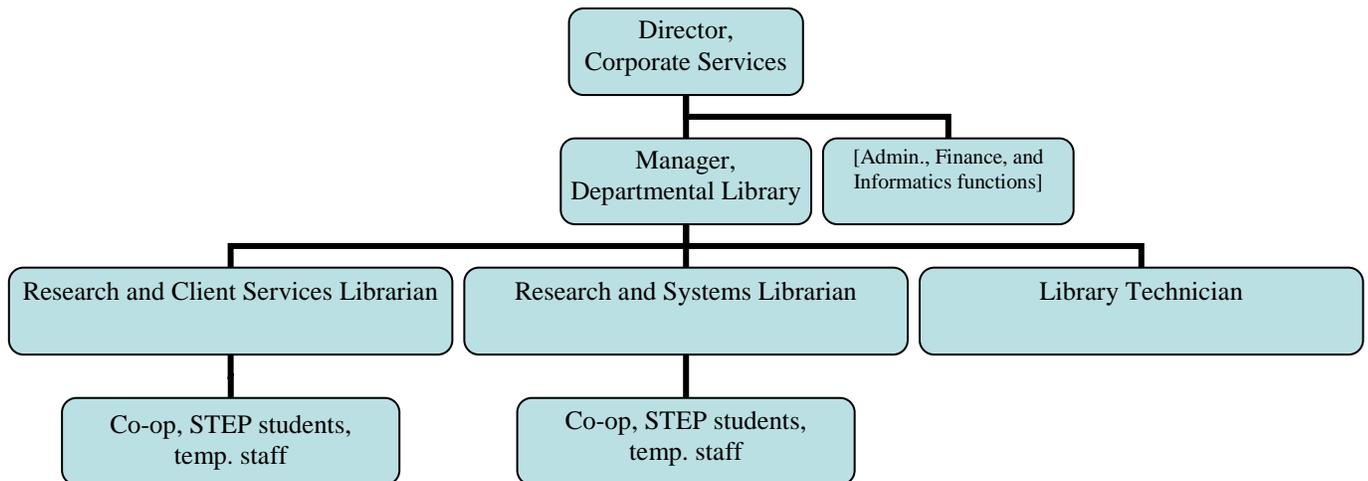
These resources include:

- monographs
- reports
- journals
- maps (topographic, geologic, land use, etc.)
- aerial photographs

STATISTICS

Staff

- Total: 3.6 FTE
 - 2.6 FTE: 3 Librarians (with Master of Library and Information Science/MLIS degrees)
 - 1 FTE Library Technician (with Library Technician diploma)
 - The EMR Library occasionally hires co-op librarians (MLIS students) and/or STEP students (the Yukon Department of Education's Student Training and Employment Program)
 - The EMR Library hires temporary library assistants to work on special projects or to cover extended staff absences

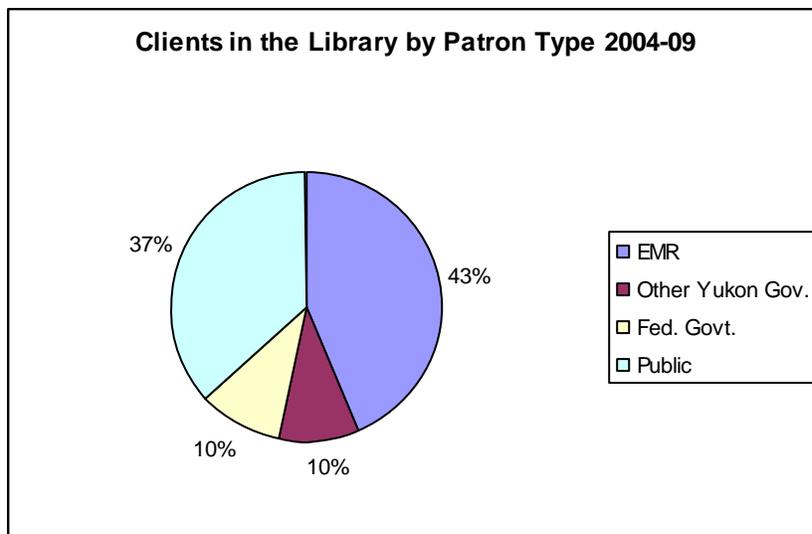


Clients

CLIENT GROUPS

The EMR Library serves a broad range of clients. Clients include:

- EMR Staff
 - Scientists (geologists, agrologists, foresters, etc.)
 - Policy analysts, legislative advisors, and planners
 - Front-line staff (Mining Recorders, Mining Lands Officers, Natural Resources Officers, etc.)
 - Corporate support staff (HR, Administration, Informatics, GIS Analysts, Administrative Assistants, etc.)
- Other Government of Yukon staff (from a variety of Government of Yukon Departments)
- Federal Government staff (from a variety of Federal Departments)
- Public
 - Mineral prospectors and geologists
 - Farmers and gardeners
 - Consultants
 - First Nations
 - Boards and Councils (YESAB – Yukon Environmental and Socio-economic Assessment Board; Renewable Resource Councils; etc.)
 - Non-Government Organizations (NGOs): Yukon Conservation Society, Yukon Chamber of Mines, etc.
 - Students (from local Yukon College students to visiting PhD candidates)
 - other

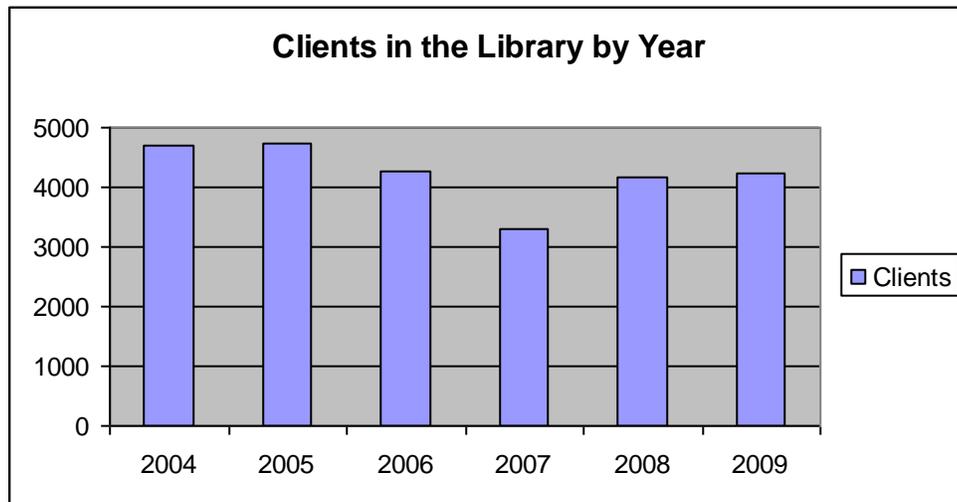


While approximately 53% of the EMR Library's clients are Government of Yukon staff, fully 47% of clients fall outside of this category. 37% of EMR Library clients do not work for any level of government.

CLIENT VISITS

Client visits to the EMR Library have fluctuated over the years. Between 2004 and 2007 the trend was for declining visits to the EMR Library. This was an expected result of the EMR Library's digitization of the Mining Assessment Reports in 2004 and 2005. Prior to this project, clients were required to visit the EMR Library to view these reports. Clients can now access these reports online.

After a low of 3314 visits in 2007, it is interesting to note that client visits returned to above 4000 in both 2008 and 2009. This may reflect both the increased level of mineral exploration in the territory in recent years, and the reality that the majority of the scientific and technical materials needed by our clients are not yet available online.



Collections

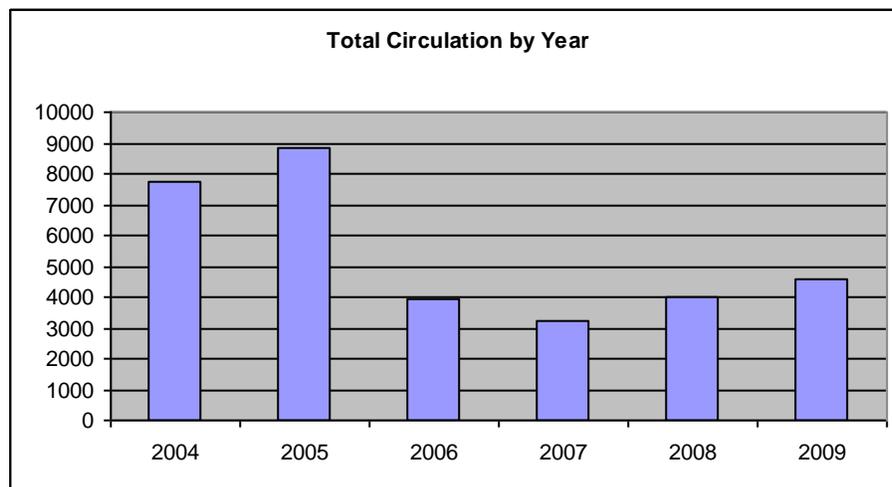
The EMR Library has the largest circulating collection of Yukon material available in the Yukon:

- over 30,000 books and reports
- over 2000 maps (geological, topographical, land use, etc.)
- over 100,000 aerial photographs
- 100+ current journal subscriptions (print and online)
- over 6500 Yukon Mining Assessment Reports and Yukon Mining Incentive Program Reports



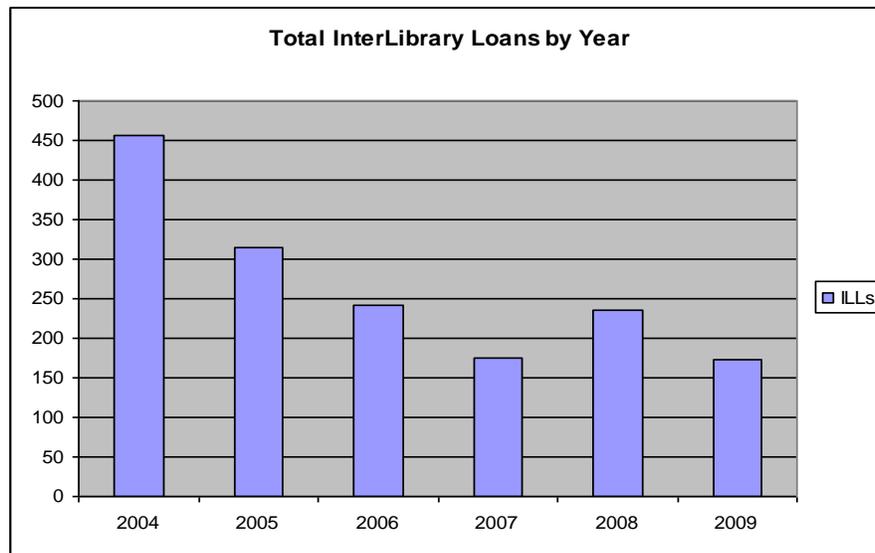
Circulation

Most EMR Library materials may be borrowed by library clients. Borrowing levels have remained relatively constant over the years. While the graph below shows significantly higher circulation numbers for 2004 and 2005, the circulation for these 2 years was increased by the Assessment Report scanning project. The scanning of the reports occurred in a different building, so all reports were signed out to the project in order to track the location of every Assessment Report at all times.

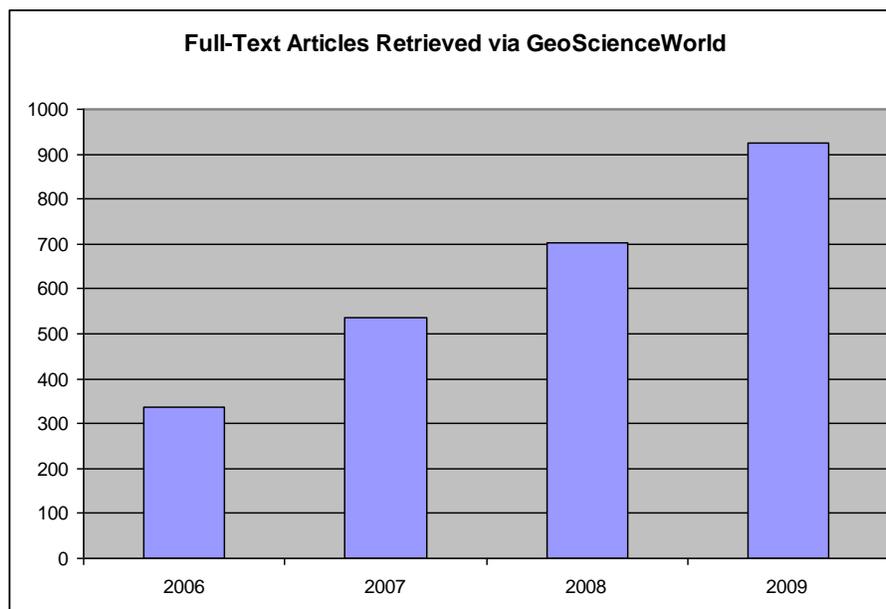


Interlibrary Loans and Document Delivery

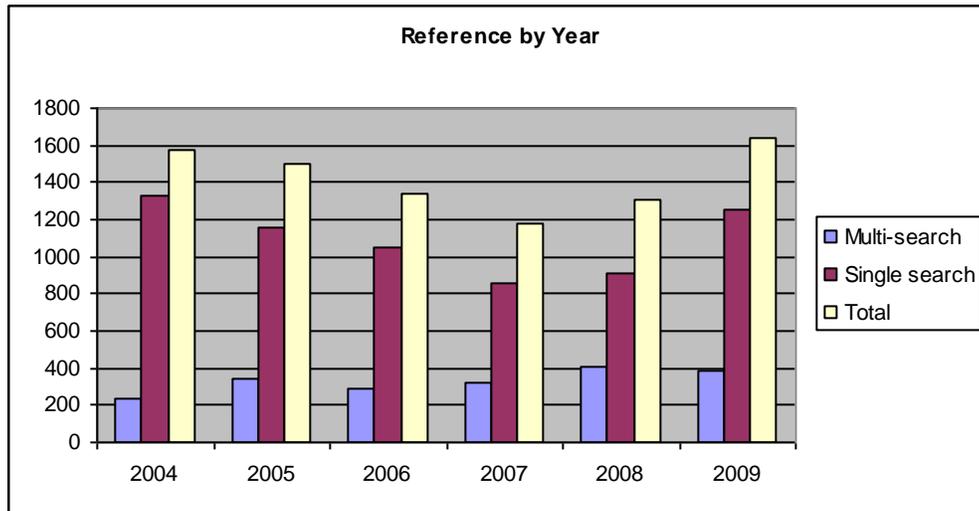
The EMR Library obtains copies of journal articles and borrows material from other libraries for all library clients. In 2003 the EMR Library began offering limited interlibrary loan services to the public. This service is valued by library clients as it provides timely access to international research material (both journals and monographs).



Since the EMR Library began subscribing to [GeoScienceWorld/GeoRef](#) in 2006, requests for interlibrary loans have declined significantly as this database provides geologists with easy access to many full-text articles online. This product combines an international geology literature database (that covers geological literature from 1669 to the present) with a cooperative of geoscientific publishing organizations that provides many full-text articles.



Reference Services



The EMR Library responds to hundreds of research questions from library clients each year. Questions received fall into two categories:

Multi-search questions: These questions are complex in nature and require library staff to make use of their expert research skills, consult multiple information sources, and to teach clients how to use a wide variety of information resources. Examples include:

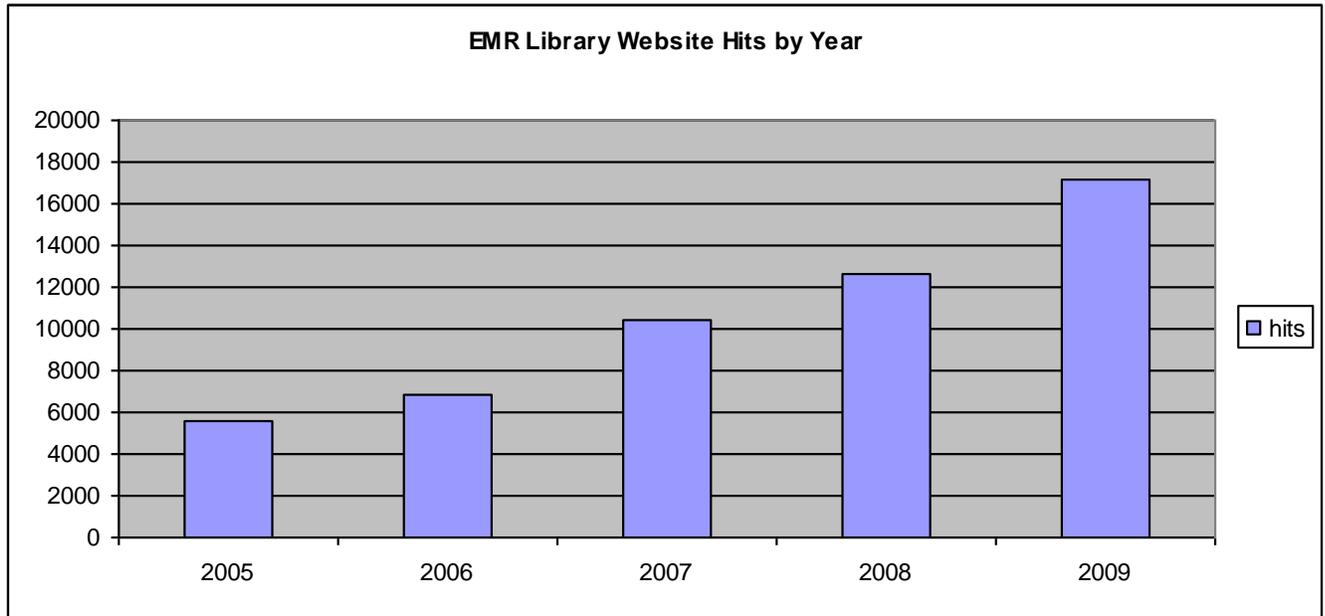
- What is the mining history of the Clancy claims on Hunker Creek?
- How much has the Donjek glacier retreated/grown in the last 100 years?
- What impacts has the ferry in Dawson City had on the banks of the Yukon River (where the ferry loads/unloads cars and passengers)?

Single search questions: These are questions that can be answered quickly by library staff by consulting a single resource, teaching the client how to use a library resource, or by conducting a single search of a database. Examples include:

- What was the average price of gold per ounce in 1955?
- I need a definition of the term “migmatite”.
- Do you have this book in the library?

Library website

Visits to the EMR Library's website have increased each year. As the EMR Library is offering more online access to our services, we expect this increase to continue. Note that the EMR Library's website is consistently one of the top 5 EMR sites for #hits/month.



COMPLETED PROJECTS

Devolution: Merging of 5 Collections and 2 Staff Units

Staff at the Economic Development/EMR Library and the DIAND Library began working on the nuts and bolts of merging the affected libraries 2 years prior to devolution, though work began in earnest in early 2002.

LIBRARY SYSTEM

The EMR Library was using a stand-alone cataloguing system, ITS.MARC. This system permitted MARC cataloguing of library materials, but did not include a circulation module.

The DIAND Library was using VTLS Classic (via the DIAND Library in Gatineau, QC (DIAND HQ Library)). VTLS Classic provided cataloguing, circulation, authority control, and reporting functionality. DIAND HQ Library managed the system and DIAND libraries outside of Gatineau used the cataloguing and circulation features of the software. DIAND HQ Library was also planning to migrate from VTLS Classic to the VTLS' new graphical user interface product, Virtua. Data migration was planned for March/April 2003.

The DIAND HQ Library offered the devolution-affected Yukon libraries remote access (via Virtual Private Network/VPN) to their ILS post-devolution. As there was no money available for Yukon libraries to purchase an ILS, this offer was graciously accepted. In preparation for devolution, the EMR Library began barcoding items (conforming to DIAND HQ Library standards), and identifying and merging duplicate bibliographic records. The EMR Library's records were imported into the DIAND HQ Library ILS prior to devolution.

In April 2003, the newly expanded EMR Library began using DIAND HQ Library's updated ILS via VPN connectivity. While having access to a fully integrated ILS was appreciated, this solution came with many problems (connectivity and security issues, slow connection speeds, etc.) ... but it worked.

LIBRARY SPACE

At devolution, the EMR Library was moved to the site of the former DIAND Library (335-300 Main Street, Whitehorse) and the various collections were merged. In addition, the enlarged library gained some additional space at devolution in order to accommodate the resulting larger collection and staff. As such, staff desks were moved from the library's public area to the newly acquired backroom space (southeast section of current library). This move provided for improved work spaces for library staff, and also permitted the library to create a designated reference desk in the main library space.

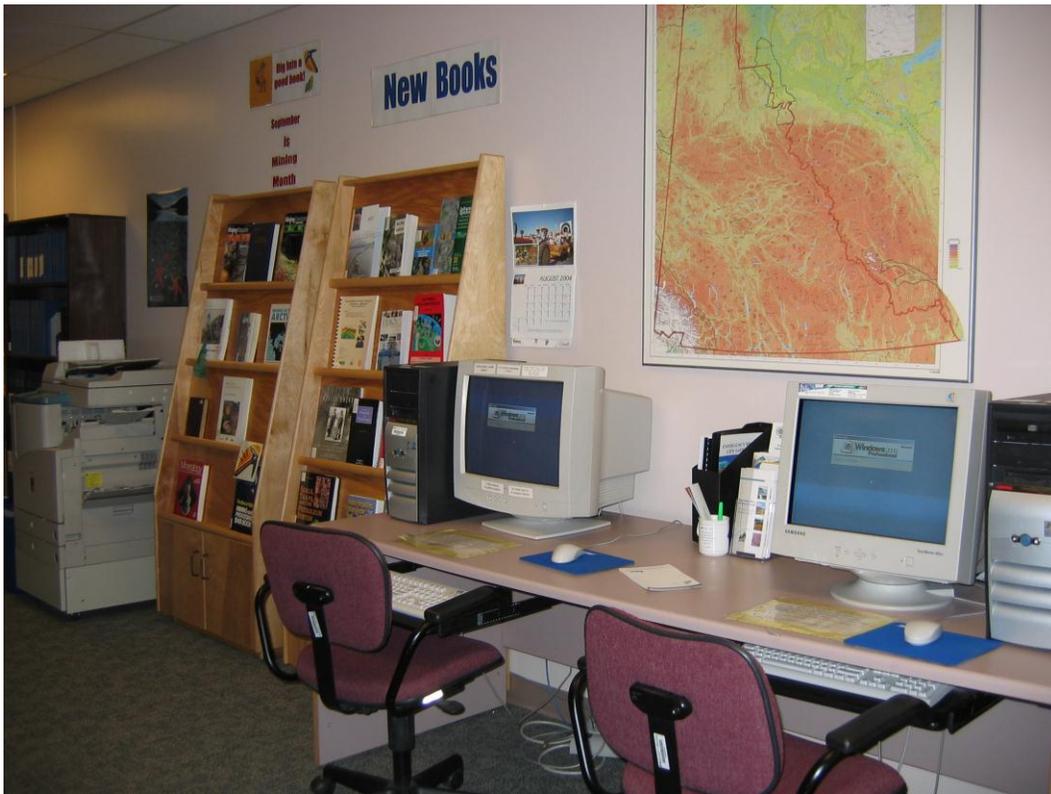
Creating a designated reference desk significantly improved clients' reference experiences as they could now easily determine who they should approach with their research questions. Prior to devolution clients were greeted with an imposing wall of library staff, with no clear indication who should be approached for assistance. The reference desk is staffed on a rotating basis by all library staff.

Moving staff workspaces to the back room provided library staff with increased privacy, which gave them the ability to more easily focus on their work without interruptions.

LIBRARY STAFF

The year prior to devolution, the EMR Library, in consultation with the DIAND Library, worked on creating an organization chart and writing new job descriptions for the EMR Library post-devolution. It was decided that the EMR Library would report to the Manager, Administration (Corporate Services).

Staff from both pre-devolution libraries all agreed on who would take on each position in the new and improved EMR Library. We were very fortunate that individual skills, preferences, and goals matched organizational requirements.



“Future Directions” Analysis

In November 2003, the Library requested client input to assist with determining the current and future needs of library patrons. With the aid of Pat Cavill (Library Service Consultant), five focus groups and many individual interviews were conducted with approximately fifty participants, over a period of one week. This research was analyzed and compiled into the report Future Directions (2004 February. Pat Cavill).

This report highlighted twelve recommendations for the Library:

1. That the EMR Library be recognized as a unit like Informatics, Administration and Finance and report to the Director of Corporate Services.
Action: Implemented in 2004
2. That the EMR Library be allocated sufficient additional space for its collections to best meet the future needs of the Department and the Yukon Government. This space should include a training room and a small meeting room.
Action: Outstanding. Additional space in the Elijah Smith Building, the EMR Library’s current home, is not an option. Therefore, neither space for collection growth nor for a meeting room can be accommodated at this time.
Additional space for a combined library meeting and training room and for growing library collections are incorporated into the plans for EMR’s new location (move-in date projected to be late 2012).
3. That there be a library sign on the Main Floor, indicating its location and who is eligible to use it.
Action: No action, library signage is restricted to the generic signage within the building.
4. That the Library target each branch of EMR and offer specifically-tailored orientation sessions to staff.
Action: Ongoing. EMR Library staff regularly provide subject-specific research training to EMR staff. In 2010, in order to learn first-hand about EMR Branch responsibilities and functions, EMR Library staff will begin meeting with each branch. These meetings will enable EMR Library staff to better understand the information requirements of each branch. This improved understanding will permit the EMR Library to provide information services and products that will be of most use to EMR staff.
5. That appropriate EMR staff be trained systematically on how to most effectively conduct research on the Internet and how to use the electronic resources provided by the EMR Library and other sources.
Action: Ongoing. The EMR Library regularly provides training sessions to EMR staff via orientation to the EMR Library for new departmental staff and on-demand training requests from staff.
6. That the Library receive an additional \$10,000 per year for five years to continue to fill in gaps in the aerial photograph collection.
Action: No increase to library budget, but occasional purchasing of additional aerial photographs has occurred as funding permitted.

7. That the Library continue to acquire journals in print and increase the number purchased in electronic format.
Action: Ongoing. The EMR Library is maintaining print subscriptions and augmenting online subscriptions annually.
8. That the EMR Library be represented on the Information Resources Management Committee and other internal committees that will benefit from library expertise.
Action: No action, not applicable.
9. That staff within EMR be encouraged to make a copy of important reports for the Library or to donate reports to the Library.
Action: Ongoing. EMR staff regularly donate valuable material to the library, especially when they are cleaning up their offices. The EMR Library encourages visiting researchers to donate their EMR-related theses and research reports to the library, which most researchers then do.
10. That a departmental policy be established for depositing a copy of every report in the Library.
Action: A departmental guideline was put in place in 2004. Adherence to this guideline is inconsistent. EMR Library is continually reminding EMR staff and branches to supply the library with copies of all EMR-generated publications.
11. That all materials bought by EMR be purchased and catalogued by the Library. They can then be lent back to individuals on long term loan.
Action: EMR Finance works with EMR Library to ensure that the library is aware of EMR staff purchases of books, reports, and subscriptions. The EMR Library has implemented “long term loans” to EMR staff. This has significantly improved staff access to EMR-purchased material across EMR.
12. That the EMR Library work in conjunction with the Communications Department to develop and implement a comprehensive marketing plan.
Action: Ongoing. The EMR Library works with Communications for advertising of our annual Open House. This effort has met with success.

Our own Integrated Library System (ILS)

Since Devolution, the EMR Library had been “tagging along” with the DIAND HQ Library on its integrated automated library software. At that time, it was decided that the post-devolution EMR Library would continue to access the DIAND HQ system under a Memorandum of Understanding as an interim solution. This, however, resulted in many problems due to firewall issues.

In January 2004, the EMR Library was advised that funding had been restored to Government of Yukon’s Devolution budget, that the EMR Library could acquire its own ILS, and that it was projected the EMR Library would share with other Government of Yukon libraries. The EMR Library purchased Virtua (VTLS Inc.), and migrated all existing Government of Yukon records to this system in March 2004.

Managing the ILS has been challenging, especially as this was a completely new responsibility for the EMR Library. One librarian position was given responsibility for managing the ILS. This entailed changing the duties of one of the librarians, creating a new job description (Research and Systems Librarian) and providing appropriate training for this new position. Immediately prior to implementation the vendor provided on-site training.



Working with other GY and Parks Canada Libraries

The EMR Library shares the ILS with other GY libraries (which includes: training the other libraries how to use the system, performing periodic system upgrades, etc.). In addition, the EMR Library provides additional library services to some other government departments:

- Environment Yukon Library ¹: ILS
- Yukon Public Law Library¹: ILS
- Tourism Library (T&C) ¹: ILS, cataloguing, and library services
- Parks Canada Libraries (Yukon Field Unit) ¹: ILS, cataloguing, and library services
 - Whitehorse: Parks Canada's Whitehorse collection is integrated with the EMR Library
 - Dawson City and Haines Junction: Parks Canada manages the day-to-day operations of these libraries, EMR Library provides cataloguing services, library services, and advice regarding managing the physical library sites
- Land Planning Branch (EMR) Aerial Photograph Library ²: ILS and cataloguing of aerial photographs
- Transportation Branch (HPW) Aerial Photograph Library ²: ILS and cataloguing of aerial photographs
- Staff Development Branch (SDB) Library ³: ILS

¹ under an MOU with attached funding to cover a portion of Virtua Annual License costs, Virtua Client costs, and costs for other library services as applicable

² via verbal agreement, only Virtua Client costs are recovered. Reasoning: HPW and Community Services contributed to the costs of developing SkyLine (aerial photograph locator tool)

³ via verbal agreement, only Virtua Client costs are recovered. EMR Library may pursue an MOU with this library in the future.

Mining Assessment Report Scanning Project

The EMR Library maintains, catalogues, and provides access to the hard-copy collection of the Yukon Mining Assessment reports. In 2003 the Yukon Geological Survey (YGS) approached the EMR Library and requested that all of these reports be scanned and mounted on the internet. YGS had secured funding for this project and decided that the EMR Library was best-suited to undertake this project as it was already managing the Yukon Mining Assessment (YMA) report collection.

In conjunction with YGS and EMR Informatics, the EMR Library:

- Determined which scanners to use for the project (2 flatbed scanners with sheet-feeders, 1 large format scanner)
- Established scanning parameters (resolution, OCR, and quality control)
- Set up a website to host the scanned reports
- Established a workflow for the project
- Located workspace for the project
- Determined that 2 staff could complete the scanning in approximately 2.5 years
- Wrote the job descriptions then staffed the positions
- Managed the project and staff for the duration of the project

The retrospective scanning of all YMAs was completed in January 2006. Over 5500 reports were scanned and made available via the EMR Library's catalogue on the internet. Since 2006, the Yukon Geological Survey has been responsible for providing the EMR Library with scanned copies of all new Yukon Mining Assessment reports.

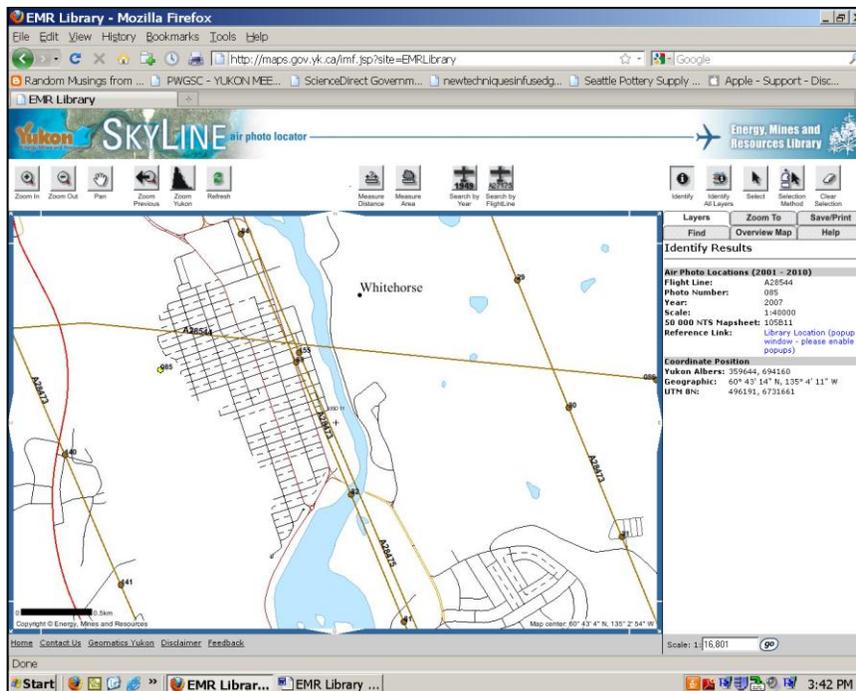
This project was particularly well-received by library clients as access to these reports has been significantly improved. Clients no longer need to physically visit the EMR Library to view the reports. The EMR Library regularly receives positive feedback from clients that the availability of these reports via the internet has made it much easier for them to conduct necessary research and to share their findings with potential investors.

SkyLine: A GIS/Library Catalogue Mashup

In 2004, the EMR Library began working on the innovative idea to create a graphical interface to permit searching the Library's catalogue for aerial photographs via a GIS interface. The aerial photograph collection is the Library's most heavily used collection, but the only way to access the photographs was to use the paper flight line index maps located in the Library. This meant clients were required to visit the EMR Library to examine multiple paper indices (as there are multiple indices for each map area) in order to identify required photographs.

The EMR Library managed this project, in partnership with the Yukon Dept. of Highways and Public Works Transportation Branch (HPW), Yukon Dept. of Community Services Land Planning Branch (CS), and EMR Informatics. A GIS Input Assistant was hired to digitize all Yukon flightline indices into ArcGIS from the old paper indices. It took approximately 1.5 years to complete the digitization. Funding for this position was provided by all partners. After all the flightlines were digitized, EMR Informatics, in consultation with the EMR Library, created an ArcIMS and IMF site to mount the data in a usable form on the internet.

This pioneering GIS/Library Catalogue mashup, SkyLine, was launched in 2006. SkyLine permits library clients to identify relevant aerial photographs using an online GIS interface that is linked to the EMR Library's catalogue. After identifying pertinent photos, clients can determine which Government of Yukon aerial photograph collection owns the desired photographs.



← This hyperlink permits clients to determine which Government of Yukon office owns the required aerial photograph(s)

A description of this project was included in a book featuring ground-breaking projects in Canadian Libraries :

Reaching Out: Innovation in Canadian libraries Library and Archives Canada, Bibliothèque et Archives Nationales du Québec; edited by Yvon-Andre Lacroix. 2008.

Renovations

In 2007 the Library was renovated, and the spatial configuration of the library was totally revamped to bring about the following improvements:

- Improved public space with more privacy, better seating, and better lighting. Public space is now closer to highly used collections such as aerial photos and new issues of journals and magazines.
- Grouping of books/reports and journals into an easy to use and comprehensible layout.
- Private office space for library staff which allows for concentration on tasks without interruptions, and for confidential consultations.

The Library remained open and continued to provide all library services to clients while the renovations were taking place; we even gave a library tour to a class from Vanier Catholic Secondary School while in the midst of the renovations!



Inventory

The EMR Library conducted an inventory of its monograph collection in the summer of 2009. This was the first inventory that the EMR Library ever conducted. As many different library collections were amalgamated into the EMR Library in 2003, it was important to conduct an inventory to identify and resolve all outstanding data inconsistencies:

- ensure item records match up with appropriate bibliographic records,
- identify missing items and update item records accordingly
- ensure 100% of collection has been barcoded
- locate miss-shelved items (and re-shelve them appropriately)

The EMR Library successfully applied for STEP student funding (from the Yukon Department of Education) for this project. Once funding was confirmed, EMR Library staff researched inventory methods and determined how to conduct the inventory. This involved researching potential methods and determining hardware and software requirements

The EMR Library then hired a summer STEP student to conduct the inventory. Using an MS-Excel spreadsheet a comparison was made between a list of barcodes procured by physically scanning every item on the library's shelves to a list of barcodes generated by the Library's ILS software system. While there were some unanticipated problems, such as Virtua's inconsistent report generation, the project was completed within 4 months. Orphan barcodes were matched with the appropriate bibliographic records, "missing" items were identified, and a wide variety of other data problems were resolved.

Library staff wrote an article titled "How to Inventory a Small Library" to share the knowledge we gained through this project with other libraries. This article was accepted for publication in Feliciter, a Canadian library industry journal, and will be published in April 2011.



FUTURE PROJECTS

Upgraded Interface for the Library's Online Catalogue

The EMR Library is working on improving our online library catalogue. In 2010, we will be upgrading to a new interface, Chamo, that will be easier for clients to use. It will provide an intuitive interface that will permit clients to more easily search our catalogue for the documents they require. In addition, Chamo will make it easy for clients to manage their library accounts online, and to search the library's catalogue from their smart phones.

Making More Content and Services Available Online

The EMR Library will strive to make more research material available online for library clients, while complying with the Canadian Copyright Act:

- working towards scanning all of the Yukon Mining Incentive Program (YMIP) reports.
- "scanning on demand" of Government of Yukon documents for clients
- making digital copies of unique Government of Yukon documents to ensure long-term access to rare documents
- investigating then initiating the scanning of Yukon aerial photographs

Expanded Partnering with Government of Yukon Departmental Libraries

The EMR Library will continue to seek opportunities to partner with other Government of Yukon Departments and Departmental Libraries. This could include sharing our ILS with more libraries and/or providing research services for other Departments.

2012: EMR is Moving to a New Building in Whitehorse

In the spring of 2010 we were advised that the EMR Library, and most other EMR offices, will be relocating to a new building in 2012. This new location for EMR will consolidate most of EMR's Whitehorse staff at one site, which will be a significant change as currently Department staff are located at various locations throughout the city.

The EMR Library is working with Government of Yukon space planners to make the most of this opportunity to design a functional library that includes:

- A library meeting room that will be available to all library clients. Library clients identified this as a need in 2003, and regularly remind us of this need. This room will provide:
 - A confidential meeting space for our library clients. This room will be especially valued by prospectors.
 - A private space for library staff to work with library clients, most frequently prospectors, who are conducting research that requires confidentiality.
 - A separate space for library staff to provide training to library clients.
- Sufficient floor load capacity to permit expanded use of compressed shelving.
- Improved space configuration to provide library clients with more practical carrel, reading, and table space within the library.
- Continued access for patrons to dedicated computer workstations, printers, wireless internet, and other valuable information technology.