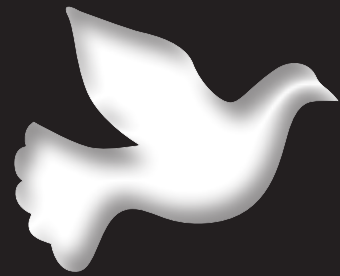


Old Crow

Watson Lake

Whitehorse

Destruction Bay



Creek
Gaines Junction

**Y U K O N
F A M I L Y
V I O L E N C E
R E S O U R C E
D I R E C T O R Y**

Crossing

1 0 T H E D I T I O N

Burwash Landing

Introduction

Violence affects a staggering number of families in the Yukon. The victims, most often women and children, suffer physical, sexual, verbal, financial, emotional and/or social abuse.

Do you know what resources or services are available for someone living with family violence?

Do you ever wish you had a listing of services to pass on to a person seeking help?

This guide is designed to help you support victims or offenders by telling them about local services. The directory is primarily a resource for community workers with mandates in social services, health and/or justice, but it may also be used by people who have experienced family violence themselves. Most of the agencies listed do not require a formal referral to receive their services. You can call on behalf of a friend or client, or they can call themselves. The guide is a resource for anyone who may find it useful!

The agencies and programs listed here cover a wide range of helping services. Many of the agencies have family violence prevention or intervention as their main work. Other agencies listed do not focus exclusively, or even primarily, on family violence situations but they do offer programs and services which may meet the needs of people who have lived with, or are now living with, family violence.

This directory is produced by the Yukon Women's Directorate, based on information supplied by other organizations. For more information on how to help women living under the shadow of family violence, an excellent resource is "Option, Choices, Changes." To receive a copy contact the Women's Directorate at 667-3030, or toll free at 1-800-661-0408, ext. 3030 or check the Victim Services Family Violence Prevention Unit website at www.justice.gov.yk.ca/prog/cor/vs/index.html or the Women's Directorate website at www.womensdirectorate.gov.yk.ca/publications.html.

How to use this directory

For the quick reference, use Services at a Glance on the following three pages. It gives an overview of services in the Yukon, by community, with phone numbers. Please remember, all phone number between Yukon communities must be preceded by 1-867.

The directory itself is divided into two sections. The first section lists services that are accessible through Whitehorse. The second section contains a list of services available in each community outside of Whitehorse.

Information was accurate when it was collected in the summer of 2011. Remember, e-mail addresses and other contact information can change quickly.



Y U K O N F A M I L Y V I O L E N C E R E S O U R C E D I R E C T O R Y

1 0 T H E D I T I O N



YUKON FAMILY VIOLENCE RESOURCE DIRECTORY

10TH EDITION

Table of Contents

Services accessible through Whitehorse.....	7
Map of Yukon communities	60
Services in communities.....	61

Organizations at a glance – accessible through Whitehorse

Adult Probation Services, 667-5231**	7
Alcohol and Drug Services, 667-5777**, 667-8473**, 667-8318.....	8
Big Brothers Big Sisters of Yukon, 668-7911	9
Blood Ties Four Directions Centre, 633-2437, toll free 1-877-333-2437	10
Bringing Youth Towards Equality (B.Y.T.E.) Society, 667-7975.....	10
Champagne and Aishihik First Nations Social Development Department, 667-4010.....	11
Child Care Services, 667-3492**	12
Child Development Centre, 456-8182, toll free 1-866-835-8386.....	12
Children's Assessment and Treatment Services, 667-5184**, 667-5256, 667-8227**...	13
Community Health Facilities, 667-8324	14
Council of Yukon First Nations Aboriginal Courtworkers, 667-3781	16
Domestic Violence Treatment Options Court, 667-3581**	17
Elizabeth Fry Society Yukon.....	17
Family and Children's Services, 667-3002**	18
Family Law Information Centre, 456-6721	19
Fetal Alcohol Syndrome Society of Yukon, 393-4948	20
Health and Social Services, 667-5811**, 633-7200	21
Health Promotion Unit, 667-8393**, 667-8394**	22
Healthy Families, 667-3745, 667-6371	23
John Howard Society Yukon.....	24
Kaushee's Place (Yukon Women's Transition Home), 668-5733*.....	24
Kid's Help Phone / Jeunesse J'écoute, 416-586-5437, toll free 1-800-668-6868,	25
Kwanlin Dün First Nation, 633-7800	25
Law Society of Yukon, 668-4231*	26
Les EssentiElles, 668-2636.....	27
Line of Life Association of the Yukon, 667-6945	28
Maintenance Enforcement Program, 667-5437**, toll free 1-877-617-5437	28
Many Rivers Counselling and Support Services, 667-2970*	29
Mental Health Services, 667-8346.....	32
Public Prosecution Service of Canada	32
Restorative Community Conference Program, 456-6739.....	33
Royal Canadian Mounted Police (RCMP), 667-5551	34
Salvation Army.....	36
Senior Services/Adult Protection Services	37
Skookum Jim Friendship Centre, 633-7680	37



YUKON FAMILY VIOLENCE RESOURCE DIRECTORY

10TH EDITION

Ta'an Kwach'an Council Health and Social Program, 668-3613.....	39
Teegatha'Oh Zheh, 668-4471.....	40
Teen Parent Centre, 667-3421, 667-TEEN (8336).....	40
Victim Services 667-8500**, Dawson City: 993-5831, Watson Lake: 536-2541.....	41
VictimLINK, toll free 1-800-563-0808.....	43
Victoria Faulkner Women's Centre, 667-2693.....	43
Whitehorse Correctional Centre, 393-7200.....	44
Whitehorse General Hospital, 393-8700.....	45
Whitehorse Health Centre, 667-8864.....	46
Whitehorse Housing Authority, 667-5712.....	46
Whitehorse Youth Centre, Boys & Girls Club, 393-2824.....	47
Whole Child Program, 456-3871.....	47
Witness Administration Program, 667-8095* **.....	48
Women's Directorate, 667-3030**.....	49
Youth Achievement Centre, 667-3759**.....	50
Youth Directorate, 667-8213**.....	51
Youth High Risk Treatment Program, 667-3616**.....	52
Youth of Today Society – Angel's Nest Youth Centre, 633-9687.....	53
Youth Probation, 667-3610**.....	53
Yukon Aboriginal Women's Council, 667-6162.....	54
Yukon Council on Aging, 668-3383.....	54
Yukon Council on DisABILITY, 668-6703.....	55
Yukon Government, 667-5811**.....	56
Yukon Housing Corporation, 667-5759**.....	57
Yukon Justice, 667-5124**.....	58
Yukon Legal Services Society (Legal Aid), 667-5210**.....	58
Yukon Public Legal Education Association 668-5297 (Law Line), toll free 1-866-667-4350.....	59

* collect calls accepted

** toll free in the Yukon, 1-800-661-0408 plus last 4 digits of phone number

For all emergencies within the Whitehorse area, call 911

All phone numbers between Yukon communities must be preceded by 1-867



YUKON FAMILY VIOLENCE RESOURCE DIRECTORY

10TH EDITION

* collect calls accepted

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Organizations at a glance – in the communities

Beaver Creek 61

Aboriginal Courtworkers.....	1-800-661-0408, ext. 3781 (in Whitehorse)
Health Facility	862-4444
Many Rivers Counselling and Support Services	634-2111* (in Haines Junction)
Probation Officer	1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP	862-2677, emergency 862-5555
Social Services.....	634-2203 or 634-2204 (in Haines Junction)
White River First Nation	862-7802

Burwash Landing 62

Aboriginal Courtworkers.....	1-800-661-0408, ext. 3781 (in Whitehorse)
Kluane First Nations	841-4274
Many Rivers Counselling and Support Services	634-2111* (in Haines Junction)
Probation Officer	1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP.....	634-2677, emergency 634-5555 (in Haines Junction)
Social Services.....	634-2203 or 634-2204 (in Haines Junction)

Carcross..... 64

Aboriginal Courtworkers.....	1-800-661-0408, ext. 3781 (in Whitehorse)
Carcross Tagish First Nation	821-3205, 821-4810
Health Facility	821-4444
Housing Association.....	821-4281
Probation Officer	1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP	821-2677 emergency 821-5555
Social Services.....	821-4301

Carmacks 66

Aboriginal Courtworkers.....	996-2820 (in Mayo)
Health Facility	863-4444
Housing Association.....	863-6411
Little Salmon/Carmacks First Nation	863-5576, 863-5606
Many Rivers Counselling and Support Services	667-2970* (in Whitehorse)
Probation Officer	1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP	863-2677, emergency 863-5555
Safe House.....	863-5918, 863-5576
Social Services.....	863-5800

Dawson City 68

Aboriginal Courtworkers.....	993-5385
Dawson City Women's Shelter.....	993-5086
Health Facility	993-4444
Housing Association.....	993-5478
Many Rivers Counselling and Support Services	993-6455*
Probation Officer	993-5669
RCMP.....	993-2677, emergency 993-5555

Social Services..... 993-5543
 Tr'ondëk Hwëch'in First Nation 993-7149

Destruction Bay 71

Health Facility 841-4444
 Many Rivers Counselling and Support Services 634-2111* (in Haines Junction)
 Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
 RCMP 634-2677, emergency 634-5555 (in Haines Junction)
 Social Services..... 634-2203 or 634-2204 (in Haines Junction)

Faro 72

Health Facility 994-4444
 Housing Association..... 994-3113
 Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
 RCMP 994-2677, emergency 994-5555
 Social Services..... 994-2749, 994-2789

Haines Junction 73

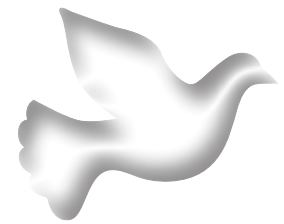
Aboriginal Courtworkers..... 1-800-661-0408, ext. 3781 (in Whitehorse)
 Champagne and Aishihik First Nations Health and Social Programs..... 634-4221
 Health Facility 634-4444
 Housing Association..... 634-2202
 Many Rivers Counselling and Support Services 634-2111*
 Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
 RCMP 634-2677, emergency 634-5555
 Social Services..... 634-2203, 634-2204

Mayo 76

Aboriginal Courtworkers..... 996-2820
 First Nation of Na-cho Nyak Dün Social Programs 996-2420, 996-2882, 996-2086,
 996-4444, 996-2420, ext. 38
 Health and Social Services..... 996-2283
 Health Facility 996-4444
 Housing Association..... 996-2358
 Many Rivers Counselling and Support Services 993-6455 (in Dawson City)
 Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
 RCMP 996-2677, emergency 996-5555

Old Crow 78

Aboriginal Courtworkers..... 966-3261
 Health Facility 966-4444, 966-3051
 Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
 RCMP 966-2677, emergency 966-5555
 Social Services..... 966-3734
 Vuntut Gwitchin First Nation 966-3213, 966-3261, 966-3051

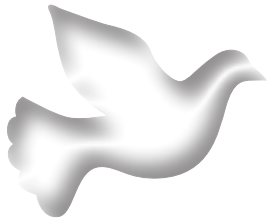


**Y U K O N
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**Y U K O N
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R E S O U R C E
D I R E C T O R Y**
1 0 T H E D I T I O N

* collect calls accepted

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Pelly Crossing..... 79

Aboriginal Courtworkers..... 996-2820 (in Mayo)
Health Facility 537-4444
Housing Association..... 996-2358 (in Mayo)
Many Rivers Counselling and Support Services993-6455* (in Dawson City)
Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP..... 537-2677, emergency 537-5555
Selkirk First Nation 537-3331
Social Services..... 537-3300

Ross River 81

Aboriginal Courtworkers..... 969-2722
Community Health Representative969-4444, 969-2430
Housing Association..... 969-2347
Magedi Safe House 969-2017
Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP..... 969-2677, emergency 969-5555
Ross River Dena Council.....969-2430, 969-2826
Social Services..... 969-2292

Teslin 83

Aboriginal Courtworkers..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Health Facility 390-4444
Housing Association..... 390-2024
Many Rivers Counselling and Support Services 667-2970* (in Whitehorse)
Probation Officer 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP..... 390-2677, emergency 390-5555
Social Services..... 390-2588
Teslin Tlingit Council 390-2532

Watson Lake..... 85

Aboriginal Courtworkers..... 536-2131
Health Facility536-7483, 536-2344
Housing Association..... 536-7304
Liard First Nation.....536-2326, 536-2131
Many Rivers Counselling and Support Services536-2330*
Probation Officer 536-7565
RCMP.....536-2677, 536-2541, emergency 536-5555
Social Services..... 536-2232
Watson Lake Hospital..... 536-4444
Women's Transition Home.....536-7233*

Services Accessible Through Whitehorse

■ ADULT PROBATION SERVICES

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-5)
Whitehorse, Yukon Y1A 2C6

Location

301 Jarvis Street, 2nd floor, Whitehorse
667-5231; toll free in the Yukon 1-800-661-0408, ext. 5231
667-3446 (fax)
adultprobation@gov.yk.ca

Hours

8 a.m. to 4:30 p.m., Monday to Friday
Wheelchair accessible

Services provided

Probation officers assist the courts by providing assessments of people facing sentences and consideration for release on bail.

Probation officers throughout the territory provide counselling and supervision for offenders in the community. They also provide referrals to various rehabilitative and treatment programs, such as anger management, family counselling and substance abuse treatment.

Probation officers will provide general information to the public about the criminal justice system and its programs, as well as working with communities to develop local delivery of justice programs.

The Whitehorse office serves the greater Whitehorse area, as well as Carcross, Carmacks, Faro, Ross River, Pelly Crossing, Mayo, Old Crow, Haines Junction, the Alaska Highway north to Beaver Creek, and Teslin.

The Watson Lake office (536-7565), located at 820C Adela Trail, serves the area surrounding Watson Lake.

The Dawson City office (993-5669), located in the First Nation Administration Building on Front Street, serves Dawson City, Elsa, Keno and the surrounding area.

Services
accessible through
WHITEHORSE

A

Services
accessible through
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■ ALCOHOL AND DRUG SERVICES

(territorial government)

Health and Social Services

Yukon Government

Box 2703 (H-7)

Whitehorse, Yukon Y1A 2C6

Location

Sarah Steele Building

6118 Sixth Avenue, Whitehorse

667-5777; toll free in the Yukon 1-800-661-0408, ext. 5777

667-8471 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday

Location of Detoxification Services

Sarah Steele Building, 6118 Sixth Avenue, Whitehorse Y1A 1M9

667-8473; toll free in the Yukon 1-800-661-0408, ext. 8473

393-7022 (fax)

Location of Prevention Services

Suite 101, 204 Black Street (H-3)

Whitehorse, Yukon Y1A 2M9

667-5777, toll-free in Yukon 1800-661-0408 ext 5777

393-6926 (fax)

Services provided

Alcohol and Drug Services offers preventative and treatment services to individuals, families and groups on issues of substance abuse. Community development and aftercare consultation services are provided for Yukon communities.

Prevention Services

Providing education, knowledge and awareness of substance use issues increasing capacity of allied professional and the public via workshops and training, presentations in the schools, public awareness campaigns and FASD Prevention initiative. As well, there is an addiction-related library for service providers.

Detoxification Services

This is a medically supported unit where people can safely withdraw from alcohol and/or drugs. It is open 24 hours per day for intake, drop-in support and referral.

Treatment Services

The Treatment Services Unit offers three treatment options: outpatient treatment including an on-going Wednesday afternoon support group, inpatient treatment; programs and youth treatment/counseling, prevention and education

667-5777; toll free in the Yukon 1-800-661-0408, ext. 5777

667-8471 (fax)

Live-in Treatment Services

Each year, Alcohol and Drug Services offers nine, 28-day live-in (residential) gender specific adult programs. for intake information
667-5777; toll free in the Yukon 1-800-661-0408, ext. 5777
667-8471 (fax)

Community Outreach

Outreach services provides assistance with pre-treatment/aftercare program development in the communities, as well as support for clients who are accessing ADS' live in treatment program.
667-5777; toll free in the Yukon 1-800-661-0408, ext. 5777
667-8471 (fax)

Confidentiality

All services are confidential.

■ BIG BROTHERS BIG SISTERS OF YUKON

(non-profit charity organization)

305 Wood Street (Captain Martin House)
Whitehorse, Yukon Y1A 2E7
668-7911
bbbsyukon@aol.com

Hours

Flexible work hours; message machine is checked daily

Services provided

Big Brothers Big Sisters of Yukon provides services to families, children and adult volunteers in the Yukon. Volunteers provide positive adult role models, in the spirit of fun and friendship, for boys and girls ages six to 16 years, from one-parent homes. These friendships contribute to a child's healthy development and encourage their growth and maturity as members of society.

There are a variety of programs available for children, including traditional one-to-one matching, couples matching, big group activities and an in-school mentoring program.

Everyone involved in the program must be screened and interviewed by the organization. Adult volunteers should plan on being in Whitehorse for at least one year.

Services
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B

■ BLOOD TIES FOUR DIRECTIONS CENTRE

(non-profit community agency)

307 Strickland Street

Whitehorse, Yukon Y1A 2J9

633-2437; toll free in the Yukon 1-877-333-2437

633-2447 (fax)

bloodties@klondiker.com

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday (closed noon-1 p.m.)

Services provided

- Drop-in centre for those impacted by HIV/AIDS and Hepatitis C.
- On-site support and referrals to trained counsellors, testing sites and community resources.
- Support groups for people impacted by Hepatitis C and HIV/AIDS.
- Education and prevention workshops for groups and organizations in Whitehorse and communities in the Yukon.
- Yukon outreach programs for HIV/AIDS and Hepatitis C prevention and education.
- Resource library with books, pamphlets, videos and reports on Hepatitis C and HIV/AIDS.
- Free condoms.
- Free needle exchange and safe crack kit program.

Whitehorse Drop-In and Street Clinic

A drop-in clinic is held between 1 p.m. and 3 p.m. on Wednesdays. Services provided include infectious disease testing, limited immunizations, health information and referrals, and pregnancy testing.

Confidentiality

All services are confidential.

■ BRINGING YOUTH TOWARDS EQUALITY (B.Y.T.E.) SOCIETY

(non-profit community agency)

2-407 Ogilvie Street

Whitehorse, Yukon Y1A 2S5

667-7975

393-2112 (fax)

info@yukonyouth.com

www.yukonyouth.com

Organization Description:

BYTE formed in 1998 to give Yukon youth a voice. Since then we have grown into an active youth organization. We work to help Yukon youth unite to strengthen youth voice, take action and bring about positive change for the well being of everyone. We organize many different kinds of events geared towards youth. BYTE facilitates workshops on

issues Yukon youth find important. We provide information to youth on available services and opportunities and we host several youth events every year.

Program:

- Community Events Calendar
- Community Outreach: Facilitation Team
- Youth (NA/AA) Anonymous Meetings
- Celebration of Youth Week
- Human Rights for All
- Skateboarding Competition
- www.yukonyouth.com
- Nights@Bytes Speaker Series
- BYTE Radio Hour
- Youth Vote Campaign
- Battle of the Bands
- Climate Change Action Video and Survey
- Referral and Resource Centre

All of our activities offer healthy lifestyle choices and alternatives to some of the destructive behaviours seen in our youth across the Territory. Our organization promotes positive youth development through an intentional pro-social approach that engages youth, their communities, schools, organizations, peer groups and families in a manner that is productive and beneficial. We recognize, utilize and enhance youths' strengths, and promote positive outcomes for young people by providing opportunities, fostering positive relationships, and nourishing the support needed to build upon their strengths.

■ CHAMPAGNE AND AISHIHIK FIRST NATIONS HEALTH AND SOCIAL PROGRAMS

Dan Ku Ts'an Naji (Helping People Help Themselves)

(Yukon First Nation)

100-304 Jarvis Street

Whitehorse, Yukon Y1A 2H2

456-6888 (CAFN reception only)

667-6202 (fax)

Director: lsparks@cafn.ca

www.cafn.ca

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

(closed for lunch, noon to 1 p.m.)

Wheelchair accessible to ground floor.

Services provided

Most services available to CAFN members in Haines Junction, are also available to members in Whitehorse and Takhini River Subdivision. Check with the Haines Junction office for availability. The Case Manager and Social Support worker based in Whitehorse provides services specifically to citizens in Whitehorse and Takhini River Subdivision,

**Services
accessible through
WHITEHORSE**

B-C

Services
accessible through
WHITEHORSE

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in the area of income assistance, community wellness and other social programs. The Health Promotion Worker is also based in Whitehorse and provides services to all CAFN communities.

See also page 73.

■ CHILD CARE SERVICES

(territorial government)

Health and Social Services
Yukon Government
Box 2703 (H-12)
Whitehorse, Yukon Y1A 2C6

Location

9010 Quartz Road, Whitehorse
667-3492; toll free in the Yukon 1-800-661-0408, ext. 3492
393-6250 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday
Wheelchair accessible

Services provided

Child Care Services' programs promote development of accessible, affordable quality child care for families in all Yukon communities. The unit provides administrative, consultative and support services, and licenses child care facilities to ensure they follow legislated standards. It also provides child care subsidies for low-income parents.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

■ CHILD DEVELOPMENT CENTRE

(non-profit community agency)

Box 2703
Whitehorse, Yukon Y1A 2C6

Location

1000 Lewes Boulevard, Whitehorse
456-8182; toll free 1-866-835-8386
393-6374 (fax)
Kwanlin Dun office
633-7820
cdc.yukon.ca

Fees

Services are free of charge.

Wheelchair accessible to ground floor.

Services provided

The Child Development Centre works with families and community members to provide early supports and therapeutic services to Yukon children from birth to school age. We believe the development of young children is enhanced by providing services as early as possible and that working in partnership with each other, families and community members is the most effective practice.

Services currently offered include: home based programs, assessment and follow up, developmental screens, visits to childcare centers, groups for parents and children, Integrated Therapeutic Preschool, education and support for families and caregivers and FASD diagnosis. Staff from the Child Development Centre visit all rural communities.

Staff at the Child Development Centre includes physiotherapists, occupational therapists, speech language pathologists, developmental therapists, program assistants, a preschool teacher and a registered psychologist.

Referrals: The Child Development Centre has an open referral system. Referrals may come from families, physicians, public health nurses or other professionals. Referrals to the FASD Diagnostic and Support Team for children and youth can be made directly through the Child Development Centre.

Confidentiality

Confidentiality is ensured.

■ CHILDREN'S ASSESSMENT AND TREATMENT SERVICES

(territorial government)

Health and Social Services

Yukon Government

Box 2703 (H-211)

Whitehorse, Yukon Y1A 2C6

Location

Suite 202, 211 Hawkins Street

Whitehorse, Yukon Y1A 1X3

667-5184; toll free in the Yukon 1-800-661-0408, ext. 5184633-667-5256 (manager)

393-6410 (fax)

Child Abuse Treatment Services

415 Baxter Street, Whitehorse

667-8227; toll free in the Yukon 1-800-661-0408, ext. 8227

667-8239 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Services
accessible through
WHITEHORSE

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Services provided

Residential Youth Treatment Services

The Residential Youth Treatment Services (RYTS) provides both short-term care for children between the ages of 10 and 18.

Children's Receiving Home for Boys and Children's Receiving Home for Girls provides short-term placements for boys and girls aged 10 to 18 years old in need of a place of safety. The receiving homes provide supervised visits with families, care assessments, stabilization, and short-term care for the residents.

Long-Term Treatment Homes: Children in the care of the director may be referred to the Residential Youth Treatment Services program by Family & Children's Services through the Placement Review Committee. RYTS operates four long-term homes which provide programming for referred youth (between 10 and 18 years of age) and their families.

Child Abuse Treatment Services (CATS) provides services throughout the territory, such as professional training workshops, consultation, and education for people working with children around the Yukon, including members of the community and service organizations. Individual, family and group counselling is available for children who have been physically, sexually, or emotionally abused, and children who have witnessed family violence. The unit is staffed by one supervisor, an intake worker, and five counsellors. "Bubbles" books, which addresses personal space for young children, can be purchased through CATS.

Confidentiality

Confidentiality is a priority, however it is the law that everyone is required to report child abuse to the appropriate authorities.

■ COMMUNITY HEALTH FACILITIES

(territorial government)

Community Nursing

Health and Social Services

Yukon Government

#2 Hospital Road (2 Hosp Rd)

Whitehorse, Yukon Y1A 3H8

667-8324 (administration)

667-8338 (fax)

Hours

Office hours vary within each community.

All facilities are wheelchair accessible.

Services provided

This information is broad in nature as Community Nursing provides a wide variety of programs and services to the community. Details of community-specific programs can be obtained by contacting the nurse practitioner in charge of each health centre during regular business hours.

Whitehorse Health Centre

The Whitehorse Health Centre promotes health and well-being to clients by providing a variety of community-based health services such as immunization, prenatal instruction, school health and wellness clinics for clients of all ages.

(See page 46 for more information.)

Acute primary care and emergency treatment services are not provided.

Rural health facilities

Staff at rural health centres include one or more community nurse practitioners as well as clerical and housekeeping support. Community nurse practitioners conduct daily clinics for the treatment of acute and chronic medical conditions, provide 24-hour emergency services, and deliver community health programs.

Physician services are available in all communities, either by resident or itinerant physicians. Contact the local health centre for appointments or information about community health programs. Clients requiring care that is not accessible in their community may be referred to Whitehorse.

Emergency medical services are available on a 24-hour basis in all rural communities. After regular business hours, the nurse is on-call for emergencies only and can be contacted by phoning the health centre number.

Contact the health centre if an ambulance is needed. Rural ambulance attendants are trained community volunteers.

Service to victims of family violence

Community nurse practitioners provide medical care for family violence victims. These services include initial medical assessment and treatment, sexual assault examinations, and follow-up care and treatment. In cases of severe injury, the victim is sent to Whitehorse General Hospital for examination and treatment by a doctor. Nurses also provide crisis counselling and emotional support. Information is available at the health centres about family violence, and health centre staff can assist the client to access these services.

Clients are encouraged to come during regular clinic hours or phone for an appointment, if possible. The nurse will assess the client's immediate medical condition and personal safety needs. A medical examination may be conducted with the client's permission.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children to the appropriate authorities (RCMP, Health and Social Services).

Health Facilities

See community pages for more information.

Beaver Creek	862-4444
Carcross	821-4444
Carmacks.....	863-4444
Dawson City	993-4444
Destruction Bay	841-4444

Services
accessible through
WHITEHORSE

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Services
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Faro	994-4444
Haines Junction.....	634-4444
Mayo	996-4444
Old Crow	966-4444
Pelly Crossing.....	537-4444
Ross River.....	969-4444
Teslin	390-4444
Watson Lake.....	536-7483
Watson Lake Hospital.....	536-4444
Whitehorse.....	667-6371

■ COUNCIL OF YUKON FIRST NATIONS

Justice Programs, Aboriginal Courtworkers

Tutshi Building
Suite 201-2131 Second Avenue
Whitehorse, Yukon Y1A 1C3
667-3781
667-8097 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided

Aboriginal courtworkers

Aboriginal courtworkers provide legal information (not advice) to First Nations people who have been accused of, or charged with, offences. This includes information about how to apply for legal aid and how to get a lawyer.

Courtworkers explain court procedures and the roles of the people involved, and make sure their clients know what is required of them in court. For some offences, courtworkers can speak in court on behalf of their clients.

This service is available to adult First Nations members. Clients can contact a court worker by phone, by visiting the office, or at court. In collaboration with other community workers, courtworkers will identify counselling and other services for their clients.

Pre-release and transition worker

Pre-release and transition workers assist with housings, employment, education, social assistance, legal issues and other resources to enable inmates to address the underlying problems that contribute to their incarceration. They may also advocate on a client's behalf with concerns or issues arising at Whitehorse Correctional Centre.

Resolution health support worker

Resolution health support workers identify claimants of Indian residential schools. They also support and explain the Alternative Dispute Resolution (ADR) process with claimants, and provide culturally appropriate emotional support services during all phases of the resolution process. This service can be accessed at any stage of the ADR or litigation process.

Confidentiality

This service is confidential.

Communities

Beaver Creek, Burwash Landing, Carcross, Carmacks, Dawson City, Haines Junction, Mayo, Old Crow, Pelly Crossing, Ross River, Teslin, Watson Lake, Whitehorse (Kwanlin Dün)

■ DOMESTIC VIOLENCE TREATMENT OPTIONS COURT

(federal and territorial governments)

Department of Justice

Yukon Government

Box 2703 (J-7)

Whitehorse, Yukon Y1A 2C6

667-3581; toll free in the Yukon 1-800-661-0408, ext. 3581

Services provided

The Domestic Violence Treatment Options Court is a therapeutic court available in Whitehorse and Watson Lake. This court is geared towards clients accused of domestic violence who take responsibility for the charge or charges, and are recommended for the program through an assessment by Offender Supervision and Services (OSS). The sentencing hearing is postponed for several months to allow the accused to complete programming recommended and address any other treatment needs. The accused appears regularly in court, and sentencing reflects the summary of the programming the accused has received, while addressing any future programming needs.

Confidentiality

Under the new Child and Family Services Act which came into effect in spring 2010, all citizens are required by law to report suspected child abuse. Under the new Victims of Crime Act, all citizens are required by law to report suspected child abuse.

■ ELIZABETH FRY SOCIETY YUKON

(non-profit community agency)

23-1114 First Avenue,

Whitehorse, Yukon Y1A 1A3

Check phone book for current phone listing

www.elizabethfry.ca

Services provided

The Elizabeth Fry Society Yukon represents the interests of Yukon women in the justice system, particularly those who are or may be criminalized. The Society promotes substantive equality in the delivery and development of services, engages in public education, and provides programs to meet women's special needs. The goal of all Elizabeth Fry Society programming is to help break the cycle of poverty, mental illness, homelessness, crime, violence and oppression.

Services
accessible through
WHITEHORSE

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Services
accessible through
WHITEHORSE
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The Society aims to provide free and personalized services that contribute to women's ability to reach personal goals. The Society also assist women in conflict with the criminal justice system by providing free programs that meet their personal needs. Women often have special requirements and experience frequent marginalization in relation to the criminal justice system and, as such, the Elizabeth Fry Society Yukon also adopts advocacy roles.

Confidentiality

The Elizabeth Fry Society Fry Yukon is developing a confidentiality policy.

■ FAMILY AND CHILDREN'S SERVICES

(territorial government)

Health and Social Services

Yukon Government

Box 2703 (H-10)

Whitehorse, Yukon Y1A 2C6

Location

Royal Bank Building

Suite 401, 4114 Fourth Avenue, Whitehorse

667-3002 (24 hours);

Toll free in the Yukon 1-800-661-0408, ext. 3002

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Services provided

Family and Children's Services provides a wide range of professional services in the area of investigation, assessment, support, counselling, treatment, and placement services for children and their families where risk of abuse and/or neglect exists.

If someone suspects that a child is being abused or neglected, a social worker should be notified immediately. In communities outside Whitehorse, local area social workers deliver or access the services for their communities.

Services relevant to family violence include:

- investigation of child abuse and neglect;
- access to psychological assessments for children who may be at risk;
- individual and therapeutic counselling for children and their guardians in situations involving abuse;
- professional support to community representatives, associations and organizations providing awareness, and community-based support services;
- community awareness workshops and in-services dealing with the subject of child abuse;
- voluntary and continuous placement of children who are in need of protective intervention;
- home-based support programs, such as family support, which are designed to reduce the risk of abuse and/or neglect and the need to take the children into care.

Confidentiality

Confidentiality is a priority, however, it is mandatory for everyone in the community to report when they believe a child is in need of protective intervention.

■ FAMILY LAW INFORMATION CENTRE

(territorial government)

Department of Justice
Yukon Government
Box 2703 (JFLIC)
Whitehorse, Yukon Y1A 2C6

Location

Andrew A. Philipsen Law Centre, Justice Building
2134 Second Avenue, main floor, Whitehorse
456-6721, toll free in the Yukon 1-800-661-0408, ext. 6721

Hours

9 a.m. to 4 p.m., Monday to Friday

Services provided

The Family Law Information Centre (FLIC) is an office of the Court Services Branch of the Yukon Department of Justice that provides information on family law issues and court procedures. Services provided by the FLIC are free to the public. Anyone who needs information about Yukon family law matters can use the centre, but it is important to understand and remember that FLIC staff members do not take the place of a lawyer. You are responsible for your own case.

FLIC staff can:

- give you information on family law;
- provide various publications on family law matter, including self-help guides;
- offer some help with completing court forms;
- provide computers for public use to research family law matters and to access and prepare court forms;
- notarize your court forms;
- provide referrals to other organizations and agencies

FLIC staff cannot:

- provide legal advice. For legal advice, you must see a lawyer;
- tell you what to say in your court forms or what to say in court;
- complete any part of the court forms for you;
- recommend a legal strategy;
- represent you or appear in court;
- file your forms with the court;
- serve forms on the other party

An important caution. The staff members at FLIC do not take the place of a lawyer. There is no attorney-client relationship between you and the staff. You are strongly encouraged to seek the services of a lawyer for legal advice and strategy.

Services
accessible through
WHITEHORSE

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Services
accessible through
WHITEHORSE

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■ FETAL ALCOHOL SYNDROME SOCIETY OF YUKON

(non-profit community agency)

Box 31396

Whitehorse, Yukon Y1A 6K8

393-4948

393-4950 (fax)

fascap@klondiker.com

Location

4141B 4th Avenue, Whitehorse

Hours: 9 a.m. to 5 p.m., Monday to Friday

Hours

9 a.m. to 5 p.m., Monday to Friday

Services provided

FASSY envisions a Yukon in which Fetal Alcohol Spectrum Disorder is prevented and where persons with FASD are fully included in Yukon society. FASSY is committed to FASD prevention and fostering accepting and educated communities where individuals with FASD have equal access to opportunities to reach their full potential.

FASSY primarily works in two areas: increasing access and opportunities for persons with FASD; and, fostering supportive communities.

FASSY's services include:

- Consultations and community workshops developed to increase understanding and to enhance the capacity of Yukoners to address issues around FASD;
- Outreach Services for adults living with FASD, designed to assist and support them in accessing and navigating the often complex world of community and government services – such as income assistance, housing, courts;
- Peer supports and activities for women living with FASD, with a focus on assisting women to heal from the trauma of abuse and to learn to make healthy lifestyle choices through creating new attitudes, resiliency and friendship skills; and
- An up to date resource library consisting of videos and books about FASD, developed and maintained for community use.

All FASSY programs operate with project specific funding.

Confidentiality

All services are confidential.

■ HEALTH AND SOCIAL SERVICES

(territorial government)

Yukon Government

Box 2703 (H-1)

Whitehorse, Yukon Y1A 2C6

667-5811, toll free in the Yukon 1-800-661-0408

667-3096 (fax)

Services provided

The Department of Health and Social Services provides a wide range of services including social assistance, child protection, rehabilitation services, alcohol and drug treatment and prevention programs, child care and seniors' services.

Services are offered Yukon-wide. Whitehorse residents should contact the relevant program office. Residents outside of Whitehorse should contact the local health or social services office.

Alcohol and Drug Services.....	(see page 8)
Child Care Services.....	(see page 12)
Children's Assessment and Treatment Services.....	(see page 13)
Community Health Facilities.....	(see page 14)
Family and Children's Services.....	(see page 18)
Health Promotion Unit.....	(see page 22)
Healthy Families.....	(see page 23)
Mental Health Services.....	(see page 32)
Restorative Community Conference Program.....	(see page 33)
Whitehorse Health Centre.....	(see page 46)
Youth Achievement Centre.....	(see page 50)
Youth High Risk Treatment Program.....	(see page 52)
Youth Probation.....	(see page 53)

Regional offices

See community pages for more information.

Beaver Creek (call Haines Junction).....	634-2203, 634-2204
Burwash Landing (call Haines Junction).....	634-2033, 634-2204
Carcross.....	821-4301
Carmacks.....	863-5800
Dawson City.....	993-7890
Destruction Bay (call Haines Junction).....	634-2203, 634-2204
Faro.....	994-2749, 994-2789
Haines Junction.....	634-2203, 634-2204
Mayo.....	996-2283
Old Crow.....	996-3734
Pelly Crossing.....	537-3300
Ross River.....	969-2292
Teslin.....	390-2588, 390-2679
Watson Lake.....	536-2232
On-call social worker (24 hours).....	633-7200

Services
accessible through
WHITEHORSE

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Services
accessible through
WHITEHORSE



Confidentiality

Under the new *Child and Family Services Act* which came into effect in spring 2010, all citizens are required by law to report suspected child abuse.

■ HEALTH PROMOTION UNIT

(territorial government)

Community Health Programs
Yukon Government
305 Jarvis St. (HP305)
Whitehorse, Yukon Y1A 2H3

Location

305 Jarvis St. 2nd Floor
Whitehorse, Yukon Y1A 2H3

QuitPath programs: 1-866-221-8393 or (867) 667-8393 (to register)

www.QuitPath.ca

Smokers' Helpline 1-877-513-5333 (toll-free)

www.SmokersHelpline.ca

Sexual Health: Sexual Health Information line: 1-877-957-8953 (toll-free)

www.bettertoknow.yk.ca

Sexual Health Educators' Network, (867) 667-8394

Community Dietitian: (867) 456-6160

Any of the above programs can be reached via an email to: health.promotion@gov.yk.ca

Services provided

The Health Promotion Unit assists Yukoners to make healthy lifestyle choices by providing leadership and coordination, promoting collaboration, and shaping policies that create the physical and social environments necessary for health and wellness.

Activities may include: education and awareness through social marketing campaigns; publications; health education programs for youth and adults; and collaboration with community partners.

Areas of focus include: Tobacco, nutrition, sexual health, and school health.

Confidentiality

Under the Child and Family Services Act, all citizens must report suspected child abuse or children in need of protection.

■ HEALTHY FAMILIES

(territorial government)

Health and Social Services

Yukon Government

Box 2703 (H-12)

Whitehorse, Yukon Y1A 2C6

Location

9010 Quartz Road, first floor

667-3745

393-7140 (fax)

667-8864, Whitehorse Health Centre

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Fees

Services provided free of charge

Wheelchair accessible

Services provided

Healthy Families is a voluntary early intervention home visiting program that provides support to families prenatally or at birth and continues until the child is school age. In partnership with Whitehorse Health Center, the Healthy Families program has been offered in Whitehorse since 1999.

Your Healthy Families Visitor:

- Will explore what's important to your family
- Will explore what you want for your child
- Will support you to build a safe and healthy environment, and
- Will provide interesting information and fun activities to strengthen your child's growth and development

For more information about the program, please contact Healthy Families Yukon at 667-3745

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

Services
accessible through
WHITEHORSE

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Services
accessible through
WHITEHORSE
J-K

■ JOHN HOWARD SOCIETY YUKON

(non-profit community agency)

260-108 Elliott Street

Whitehorse, Yukon Y1A 6C3

Check phone book for current phone listing

www.john-howard-society-yukon.com

www.johnhoward.ca

Services provided

John Howard Society Yukon is part of the John Howard Society of Canada, a federation of provincial and territorial societies with branches and offices in over 60 communities across Canada. John Howard Society Yukon's mission is "effective, just and humane responses to the causes and consequences of crime." The John Howard Society fills an important role in public education, community services and in pressing for reform in the criminal justice area.

The Society is comprised of and governed by people whose goal is to:

- understand and respond to problems of crime and the criminal justice system;
- work with people who have come into conflict with the law;
- review, evaluate and advocate for change in the criminal justice process; and
- engage in public education on matters involving criminal law and its application.

■ KAUSHEE'S PLACE

Yukon Women's Transition Home

(non-profit community agency)

Box 31392

Whitehorse, Yukon Y1A 6K8

668-5733 (collect calls accepted from outside Whitehorse)

668-2374 (fax)

adywth@northwestel.net

Transportation

In emergencies, taxi fare will be paid within Whitehorse city limits to the transition home.

Hours

24 hours daily

Fees

No fees for crisis level accommodation

Wheelchair accessible on both transition level and second stage apartments

Services provided

Safe, supportive crisis and longer term accommodation is provided for women and their children who are in crisis due to violence and/or abuse.

Kaushee's Place maintains a home-like atmosphere where safety is the first priority.

Women and their children can stay in the transition home for up to 30 days.

Second-stage housing is available for women who need independent housing with some support, for up to six months.

Kaushee's Place offers support, listening and referral services to inform women of their options. For support and advocacy, the staff can accompany women to appointments.

A child care worker is available to support women and their children dealing with the effects of abuse.

Silent and Invisible is a program that responds to the needs of older abused women (50+) who may require extra support and assistance to overcome specific barriers.

Referrals will be made to other agencies as needed.

Confidentiality

Services at Kaushee's Place are confidential. No information about clients is released to anyone without the client's permission.

■ KIDS' HELP PHONE/JEUNESSE J'ECOUTE

(non-profit community agency)

439 University Avenue, Suite 300

Toronto, Ontario M5G 1Y8

(416) 586-5437

(416) 586-0651 (fax)

Toll free for kids 1-800-668-6868

www.kidshelpphone.ca

info@kidshelpphone.ca

Services provided

Kids Help Phone is Canada's only phone and on-line counselling service for youth. It's free, anonymous and confidential. Professional counsellors are available any time of the day or night, 365 days a year, to help young people deal with concerns large or small. As a national community-based charity, Kids Help Phone relies on individual and corporate donations to fund these vital services.

The service staffed by paid, professional counsellors and is available free of charge to children and youth, aged 5-20, anywhere in Canada, 24 hours a day, 365 days a year.

■ KWANLIN DÜN FIRST NATION

(Yukon First Nation)

35 McIntyre Drive (Kwanlin Dun First Nation Administration Building)

Whitehorse, Yukon Y1A 5A5

633-7800

668-5057 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Individual programs and services are available at other times.

**Services
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WHITEHORSE**

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Services
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Services provided

The First Nation Health and Social Departments include social services, health services and child care. These services are, in part, directed towards reducing family violence.

Home visits

The health centre provides special services to families where children may be at risk, families where abuse may be occurring, and situations where elders may be at risk. These families are visited frequently (weekly to daily), depending on the perceived risk to the family. These visits are social, as well as professional, and provide supportive counselling and encouragement to family members. Referrals to other resources within the community are made when required.

For more information, phone 668-7289

Well-baby clinics

The health centre holds a well-baby clinic every Thursday afternoon. Immunizations are given and the nurse provides information to parents on infant and toddler development, growth, safety and nutrition. This can also be done by appointment.

For more information, phone 668-7289

Dusk'a Family Learning Centre

The First Nation provides a culturally appropriate child care service. It provides parents of children who have been taken into care with a way to maintain family contacts through interaction with their children in a supervised environment. It also provides parents with opportunities to develop more parenting skills.

For more information, phone 393-3963

Child and Youth Support Services

This program is a home-visiting program designed to reach out to all families during pregnancy or at the time of birth. The program's goals are to promote healthy childhood growth and development, and to promote parent-child interaction with the hopes of building stronger families, reducing school dropout rates, and reducing and preventing crime, child abuse and neglect.

For more information, phone 668-7289

■ LAW SOCIETY OF YUKON

(professional organization)

202-302 Steele Street (T.C. Richards Building)

Whitehorse, Yukon Y1A 2C5

668-4231 (collect calls accepted from outside Whitehorse for Lawyer Referral Service)

667-7556 (fax)

info@lawsocietyyukon.com

www.lawsocietyyukon.com

Hours

9 a.m. to 5 p.m., Monday to Friday
(closed for lunch, 1 p.m. to 2 p.m.)

Services provided

Through the Lawyer Referral Service, the society provides the names of lawyers who offer up to a half an hour consultation for \$30 (includes GST). The society issues a certificate to clients and payment is made directly to the lawyer's office.

Confidentiality

The service is confidential.

■ LES ESSENTIELLES

(non-profit community agency)

302 rue Strickland
Whitehorse, Yukon Y1A 2K1
668-2636
668-3511 (fax)
elles@essentielles.ca
www.lesessentielles.org

Hours

9 a.m. to 5 p.m., Monday to Friday
Wheelchair accessible

Services provided

Les EssentiElles is a flexible, open-minded organization attentive to the needs of Yukon French women. It is active in many areas, including social justice, violence against women, poverty, pay equity, and laws and amendments affecting women.

Les EssentiElles regularly organizes awareness activities for the public and for school students.

We assist francophone women seeking information or support to access Yukon programs.

We have a French resource centre on women's issues (books, DVD, magazines) (health, feminism, history, youth, violence against women etc.)

If needed, we can offer translation services to francophone women in situations such as at a lawyer's appointment, woman's advocate appointment or family social services meeting.

We offer a healthy moms, dads and babies program.

We publish the magazine le Nombriil on prenatal and young family's issues.

Confidentiality

Les EssentiElles has a policy of confidentiality.

Services
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WHITEHORSE



■ LIFELINE ASSOCIATION OF THE YUKON

(non-profit community agency)

Box 31682

Whitehorse, Yukon Y1A 6L3

667-6945

667-6944 (fax)

Location

Greenwood Place (corner of Third Avenue and Lambert Street)

Hours

10 a.m. to 1 p.m., Monday to Thursday

Wheelchair accessible

Services provided

Line of Life is a personal emergency call system located in a person's home. If a client is unable to reach the telephone, help is available from the Line of Life, 24 hours a day, seven days a week.

■ MAINTENANCE ENFORCEMENT PROGRAM

(territorial government)

Department of Justice

Yukon Government

Box 2703 (J-3M)

Whitehorse, Yukon Y1A 2C6

Location

Andrew A. Philipsen Law Centre, Justice Building

2134 Second Avenue, main floor, Whitehorse

667-5437; toll free in the Yukon 1-877-617-5347

393-6989 (fax)

Hours

9 a.m. to 4 p.m., Monday to Friday

Wheelchair accessible from Third Avenue parking lot

Services provided

The Maintenance Enforcement program enforces agreements or court orders requiring support payments for a spouse or child. Original agreements must be filed with the court before they are enforceable. Court orders are automatically filed with the court, but clients must register with the Maintenance Enforcement Program in order to have their agreement or order enforced.

The program collects money from the paying parent, and then pays the money to the receiving parent. This eliminates the necessity for separated spouses to contact each other, which is useful in cases where abuse is, or has been, a factor. The program will vigorously attempt to collect payment arrears, and can trace partners who owe money but who have "disappeared," however, the program cannot guarantee that funds will be collected.

Applicants should ensure that they have copies of their separation agreements and/ or court orders. They will also be asked for such information as their partner's last address, property owned, and place of employment for tracing or garnishee purposes. Maintenance Enforcement staff will assist in filling out the necessary registration forms. Applicants are also required to provide continual and up-to-date information about the paying parent as well as about themselves.

Confidentiality

This service is completely confidential. File information will not be divulged to either party.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

(non-profit community agency)

Whitehorse office

(also services Carmacks, Teslin)

4071 Fourth Avenue, Whitehorse, Yukon Y1A 1H3

667-2970, main number and answering machine collect calls accepted by all offices

633-3557 (fax)

www.yfsa.org

Wheelchair accessible

Hours

9 a.m. to 5 p.m., Monday to Friday

(closed from noon to 1 p.m.)

Services provided

Many Rivers is a private, not-for-profit, charitable agency that provides a range of counselling and support services to individuals, families and communities throughout the Yukon. Many Rivers' programs are constantly growing with the community's needs.

Counselling: Counselling is the main service at Many Rivers and may be for a single visit or many appointments. It is available for individuals, families, couples and groups. Staff is available to discuss your options and to answer questions and concerns. Services are confidential and the privacy of all clients is respected. Fees may apply.

Play therapy for children: Children can also receive counselling using a variety of talk and play therapy techniques specially designed for their age group.

Employee Assistance Programs: Programs are designed to assist the employee and/or their family members with problems that may arise (be they at work or elsewhere).

Family education: Many Rivers' family education programs aim to increase parents' confidence and ability to offer a supportive and healthy environment for their children. Availability of programs in each community varies; please call to inquire.

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Programs and support groups include:

- *Life after Birth*: Offers a range of supports for women experiencing postpartum depression and anxiety.
- *Mothering Your Baby... The First Year*: An education and support group for new mothers with babies under one year. Provides an opportunity for mothers to talk about the ups and downs of mothering, and living and learning with a new baby.
- *Peer-led Mom's Groups*: A continuation of Mothering Your Baby... The First Year. Many Rivers provides a weekly meeting place for moms to get together until their children are actively crawling or walking.
- *Whitehorse Parent Support Group*: Open to all parents on a drop-in basis, this group is designed to meet the needs of high-risk parents, particularly those experiencing elevated levels of stress in their lives.
- *Children in Transition*: A workshop to aid children in identifying and expressing their feelings around the divorce or separation of their parents.
- *Parents' Voices*: Provides support for First Nations individuals through drop-in parenting circles that meet bi-weekly over the lunch hour. Provided in partnership with Kwanlin Dun First Nation's Justice and Health departments.
- *Nobody's Perfect Parenting Program*: An educational and supportive workshop for parents of children from birth to five years of age.
- *Parent-Child Mother Goose Program*: A supportive, fun group experience for parents and their babies and/or young children that focuses on the pleasures and benefits of using rhymes, songs and stories.
- *Youth Outreach Program*: Offers a mobile, accessible counselling and advocacy service to street-involved and high-risk youth. Generally the youth are between the ages of 12 and 24 and are facing issues of homelessness, family violence, sexual assault, substance misuse, grief and trauma.
- *No Fixed Address Outreach Van*: The goal of the outreach van is to minimize the short-term harmful effects of poverty, substance abuse and homelessness by providing services such as food, clothing, nursing, counselling, hygiene supplies and harm-reduction supplies.

Referral services

Community information

Lending library: The main library is located in the Whitehorse office. Titles can be lent out to all the communities.

Community offices

Dawson City office

(also serves Mayo and Pelly Crossing)
Waterfront Building, 2nd floor, Front Street
Box 595
Dawson City, Yukon Y0B 1G0
993-6455, collect calls accepted
993-6456 (fax)
dawson@manyivers.yk.ca
www.manyivers.yk.ca

Haines Junction office

(also serves Beaver Creek, Burwash Landing, Destruction Bay)
108 Auriol Street
Box 2109
Haines Junction, Yukon Y0B 1L0
634-2111, collect calls accepted
634-2333 (fax)

Watson Lake office

Holt Agencies Building
Box 537
Watson Lake, Yukon Y0A 1C0
536-2330, collect calls accepted
536-7854 (fax)

Process

When clients phone for an appointment in the Whitehorse office, the intake worker will ask for some information and set up a first appointment. Referrals are not necessary, but may come from other agencies.

Confidentiality

Services are confidential. Information about clients is not shared with, or requested from, other agencies unless the client gives permission in writing. The agency's policy is to report instances of child abuse, or situations where a child or others are at risk of abuse.

Counselling is available for children. Parental consent is required for children under 12 years of age. The ability of youth (over 12 years of age) to give their own consent is considered.

Services
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WHITEHORSE

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■ MENTAL HEALTH SERVICES

(territorial government)

Health and Social Services
Yukon Government
Box 2703 (4 HospRd)
Whitehorse, Yukon Y1A 2C6

Location

#4 Hospital Road, 2nd floor
Whitehorse, Yukon Y1A 3H8
667-8346
667-8372 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Services Provided

Mental Health Services offers assessment and treatment services, including individual and group therapy, for individuals with a diagnosable mental illness. Assistance with managing depression, anxiety, schizophrenia and bipolar disorder are examples of the kinds of treatment provided by Mental Health Services.

Requests for marital counselling, help with parenting skills and substance abuse counselling are likely to be referred to other agencies, which offer specialized services for these problems.

Consultation

Consultative services include assessing mental health needs; planning, developing and evaluating mental health programs; training community service providers; and participating in activities promoting public awareness about mental health issues.

■ PUBLIC PROSECUTION SERVICE OF CANADA

(federal government)

Public Prosecution Service of Canada
Elijah Smith Building
200-300 Main Street
Whitehorse, Yukon Y1A 2B5
667-8100
667-3979 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday
Wheelchair accessible

Services provided

Crown counsel are lawyers employed by the federal government to prosecute offences under the Criminal Code and other federal statutes. While they are not lawyers representing the victim, they do represent the community in criminal proceedings and are aware of, and sensitive to, the situations and needs of victims and witnesses in the criminal justice process. As such, Crown counsel work in close cooperation with other helping agencies in order to minimize any difficulties the criminal justice process may cause victims and witnesses.

■ RESTORATIVE COMMUNITY CONFERENCE PROGRAM

(territorial government)

Youth Justice

Family and Children's Services

Health and Social Services

Yukon Government

Box 2703 (H-9A)

Whitehorse, Yukon Y1A 2C6

Location

305 Lambert Street, Whitehorse

456-6739; toll free in the Yukon 1-800-661-0408, ext. 6739

667-3620 (fax)

Services provided

The Restorative Community Conference Program works with young persons under the *Youth Criminal Justice Act* (YCJA), their families, victims of crime and the community promoting the restoration of relationships by talking about the harm caused to the victim, supporting young persons while they accept responsibility for their actions and asking the community to become involved in repairing the harm.

The program is designed to:

- provide opportunities for the young person to accept responsibility for his/her actions and to repair the harm he or she has done;
- rebuild relationships between the young person and family, community, and victim;
- reintegrate the young person into his/her family and/or the community;
- reduce repeat offending;
- give victims an opportunity to tell their story, identify and talk about their needs and involve them in deciding on a way the harm can be repaired; and
- strengthen communities.

All participants are encouraged to be directly involved in decisions that affect their lives.

To further assist communities in developing crime prevention initiatives, the following training is provided to all YCJA stakeholders:

- Restorative Justice: Principles, Practices and Implementation; and
- Facilitating Restorative Community Conferences.

Services
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■ ROYAL CANADIAN MOUNTED POLICE (RCMP)

(federal government)

4100 Fourth Avenue

Whitehorse, Yukon Y1A 1H5

911 for emergency only

667-5551 (collect calls accepted)

393-6791 (fax)

Hours

24 hours daily

Wheelchair accessible

Services provided

Rural and Whitehorse detachments provide a police response to reports of domestic violence and will investigate and respond with victim safety as a primary consideration.

Information

Officers can provide some basic information to the public on domestic violence and can provide contact information for seeking professional help from services available in Yukon.

Referrals

Officers can provide victims of violence with the contact information of other support agencies. These agencies include Health and Social Services, Child and Family Services and Victim Services as well as women's shelters and safe houses, hospitals and health centres.

Specialized services

All detachments in the Yukon provide police response to domestic violence complaints. The officers' immediate concern is for the safety of victims, including the protection of children and for public safety.

Depending on the circumstances, police response can include emergency intervention to protect the safety of a victim, investigation, collection and preservation of evidence, referrals to applicable partner agencies and arrest of an offender. The police are responsible for charging offenders with criminal offences and are expected to do so if the circumstances and evidence are sufficient. The police are also responsible for preparing evidence for the courts.

The RCMP has specialized resources within its Major Crimes Unit to address crimes against persons. These resources are available to all RCMP detachments in Yukon for investigational assistance. These specialists can assist detachments with an investigation or may take a lead role in the investigation of more complex crimes against persons, such as those involving multiple victims, historical sexual or domestic abuse or abuse of children.

Process

When domestic violence is reported to the RCMP, one or more police officers will attend. If required, police will assist a victim in obtaining immediate medical attention, counseling, shelter services or relocation to another safe place. If immediate medical

attention for a victim is needed, and if medical evidence must be collected (as in the case of sexual assault), the officer may take the victim to the health centre or the hospital. A medical assessment and examination will be conducted in private by a health professional. A victim will be asked for consent to gather physical medical evidence, which will be turned over to the police.

Police will conduct an investigation and collect evidence. Witnesses to the incident will be interviewed and an officer will gather statements from any involved. Evidence collection may include taking photos and collecting or seizing clothing or other objects. Police will assist a victim in making arrangements to ensure their safety. Should a child be exposed to domestic violence, police will notify a Child and Family Services worker or a social worker.

Confidentiality

As a part of a criminal investigation, police gather information about the crime, which includes information about the victims. With a victim’s consent, some of this information can be passed on to Victim Services allowing them, as the professionals, to offer services and fully explain the services they provide. Victims are entitled to these services, which may include, but are not limited to: support, counseling and assistance with victim impact statements. Police may ask a victim to consent to the release of additional medical information from the health centre or hospital for their investigations.

Evidence gathered as part of a criminal investigation is subject to laws and procedures related to the judicial process. If charges proceed, the police will be required to disclose evidence and potentially present evidence in court.

Yukon detachments

See community pages for local information.

	Emergencies	Non-emergency inquiries
Beaver Creek	862-5555.....	862-2677
Burwash Landing	634-5555.....	(call Haines Junction) 634-2677
Carcross	821-5555.....	821-2677
Carmacks.....	863-5555.....	863-2677
Dawson City	993-5555.....	993-2677
Destruction Bay	634-5555.....	(call Haines Junction) 634-2677
Faro	994-5555.....	994-2677
Haines Junction.....	634-5555.....	634-2677
Mayo	996-5555.....	996-2677
Old Crow	966-5555.....	966-2677
Pelly Crossing.....	537-5555.....	537-2677
Ross River.....	969-5555.....	969-2677
Teslin	390-5555.....	390-2677
Watson Lake.....	536-5555.....	536-2677

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■ SALVATION ARMY

311 Black Street
Whitehorse, Yukon Y1A 2N1
668-2327
www.salvationarmy.ca

Services provided

The Salvation Army cares for people at their crisis point. In keeping with the philosophy of William Booth, the Salvation Army works to restore hope and dignity to those who might otherwise remain invisible in society.

Nightly, the Salvation Army provides 5,000 shelter beds for the homeless through a national network of 50 shelters and hostels, making it the single largest provider of shelter services in Canada.

In Whitehorse, in addition to a 10-bed shelter, emergency assistance is provided in the form of clothing, food, accommodation, life skills training and counselling.

■ SENIORS' SERVICES/ADULT PROTECTION UNIT

territorial government

Health and Social Services
Yukon Government
P.O. Box 2703 (H-3)
Whitehorse, Yukon Y1A 2C6

Location

#101-204 Black Street
Whitehorse, Yukon Y1A 2M9
456-3946 (in Whitehorse)
toll-free 1-800-661-0408, ext. 3946

In the communities contact the Regional Social Worker:

- Carcross 821-4301
- Carmacks 863-5800
- Dawson City 993-5543
- Faro 994-2749
- Haines Junction 634-2204
- Mayo 996-2283
- Old Crow 996-3124
- Pelly Crossing 537-3300
- Ross River 969-2291
- Teslin 390-2588
- Watson Lake 536-2232

Services Provided

Seniors' Services/Adult Protection Unit helps protect and support abused or neglected older or disabled adults with diminished mental capacity. Social workers support clients in whatever decisions they make, and will be involved as much or as little as the adult chooses. Adult protection and decision making legislation provide various tools to assist in protecting and supporting older or disabled adults who are abused or neglected and cannot seek help on their own.

The Seniors' Services/Adult Protection Unit in Whitehorse and the Regional Social Workers in the communities must respond to reports of abuse, neglect and self-neglect, and offer support. Social workers can work with the adult to tailor an approach that is acceptable to the adult and takes into account his or her culture, language, beliefs, values and support networks.

Social workers will work with the adult, community members and agencies to ensure the response is as non-intrusive as possible while considering the adult's safety. The adult is always presumed capable unless demonstrated otherwise. In very limited and serious cases social workers can apply to the courts for an order to help protect the adult.

Adults can decline services if they understand their choices. They can choose to live at risk. Social workers will support them in whatever decision they make. For consultations, concerned individuals do not need to identify themselves, their location or the adult about whom they are calling.

Seniors' Services/Adult Protection Unit are also available to offer workshops.

Confidentiality

Client services are confidential. The caller's identity who reports the abuse or neglect of an older adult is protected by legislation.

Seniors' Services/Adult Protection Unit
Social Services Branch (H-3)
456-3958
393-6926 (fax)

■ SKOOKUM JIM FRIENDSHIP CENTRE

(non-profit community agency)
3159 Third Avenue
Whitehorse, Yukon Y1A 1G1
633-7680
668-4460 (fax)
sjfcfriends@northwestel.net
www.skookumjim.com

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible

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Services provided

The Skookum Jim Friendship Centre is a “community house” with its resources directed at helping community residents.

The *Prenatal Nutrition Program* and the baby club promote and support the health of all women during their pregnancies, and support nursing mothers and their babies up to the age of one year. There are weekly drop-in sessions for participants.

The *Traditional Parenting Program* provides the necessary steps to contribute to improving the health and quality of life for First Nations people by teaching parenting practices and values through the knowledge of the elders.

By using a traditional and contemporary approach, the *Tan Sakwathan Youth Diversion Program* provides early intervention and healthier alternatives for First Nation youth and their families who come in conflict with the law. A family support worker interacts closely with the youth and their family to provide family support in the home.

The *Recreation Program* provides programs that reflect the well being of both rural and urban people, and supports initiatives of sport, recreation and culture that are important to maintaining community-based programs. Annually, this program hosts the Skookum Jim Rediscovery Wilderness Camp, the Folklore Show and other important healing initiatives.

The *Cultural Connections for Aboriginal Youth*: The vision of Aboriginal youth is to identify, define and create opportunities. These should be conducive to individual and collective self-empowerment, identity, skills development and cultural enhancement. They should foster spiritual, emotional, mental and physical development. Programming includes youth cultural enrichment, introduction to computers, drum making, youth harvest camp, self-discovery camp, job occupational skills training and development, youth role model/mentorship, and youth leadership planning for the future.

The *Student Training and Financial Services Program* includes Work Life Job Skills, NWT Post-secondary Education, DIAND National Child Benefit Fund and the Aboriginal Human Resource Development Program.

The *Youth Employment Centre* was created to provide support and employment services to all youth ages 16 – 30. Our goal is to provide youth with the tools and skills necessary to successfully enter the work force through meaningful employment.

The Youth Employment Centre offers the following services to all youth;

- Drop-in center, job search resources, and computer lab
- One on one resume and cover letter writing assistance
- Job search support and strategies
- Life skills and career development workshops (How to budget your \$, Interview Preparation, etc.)
- Volunteering and mentorship programs

Focusing on youth who have *not completed and are no longer attending high school* the following services can be offered;

- Meaningful work placements within the community (3 month wage subsidy available)
- Funding for pre-employment training
- Case management with the onsite and outreach Youth Employment Coordinators
- Advocacy on youth's behalf with employers and training institutions

Confidentiality

The new Children and Family Services Act legally obligates individuals suspecting child abuse to report it to the RCMP or Family and Children's Services.

■ TA'AN KWACH'AN COUNCIL HEALTH AND SOCIAL PROGRAM

(Yukon First Nation)

117 Industrial Road
 Whitehorse, Yukon Y1A 2T8
 668-3613
 668-3465 (fax)

Services provided

The Ta'an Kwach'an Council currently provides members with alcohol and drug referral and referral to counselling services under the National Native Alcohol and Drug Addiction Program (NNADAP).

The Ta'an Kwach'an Council offers a health care program and a prenatal nutrition program focusing on tradition and culture as a foundation for health and wellness.

A youth recreation worker provides healthy activities for children and youth.

In addition, throughout the year, the council offers a variety of workshops for its members. These workshops are advertised through the Ta'an Kwach'an Council newsletter. Members can ensure that they are on the current mailing list by phoning the office.

A health and social advisory committee has been created to ensure consultation or government policies and programs. The committee offers peer counselling and a referral service, plus support for victims or families of victims of abuse.

Process

A client may visit the office or call for an appointment.

Confidentiality

Discussions between the client and staff are confidential. Clients are asked to sign a release of confidential information upon referral to treatment services. The council does not have a policy on reporting disclosures of sexual or physical abuse.

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■ TEEGATHA'OH ZHEH

(non-profit community agency)

108C Copper Road
Whitehorse, Yukon Y1A 2Z6
668-4471
633-3128 (fax)
tozzero@internorth.com

Services provided

Teegatha'Oh Zheh provides support to adults with intellectual disabilities. The organization is based on values of respect, freedom of choice, dignity, quality of life and safety. Service delivery is based on individual plans which are developed from a strengths-based perspective, and based on individual interests.

The residential program provides 24-hour support to individuals in their own homes.

Open Doors offer a recreational afternoon program for individuals residing in the community, and a morning training and leisure program for the residential participants.

In Step is a full-day program provided to individuals residing in the community. It is based on individual programming in the areas of training (job and life skills), literacy, supported employment and recreation.

■ TEEN PARENT CENTRE

(non-profit and territorial government)

Box 32077
Whitehorse, Yukon Y1A 5P9

Location

1001 Lewes Boulevard (beside F.H. Collins Secondary School)
Whitehorse
667-3421 or 667-TEEN (8336)
667-3423

Hours

8 a.m. to 3:30 p.m., Monday to Friday, September to June

Services provided

The Teen Parent Centre is funded by the departments of Education and Health and Social Services, as well as a non-profit society. The program allows young people of school age to continue or renew public school studies with as little interruption as possible during pregnancy and/or parenting.

The teacher-director and support staff provide personal and academic counselling on site. Support from other agencies such as Public Health and Child Development Centre is offered.

The *Healthy Moms Healthy Babies* (HMHB) program at the centre is for all pregnant and parenting teens. You do not have to be in school to take part. The program provides

nutritional support and guidance (including food vouchers), information about pregnancy and parenting, help with breastfeeding, group activities, cooking sessions and more. The HMHB program is also available during the summer months on an outreach basis. The coordinator for this program is a registered nurse.

Child care and transportation are available.

Referrals are made to other counselling agencies upon request.

Confidentiality

Confidentiality is ensured. Reporting of cases of suspected child abuse is required under the *Child and Family Services Act* and the *Education Act*, both of which govern the operations of the centre.

■ VICTIM SERVICES

(territorial government)

Department of Justice

Yukon Government

Box 2703 (J-7)

Whitehorse, Yukon Y1A 2C6

Location

301 Jarvis Street, Whitehorse

2nd floor

667-8500, Victim Services

Toll free in the Yukon 1-800-661-0408, ext. 8500

393-6240 (fax)

Dawson City: 993-5831, Community Victim Services

Watson Lake: 536-2541, Community Victim Services

All calls are confidential.

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible.

Victims of Crime

Are you the victim of a crime? If you want support or you have questions about the court system and processes, the staff at the Victim Services Unit can help you.

You have rights under the Yukon *Victims of Crime Act*, even if no charge has been laid or the accused has not been convicted.

The staff at the Victim Services Unit work closely with the RCMP and Prosecution Services and with community resource agencies. They can explain the criminal justice system and tell you how and where you can participate.

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The staff can provide support and keep you informed throughout the criminal justice process. They can also give you information about community alternatives to the court system.

Staff at the Victim Services Unit can help you complete victim impact statements, develop a safety plan and get support from other agencies. They can also help you to apply for protective court orders (such as Emergency Intervention Orders and Peace Bonds).

Important: Your involvement with the Victim Service Unit is voluntary.

Victims of crime have rights

The Victims' Bill of Rights in the *Victims of Crime Act* includes these rights:

- the right to information about the justice system;
- the right to express their views;
- the right to have their property returned when it is no longer needed as evidence; and
- the right to have their needs considered when the victim programs and services are developed.

The Victim's Bill of Rights also includes three basic rights:

- Victims have the right to be treated with courtesy, caring and respect;
- Victims have the right to privacy; and
- Victims have the right to expect that the justice system will do what it can to reduce their inconvenience and protect them from intimidation and retaliation.

Family Violence Prevention Act

The *Family Violence Prevention Act* is territorial legislation that focuses on the victim by offering three protective court orders that provide several ways in which victims can receive help.

An *Emergency Intervention Order* can have an abusive person removed from the home. A *Victim's Assistance Order* can provide longer-term help. A *Warrant of Entry* can authorize a police officer to enter a residence, assist or remove the victim, and search the house for signs of violence to use as evidence.

The RCMP and Victim Services workers can provide further information on the various orders. Call your local RCMP detachment (see page 16 for phone numbers) or Victim Services at 667-8500 or toll free at 1-800-661-0408, extension 8500. (All calls are confidential.)

Confidentiality

All programs provided by Victim Services are confidential. Unit staff will report incidents of child abuse and/or risk situations to Health and Social Services.

■ VICTIMLINK

(provincial government)

Information Services Vancouver

toll-free 1-800-563-0808

604-660-9415 (fax)

For deaf or hard of hearing callers: TTY 604-875-0885 (collect calls accepted)

or text 604-836-6381

www.vcn.bc.ca/isv/victims.html

Hours

24 hours daily

Services provided

VictimLINK is primarily a B.C.-based telephone help line for victims of family and sexual violence, and all other crimes. Users may call the toll-free line or submit a question via fax or through an e-mail form on the website. This confidential service is available to Yukon residents.

Certified specialists provide information and referrals to all victims of crime, and crisis support to victims of family and sexual violence, including sexual assault, violence in relationships, elder abuse, and adult survivors of physical or sexual abuse.

Staff connects people to a network of community, social, health, justice and government resources, including victim services, transition houses, and counselling resources. They also provide information on the justice system, relevant federal and provincial legislation and programs, crime prevention, safety planning, protection order registry, and other resources as needed.

VictimLINK provides service in 130 languages, including 17 North American aboriginal languages.

■ VICTORIA FAULKNER WOMEN'S CENTRE

(non-profit community agency)

503 Hanson Street

Whitehorse, Yukon Y1A 1Y9

667-2693

667-7004 (fax)

vfwc@northwestel.net

womensadvocate@northwestel.net

<http://sites.google.com/site/victoriafaulknerwomenscentre/>

Hours

11 a.m. to 3 p.m., Monday, Tuesday, Wednesday and Friday

3 p.m. to 6 p.m., Thursday

Special appointments can be arranged

Wheelchair accessible

Services
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Services provided

The Women's Centre is a safe and respectful space where women connect with each other, access support and services and work together to create positive change for women and the community. We are committed to promoting women's equality and well-being.

Our Women's Advocate helps women to assess their options in times of crisis.

- To access basic services – financial, legal, social, housing and employment
- In dealing with government agencies and accessing court services
- By empowering them to trust their judgment and make positive choices.

Wednesdays 11:30-1:30, we have a free community lunch for women.
Drop in for coffee, tea, showers, laundry, computer, fax and phone use.

■ WHITEHORSE CORRECTIONAL CENTRE

(territorial government)

Department of Justice

Yukon Government

Box 2703 (J-4)

Whitehorse, Yukon Y1A 2C6

Location

25 College Drive, Whitehorse, Yukon Y1A 5B6

393-7200

393-6208 (fax)

Wheelchair accessible

Services provided

The Whitehorse Correctional Centre offers programs that provide offenders with the opportunity to address their offending behaviours and the root causes that lead them to criminal activities. The centre operates on the philosophy that offenders are ultimately responsible for their behavior and that they must address the factors that resulted in their incarceration. A victim-centred approach to case management works towards reducing the risk to the victim or victims during the period of incarceration, and later, when the offender is released into the community. The victim-centred approach within corrections is a means of ensuring that the impact the offender had on a victim is taken into account prior to any decision being made about an offender's case.

Programs offered

- Substance Abuse Management Program
- Anger Management Program
- Commitment to Change Program
- Violence Prevention Program
- Educational programs
- Yukon Learn literacy programs

Services and other activities

- First Nations cultural programs and activities
- Alcoholics Anonymous meetings
- Narcotics Anonymous meetings
- Medical services
- Mental health services
- Council of Yukon First Nations pre-release planning
- Chaplain services
- Christian Fellowship meetings
- Spiritual counselling
- Work programs
- Recreation activities
- Arts and crafts
- Library
- Canteen

■ WHITEHORSE GENERAL HOSPITAL

5 Hospital Road
Whitehorse, Yukon Y1A 3H7
393-8700
393-8771 (fax)
www.whitehorsehospital.ca

Hours

24 hours daily
Wheelchair accessible

Services provided

The hospital provides confidential emergency treatment and acute care to victims of family violence.

Process

Victims of family violence who come to the emergency department are provided with emergency treatment and care, as well as information on resources for help and support in the community. Gender-appropriate physicians can be arranged.

Upon request, a victim services worker can be with the victim during an examination and questioning to provide ongoing emotional support.

In all cases of suspected child abuse and/or neglect a social worker from the Department of Health and Social Services will be called immediately. The social worker may bring an RCMP officer. The social worker and/or the nurse will stay with the child throughout the examination and questioning. Gender-appropriate physicians can be arranged. It may sometimes be necessary to admit the child to the hospital. A parent or guardian is encouraged to stay with the child.

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Confidentiality

Information provided to hospital personnel is strictly confidential, however, clients are advised that the RCMP and Health and Social Services will be notified in all cases of suspected child abuse and/or neglect.

■ WHITEHORSE HEALTH CENTRE

(territorial government)

Health and Social Services

Yukon Government

9010 Quartz Road (H-2D)

Whitehorse, Yukon Y1A 2Z5

667-8864

393-6407 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday

10 a.m. to 11:30 a.m., Saturday, immunization clinic for children only

Services provided

The Whitehorse Health Centre offers a wide range of public health services including pre- and post-natal care, mother and child programs, parenting groups, complete immunization needs, including foreign travel immunizations, and programs for seniors.

The centre provides immediate support to individuals or families in crisis and will arrange referral to the victim's doctor, Whitehorse General Hospital, the RCMP, Kaushee's Place, Family and Children's Services or other appropriate community agencies.

Confidentiality

Confidentiality is a priority, however, RCMP and Health and Social Services will be notified in all cases of suspected child abuse and/or neglect.

■ WHITEHORSE HOUSING AUTHORITY

(agency of territorial crown corporation)

410G Jarvis Street

Whitehorse, Yukon Y1A 2H5

667-5712

393-6386 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Services provided

Urgent family requirements for shelter are taken into account in determining priority for housing units.

■ WHITEHORSE YOUTH CENTRE BOYS & GIRLS CLUB

(non-profit community agency)

6209 Sixth Avenue

Whitehorse, Yukon Y1A 1P1

393-2824

667-2108 (fax: please mark “Attention: Whitehorse Youth Centre”)

whitehorseclub@bgcvcic.org

Hours

3 p.m. to 9:30 p.m., Tuesday to Saturday

Services provided

The Whitehorse Youth Centre is a drop-in and games room for young people aged 12 to 18 years. Young people have the opportunity to socialise in a safe, supervised environment. Diversionary activities are provided as a positive recreational alternative to substance misuse. Referrals to counselling and other confidential services are provided by trained staff. All programs and services are youth-directed in nature.

Other services include:

- daily, after-school snack;
- afternoon tutoring;
- free phone;
- daily activities including arts and crafts, movie nights, dances;
- weekly health and lifestyle workshops;
- day trips and outdoor recreation;
- job board;
- cultural activities;
- community involvement projects;
- camping;
- regular guitar lessons; and
- regular snowboarding days.

■ WHOLE CHILD PROGRAM

(non-profit community agency)

Location:

Whitehorse Elementary School

4181 Fourth Avenue

Whitehorse, Yukon

Y1A 1J7

Phone: 456-3871

cphodgin@yesnet.yk.ca

www.yesnet.yk.ca/schools/whole_child/start.html

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Hours

8 a.m. to 4 p.m., Monday to Friday
5:30 p.m. to 7 p.m. Tuesday: Selkirk Elementary School
5:30 p.m. to 7 p.m. Wednesday: Whitehorse Elementary School
5:30 p.m. to 7 p.m. Thursday: Elijah Smith Elementary School

Family Swim Nights

Selkirk 6:30 p.m. to 8 p.m. (last Tuesday)
Elijah Smith 6:30 p.m. to 8 p.m. (2nd Thursday)
Whitehorse Elementary School 7 p.m. to 8 p.m. (last Wednesday)

Fees

No cost to participants for any activities.

Services provided

The Whole Child Program (WCP) is based on the beliefs that parents are their children's first, most important, and most influential teachers; that children are most successful when schools and families are mutually supportive; and that the earlier schools and families connect, the better for children.

Whitehorse Elementary is home to the program, which is governed by an independent board representative of the community, and the programs services, supports, and all family recreation nights are always open to any family regardless of catchment area, age of children, etc.

Programming at the various schools are independently designed and may include open gym, open computer lab, 3 monthly free family swim nights, crafts for kids, cooking with kids and/or parents, parenting programs such as Nobody's Perfect Parenting, Parent-Child Mother Goose, and special kids programming like Red Cross Babysitters Certification.

■ WITNESS ADMINISTRATION PROGRAM

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-3)
Whitehorse, Yukon Y1A 2C6

Location

Andrew E. Philipsen Law Centre
Justice Building, 2134 Second Avenue, main floor, Whitehorse
667-8095; toll free in the Yukon 1-800-661-0408, ext. 8095
outside the Yukon, call collect 1-867-667-8095
393-6212 (fax)
doris.kerr@gov.yk.ca
www.justice.gov.yk.ca/prog/cs/wit/witness.html

Hours

8 a.m. to 4 p.m., Monday to Friday

Wheelchair accessible from Third Avenue parking lot

Services provided

The Witness Administration Program provides information about court dates, subpoenas and the progress of trials to witnesses and the general public involved with the Supreme and Territorial courts of the Yukon in Whitehorse and on court circuit.

On request, court orientations are held prior to court dates. The coordinator shows people the courtroom and explains what happens during a trial and who the major players are. The coordinator will contact the Crown Attorney when witnesses cannot attend court on the scheduled date.

The coordinator makes travel arrangements for subpoenaed Crown witnesses who must attend court outside their community. Witnesses can contact the coordinator during office hours with any problems or concerns they may have. Services are available to all subpoenaed Crown witnesses who must appear in court.

Where appropriate, referrals are made to the Victim Services and Family Violence Prevention Unit.

■ WOMEN'S DIRECTORATE

(territorial government)

Yukon Government

Box 2703 (WD-1)

Whitehorse, Yukon Y1A 2C6

Location

1 – 404 Hanson Street, Whitehorse

667-3030; toll free in the Yukon 1-800-661-0408, ext. 3030

393-6270 (fax)

lorie.larose@gov.yk.ca

www.womensdirectorate.gov.yk.ca, www.stopviolenceinyukon.ca

Hours

8 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided

The Women's Directorate's objective is to support the Yukon government in its commitment to the economic, legal and social equality of women. Its role is to integrate gender considerations into government policy, legislation and program development by:

- consulting and collaborating with Yukon women to incorporate gender and diversity perspectives into government decision-making;
- providing leadership to all departments in analysing and evaluating policies, programs and legislation to ensure gender-equitable outcomes;
- building the capacity of departments involved in policy and program development to ensure they have the skills and information needed to do gender-inclusive analysis;
- providing effective public education on women's equality, health and violence prevention issues to ensure healthy families and communities; and

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- providing research excellence and policy resources on women's economic security, health, violence and legal and social equality for the government and the public;
- providing funding programs.

The directorate also:

- develops public education campaigns and produces publications and reports on issues affecting women today;
- works with women's groups, government departments and non-government organizations on specific projects;
- advocates for the right of women and children to live free of violence.

■ YOUTH ACHIEVEMENT CENTRE

(territorial government)

Youth Justice

Family and Children's Services

Health and Social Services

Yukon Government

Box 2703 (501)

Whitehorse, Yukon Y1A 2C6

Location

501 Taylor Street

Whitehorse, Yukon Y1A 1T7

667-3759; toll free in the Yukon 1-800-661-0408, ext. 3759

667-3799 (fax)

yac@gov.yk.ca

Services provided

The Youth Achievement Centre provides programs during the day and evening for the following categories of youth aged 12-17: young persons involved with the criminal justice system, youth in the child welfare system, and youth at risk. The centre currently offers prevention, education, vocational training, supervision, and recreation programming. The exception to the age range is the Stop Now and Plan (SNAP®) under 12 program.

The following programs are offered on a quarterly basis but not all programs are offered each quarter. Contact YAC for the programs currently being offered.

Community support project: Helps youth complete community service hours and restitution.

Recreation and Fitness: Highlights the importance of fitness and nutrition in a youth's daily life and may include activities such as skiing, swimming, fitness training, hiking and biking.

Lunch and noon-time drop-in: Provides lunch as well as access to various activities.

Life without trouble: Uses an educational approach to explain to participants the factors that contribute to anti-social and inappropriate behaviour. The information is then used by each youth to develop a personal relapse prevention plan. Youth must finish this plan in order to complete the program.

Woodworking: Offered as a co-ed day or after-school program. It offers a positive, structured environment for hands-on skill development. Work schedules are designed to fit the needs and abilities of individual participants, with time commitments from one half day per week up to four days per week. The workshop works best for youth who are available to participate for at least six consecutive weeks.

Education Outreach: This program is a collaborative effort between YAC and the Department of Education. Youth at YAC who are unable to attend school for various reasons may be interested in connecting with a teacher a few times a week or working towards a plan to reintegrate into school.

Let's talk drugs: A secondary prevention and education program offering general information on alcohol and other drugs.

Anger Management: Uses an educational treatment approach to train young people in skills needed to manage anger and other emotions associated with the occurrence of aggression and anti-social behaviour. The program involves ten 1.5-hour sessions. There is a pre-intake assessment for each participant.

Various summer camps: Offers female, male, and co-ed camps.

Young Men's Sports: Focuses on attendance, participation, comprehension and fair play. Recreational activities include floor hockey, basketball, bowling, indoor soccer, movies, weight training and archery. Outdoor activities take place weather permitting.

Young women's group: Focuses on fun and participation, and providing a safe and supportive environment. Activities include movies, bowling, silk screening, candle making, stained glass, games, and outdoor activities, weather permitting. Issues explored include abuse prevention, stress and frustration, self-awareness and feeling good about oneself, communication, exercise and diet.

■ YOUTH DIRECTORATE

(territorial government)

Executive Council Office

Yukon Government

Box 2703 (A-8Y)

Whitehorse, Yukon Y1A 2C6

Location

2nd floor, 204 Main Street, Whitehorse

Gord.kurzynski@gov.yk.ca

667-8213

Chris.Nash@gov.yk.ca

456-6771

Services
accessible through
WHITEHORSE

Y

Services
accessible through
WHITEHORSE



toll free in the Yukon 1-800-661-0408, ext. 8213 or 6771
393-6341 (fax)

Services provided

The mandate of the Youth Directorate is: “supporting youth leadership development and involvement in social, economic and cultural opportunities”.

Under this mandate, the Youth Directorate:

- maintains a network of youth serving organizations for Yukon youth.
- manages a store-front office where youth / youth serving organizations can get information for support services;
- provides financial resources and support to three key Whitehorse youth service providers (Bringing Youth Towards Equality, Youth of Today Society, and Boys & Girls Club of Whitehorse);
- provides financial support to 16 rural Yukon communities and Kwanlin Dün First Nation to support leadership development, activities, training and employment for Yukon youth;
- organizes an annual youth leadership training workshop for community youth

■ YOUTH HIGH RISK TREATMENT PROGRAM

(territorial government)

Youth Justice

Family and Children’s Services

Health and Social Services

Yukon Government

Box 2703 (H-9)

Whitehorse, Yukon Y1A 2C6

Location

728 Range Road, Whitehorse

667-3616; toll free in the Yukon 1-800-661-0408, ext. 3616

393-6276 (fax)

Services provided

This program provides assessments and group, individual and family counselling to sexually abusive and violent young persons (12 to 17 years of age) and their families. The social worker / counsellor of the program will assess and determine appropriate referrals to the program.

The program also delivers Connect: An Attachment Focused Treatment Group for Parents and Caregivers of adolescents who struggle with significant behaviour problems or other mental health issues.

■ YOUTH OF TODAY SOCIETY – ANGELS' NEST YOUTH CENTRE

(non-profit community agency)

410 Jeckell Street

Whitehorse, Yukon Y1A 1V2

633-9687

www.youthoftodaysociety.com

Hours

Drop-in: 3 p.m. to 8 p.m., Monday to Friday

Office: noon to 8 p.m., Monday to Friday

Wheelchair accessible

Services provided

The Youth of Today Society provides a safe, nurturing environment for youth at risk, assisting in their physical, emotional, mental and spiritual growth by offering the following programs:

- *Blue Feather Youth Centre:* Youth drop-in centre, feeding program, computers, internet access, pool and movie nights;
- *Health and Justice Services:* youth advocate, court support worker and youth counsellor;
- *Arternative View:* art and music workshops, youth art gallery and community building mural project; and
- *Sign Monkey:* arts and technology training and job creation program for graphic arts, sign-making and web design.

Youth between 15 and 23 years of age are encouraged to participate.

■ YOUTH PROBATION

(territorial government)

Youth Justice

Family and Children's Services

Health and Social Services

Yukon Government

Box 2703 (H-9A)

Whitehorse, Yukon Y1A 2C6

Location

305 Lambert Street, Whitehorse

667-3610; toll free in the Yukon 1-800-661-0408, ext. 3610

667-3620 (fax)

YouthProbation@gov.yk.ca

Services
accessible through
WHITEHORSE

Y

Services
accessible through
WHITEHORSE

Y

Services provided

Youth Probation Officers supervise all Youth Justice Court orders, using a case management approach with young persons 12-17 years of age in conflict with the law.

Services provided include assessment, intervention, support, supervision, and referral for services and programming to ensure young persons successfully complete their court orders.

Extrajudicial Sanctions is an approved program that provides services to young persons, both pre- and post-charge, as an alternative to the formal court process.

The Whitehorse Youth Justice Panel meets regularly and provides recommendations to a Crown Attorney regarding whether young persons should be dealt with through Extrajudicial Sanctions or the formal Youth Justice Court process.

An Intensive Support and Supervision sentence can be court ordered for young persons that have particular difficulty in complying with community based sentences.

■ YUKON ABORIGINAL WOMEN'S COUNCIL

(non-profit community agency)

202-307 Jarvis Street

Whitehorse, Yukon Y1A 2H3

667-6162

668-7539 (fax)

yawc@northwestel.net

Hours

9 a.m. to 4 p.m., Monday to Friday

Services provided

The mandate of the Yukon Aboriginal Women's Council's is to deal with issues relevant to Yukon First Nations women and to respond to, and support, activities concerning the rights of all First Nations people. Women in the communities who are experiencing violence can contact the council and will be directed to appropriate services.

■ YUKON COUNCIL ON AGING

Seniors Information Centre

(non-profit community agency)

4061B – 4th Avenue

Whitehorse, Yukon Y1A 1H1

668-3383

668-6745 (fax)

Toll Free: 1-866-582-9707

E-mail: ycoa@yknet.yk.ca

Website: www.yukons-seniors-and-elders.org

Hours

9 a.m. to 1 p.m., Monday to Friday

Services provided

The Yukon Council on Aging serves all Yukon senior citizens, lobbying for better living conditions and communicating information about benefits and issues for seniors to the community at large. The Council holds twice-yearly meetings for its membership in the spring and fall. Membership dues are \$10.00 per year and include a subscription to a quarterly newsletter. Yukon Council on Aging Board meets monthly except June, July, and August. The Yukon Council on Aging administers the Seniors Information Centre and The Seniors Home and Yard Maintenance Program.

The Seniors Information Centre is available to clients to drop in, telephone, or be referred through other agencies. The Seniors Information Centre will refer clients to other agencies regarding family violence. The coordinator does not provide a crisis counseling service.

Confidentiality

All information provided to the coordinator is confidential and is not shared with other agencies unless requested by the client. Child abuse and neglect must be reported to the RCMP or Health and Social Services.

■ YUKON COUNCIL ON DISABILITY

(non-profit community agency)

4194B Fourth Avenue

Whitehorse, Yukon Y1A 1J8

668-6703

393-4992 (fax)

yukoncod@northwestel.net

www.ycod.yk.ca

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Services provided

Yukon Council on disABILITY (YCOD) is a non-profit organization located in Whitehorse with outreach to the communities that is dedicated to providing quality services to promote social and economic independence for persons with disabilities. We provide a referral and information service in addition to employment and training services which are available to Yukoners 16 and older who self identify as having a disABILITY. We offer a variety of individualized pre-employment services including resume and cover letter development, interview skills training, basic computer training and assisted job search. Informal career counselling is offered to people with disABILITIES who are exploring their career and education options. Employment services may include, job coaching, work experience placements and follow up services. We provide ongoing support to help maintain healthy employer/employee relationships, develop problem solving techniques and can also assist with the planning and implementation accommodation strategies. YCOD is currently the engaged in phase two of a three phase

Services
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Y

project to develop a Yukon Disability Employment Strategy, the goal of which is to reduce labour shortages in Yukon by increasing the labour market participation of persons with disabilities.

Confidentiality

Confidentiality is assured. Child abuse and neglect must be reported to the RCMP or Health and Social Services.

■ YUKON GOVERNMENT

Box 2703

Whitehorse, Yukon Y1A 2C6

667-5811; toll free in the Yukon 1-800-661-0408

Health and Social Services (see page 21)

Alcohol and Drug Services (see page 8)

Child Care Services (see page 12)

Children’s Assessment and Treatment Services..... (see page 13)

Community Health Facilities..... (see page 14)

Family and Children’s Services (see page 18)

Health Promotion Unit..... (see page 22)

Healthy Families..... (see page 23)

Mental Health Services..... (see page 32)

Whitehorse Health Centre..... (see page 46)

Youth Achievement Centre (see page 50)

Youth High Risk Treatment Program (see page 52)

Youth Probation (see page 53)

Yukon Justice (see page 58)

Adult Probation Services (see page 7)

Domestic Violence Treatment Options Court..... (see page 17)

Family Law Information Centre (see page 19)

Maintenance Enforcement Program (see page 28)

Victim Services..... (see page 41)

Whitehorse Correctional Centre..... (see page 44)

Witness Administration Program..... (see page 48)

Women’s Directorate (see page 49)

Yukon Housing Corporation..... (see page 57)

■ YUKON HOUSING CORPORATION

(territorial crown corporation)

Box 2703 (Y-1)

Whitehorse, Yukon Y1A 2C6

Location

Head office: 410H Jarvis Street, upstairs, Whitehorse
667-5759; toll free in the Yukon 1-800-661-0408, ext. 5759

667-3664 (fax)

www.housing.yk.ca

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Process

Yukon Housing Corporation's social housing program is for individuals, families and seniors who cannot secure affordable, adequate and suitable housing on the private housing market. Social housing units are located in Whitehorse and in nine rural Yukon communities (see list below).

Applicants must meet eligibility criteria.

Housing offices can provide confidential advice and assistance in assessing an applicant's eligibility and personal circumstances. Yukon Housing Corporation recognises that some applicants, such as victims of violence and abuse, have needs and situations which require priority consideration. Yukon Housing Corporation is sensitive to these needs and will make every effort in providing housing assistance for individuals and families in these situations.

Confidentiality

Information provided on an application for housing is confidential and is not released to other agencies.

Housing offices

See community pages for more information.

Carcross Housing Association.....	821-4281
Carmacks Housing Association.....	863-6411
Dawson City Housing Association.....	993-5478
Faro Housing Association.....	994-3113
Haines Junction Housing Association.....	634-2202
Mayo/Pelly Crossing Housing Association.....	996-2358
Ross River Housing Association.....	969-2347
Teslin Housing Association.....	390-2024
Watson Lake Housing Association.....	536-7304
Whitehorse Housing Authority.....	667-5712

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■ YUKON JUSTICE

(territorial government)

Yukon Government

Box 2703 (J-1)

Whitehorse, Yukon Y1A 2C6

667-5124; toll free in the Yukon 1-800-661-0408, ext. 5124

393-6212 (fax)

Adult Probation Services	(see page 7)
Domestic Violence Treatment Options Court.....	(see page 17)
Family Law Information Centre	(see page 19)
Maintenance Enforcement Program	(see page 28)
Victim Services.....	(see page 41)
Whitehorse Correctional Centre.....	(see page 44)
Witness Administration Program.....	(see page 48)

■ YUKON LEGAL SERVICES SOCIETY (LEGAL AID)

(legislated society)

Suite 203, 2131 Second Avenue, Whitehorse, Yukon Y1A 1C3

667-5210; toll free in the Yukon 1-800-661-0408, ext. 5210

667-8649 (fax)

administration@legalaid.yk.ca

www.legalaid.yk.ca

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

(closed for lunch, noon to 1 p.m.)

Services provided

The Yukon Legal Services Society (Legal Aid) is a non-profit organization that may provide the services of a lawyer to any Yukon resident who cannot afford to have a lawyer represent them.

Eligibility for Legal Aid is determined through an application interview with the Legal Aid Intake Coordinator.

Legal Aid assistance in the Yukon is generally limited to criminal, family, wardship, or mental health matters.

In communities outside of Whitehorse, courtworkers can assist people wishing to apply for Legal Aid.

■ YUKON PUBLIC LEGAL EDUCATION ASSOCIATION (YPLEA)

(non-profit community agency)

c/o Yukon College

Box 2799

Whitehorse, Yukon Y1A 5K4

Location

Yukon College Library

Law Line, 668-LAWS (668-5297)

toll free in the Yukon 1-866-667-4305

668-5541 (fax)

yplea@yukoncollege.yk.ca

www.yplea.com

Hours

8:30 a.m. to 4:30 p.m., Monday, Wednesday, Thursday, Friday

(closed for lunch, noon to 1 p.m.)

8:30 a.m. to noon, Tuesday

Wheelchair accessible

Services provided

The purpose of YPLEA is to provide information about the law to the public. It does not give legal advice.

Law Line

This free telephone service provides Yukoners with information about the law and legal system. Where family violence is involved, for example, the service could tell the client what a peace bond is and how to apply for it or how to apply for custody of children.

Resource materials and workshops

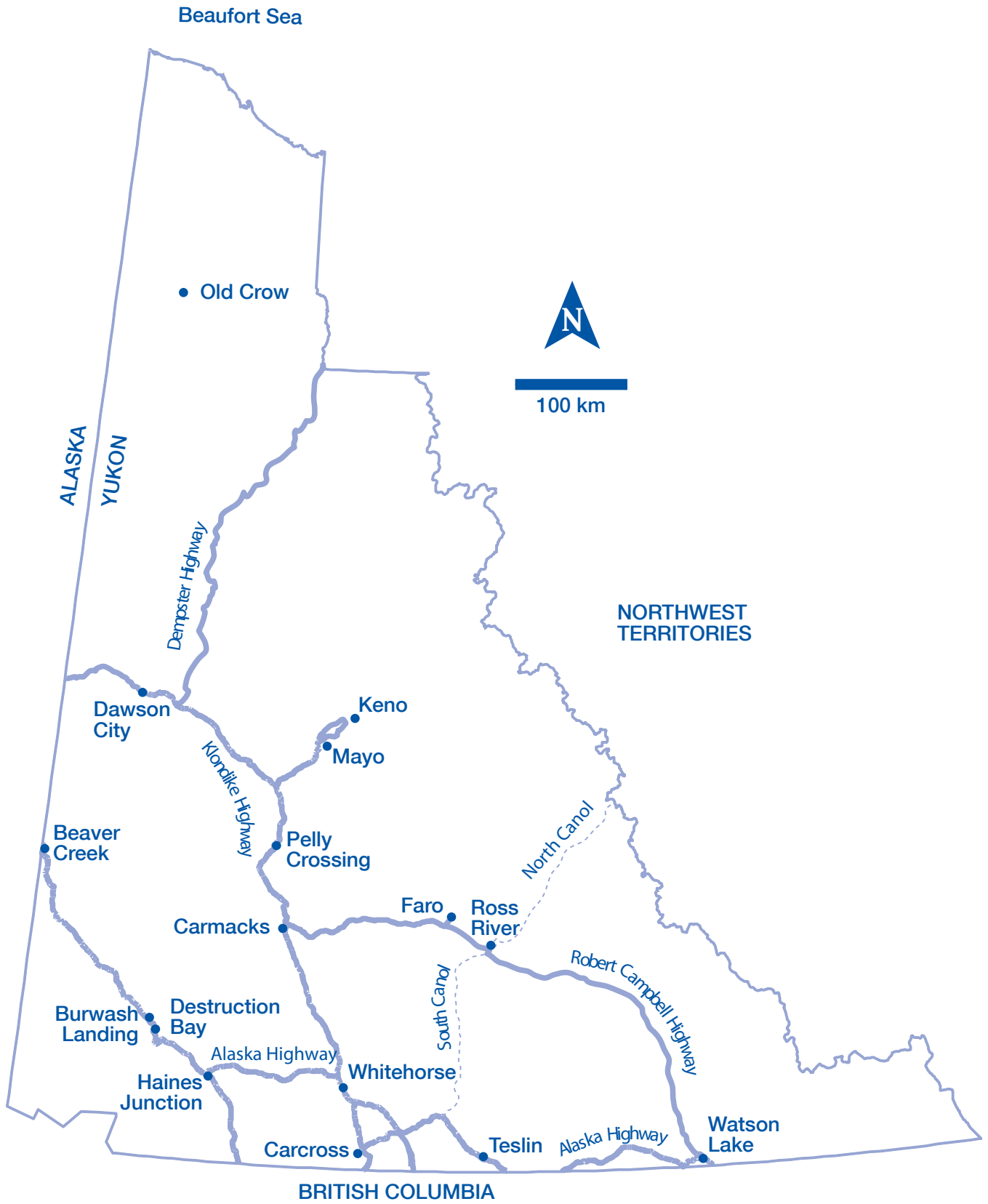
Upon request, the association puts on public workshops, lectures and media series on law-related topics. It has also produced a series of easy-to-read information pamphlets including “Splitting Up” and “How to Help a Friend Who’s Hurting.” YPLEA also produced the “Women Can’t Be Beat” information package and video.

Confidentiality

The service is confidential. It is not necessary to give a name on the Law Line. Where child abuse or neglect is suspected, RCMP or Health and Social Services must be notified.

Services
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Y



Services in the Communities

BEAVER CREEK

■ ABORIGINAL COURTWORKERS

Beaver Creek is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

■ HEALTH FACILITY

General Delivery, Beaver Creek, Yukon Y0B 1A0
862-4444
862-7909 (fax)

Hours

9:30 a.m. to 5 p.m., Monday to Friday (closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Beaver Creek, contact the Haines Junction office.

Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Beaver Creek is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

General Delivery, Beaver Creek, Yukon Y0B 1A0
862-2677, emergency 862-5555

See page 34 for a description of the services offered by the RCMP.

Services
in the
COMMUNITIES

B

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES

B

■ SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Beaver Creek is served by the social worker from the Haines Junction office.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ WHITE RIVER FIRST NATION

(Yukon First Nation)
General Delivery, Beaver Creek, Yukon Y0B 1A0
862-7802
862-7806 (fax)
bsam@wrfn.yk.ca

A youth drop-in centre is operated by the First Nation.
Phone for hours.

BURWASH LANDING

■ ABORIGINAL COURTWORKERS

Burwash Landing is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

■ KLUANE FIRST NATION

(Yukon First Nation)

Administration Services

Box 20, Burwash Landing, Yukon Y0B 1V0
841-4274
841-5900 (fax)
kluanefn@yt.sympatico.ca

Wheelchair access to main floor office

Health and Social Programs Department

Box 23, Burwash Landing, Yukon Y0B 1V0
841-4616
841-5502 (fax)
kluanefn@yt.sympatico.ca

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Wheelchair access to Health and Social Programs Department office

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided

The First Nation Health and Social Programs Department provides referrals and information about family violence as well as many other issues. Clients can come to the office or talk with workers during home visits. All of the health and social programs staff generally work closely together.

Confidentiality

Information given to the worker is confidential. Cases of child physical and sexual abuse must be reported to the RCMP or Health and Social Services.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Burwash Landing, contact the Haines Junction office. Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Burwash Landing is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Social Worker

Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

Services
in the
COMMUNITIES

B

All phone numbers
between Yukon
communities must be
preceded by 1-867.

CARCROSS

■ ABORIGINAL COURTWORKERS

Carcross is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 16 for a description of the services offered by the Aboriginal Courtworkers.

■ CARCROSS TAGISH FIRST NATION

(Yukon First Nation)

Box 130, Carcross, Yukon Y0B 1B0

821-3205, NNADAP worker

821-4802 (fax: please mark “Attention NNADAP worker”)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday; special appointments after hours

Services provided

The NNADAP office provides counselling with mental health support as well as NNADAP staff, referrals, and transportation to Whitehorse for medical and legal appointments.

Confidentiality

Information provided to First Nation workers about family violence is confidential. Cases of child physical and sexual abuse reported to First Nation workers must be reported by the worker to either the RCMP or Health and Social Services.

■ HEALTH AND SOCIAL PROGRAMS

821-8211, director

821-4811 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair access to main floor

Services provided

The staff provide information on family violence and referrals to other departments. Clients can come to the office or the staff will do home visits.

■ HEALTH CENTRE

Box 27, Carcross, Yukon Y0B 1B0

821-4444

821-3909 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

The nurse also covers Tagish. A home care nurse is available. Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 126, Carcross, Yukon Y0B 1B0
821-4281
821-3806 (fax)

Hours

8:30 a.m. to 12:30 p.m. Tuesdays through Thursdays

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ PROBATION OFFICER

Carcross is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 129, Carcross, Yukon Y0B 1B0
821-2677, emergency 821-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Social Worker

Box 174, Carcross, Yukon Y0B 1B0
821-2920
821-4814 (fax)

The Carcross office is located next to Montana Manor.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

Services
in the
COMMUNITIES

C

All phone numbers
between Yukon
communities must be
preceded by 1-867.

CARMACKS

■ ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dün
Box 54, Mayo, Yukon Y0B 1M0
996-2820

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ HEALTH FACILITY

Box 230, Carmacks, Yukon Y0B 1C0
863-4444
863-6612 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday
Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 124, Carmacks, Yukon Y0B 1C0
863-6411
863-6124 (fax)

Hours

hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ LITTLE SALMON CARMACKS FIRST NATION

(Yukon First Nation)

Box 135, Carmacks, Yukon Y0B 1C0
863-5576, office, Social Administrator and Community Health Representative
863-5606, NNADAP worker
863-5710 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services provided

The First Nation provides counselling, referral and information about family violence through the NNADAP worker, the Community Health Representative and the First Nation Social Administrator. Clients can come to the First Nation office or talk with workers during a home visit.

Confidentiality

Information given to the workers is confidential. Cases of child physical and sexual abuse must be reported to either the RCMP or Health and Social Services.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Carmacks, contact the Whitehorse office.

Phone 667-2970 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Carmacks is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 133, Carmacks, Yukon Y0B 1C0
863-2677, emergency 863-5555

See page 34 for a description of the services offered by the RCMP.

■ SAFE HOUSE

Box 135, Carmacks, Yukon Y0B 1C0
863-5918, 863-5576
863-5710 (fax: please mark "Safe House")

Hours

24 hours a day, 7 days a week

This shelter for battered women and children provides counselling and referrals. All services are confidential.

Services
in the
COMMUNITIES

C

**All phone numbers
between Yukon
communities must be
preceded by 1-867.**

Services
in the
COMMUNITIES
C-D

■ SOCIAL SERVICES

Social Worker
Box 95, Carmacks, Yukon Y0B 1C0
863-5800
863-5817 (fax)

The Carmacks office, located in the Tatchun Centre, opposite the Carmacks Hotel, is the local area office for Carmacks and surrounding area.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

DAWSON CITY

■ ABORIGINAL COURTWORKER

c/o Tr'ondëk Hwëch'in First Nation
Box 599, Dawson City, Yukon Y0B 1G0
993-5385

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ DAWSON CITY WOMEN'S SHELTER

(non-profit community agency)
Box 784 (313 Dugas Street), Dawson City, Yukon Y0B 1G0
993-5086 (24 hour crisis line)
993-6235 (fax)
shelterdirector@northwestel.net

Hours

24 hours a day, 7 days a week

Services provided

This shelter, with a play area for children, is within easy walking distance of anywhere in the community.

The women's shelter offers:

- shelter, safety, support and information to women and children in crisis;
- referrals to other agencies in Dawson and Whitehorse;
- support for survivors of domestic violence and sexual assault;
- advocacy and outreach services;
- a resource library of books and videos on a variety of issues of interest to women; and
- a weekly child care program, *Kids Time*, Tuesdays 10 a.m. to 12 noon, 1 - 3 years, Thursdays, 10 a.m. - 12:30 p.m., 3 - 5 years

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Process

Clients may drop in, phone or be referred to the women's shelter by another agency. Shelter workers can arrange for clients to be met or picked up and brought to the shelter.

Confidentiality

Information provided to shelter workers is confidential. The only exceptions to this are when workers are given permission to discuss the matter with other specified persons, or when the information is a disclosure of child abuse. In this case, workers are obliged to report this child abuse to the appropriate authorities.

Canada Prenatal Nutrition Program

993-5149

993-6832 (fax)

cpnpdawson@northwestel.net

The Women's Shelter also administers Health Canada's *Canada Prenatal Nutrition Program*. This program offers support and information to women and their families during pregnancy and up to six months after the baby's birth. Regular luncheons are held to promote resource and information sharing and support. Subsidies, including food, shelter and child care, are available to support women travelling to Whitehorse for delivery.

■ HEALTH FACILITY

Box 10, Dawson City, Yukon Y0B 1G0

993-4444

993-5811 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

351 Turner Street, Dawson City, Yukon Y0B 1G0

993-5478

993-5814 (fax)

Hours

8:30 a.m. to 5 p.m. Monday to Friday

See page 57 for a description of the services offered by the Yukon Housing Corporation.

Services
in the
COMMUNITIES

D

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES

D

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Dawson City office

Waterfront Building, 2nd floor, Front Street

Box 595 Dawson City, Yukon

Y0B 1G0

993-6455, collect calls accepted

993-6456 (fax)

www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

The Dawson City office also serves Mayo, Pelly Crossing, Elsa, Keno and the surrounding area. Call 993-5669.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 159, Dawson City, Yukon Y0B 1G0

993-2677, emergency 993-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Health and Social Services, Regional Services Branch

1066-2nd Avenue

Box 339, Dawson City, Yukon Y0B 1G0

993-7890

993-5076 (fax)

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ TR'ONDĚK HWĚCH'IN

(Yukon First Nation)

Box 599, Dawson City, Yukon Y0B 1G0

993-7148

993-2329 (fax)

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Hours

flexible

Services provided

The First Nation has information about family violence, as well as a community support team, including a counselor and outreach worker, who is available for support. The Tr'ondëk Hwëch'in can refer to other agencies in Dawson City. Clients may come to the office or talk with staff during home visits.

Confidentiality

Information provided to staff about family violence is confidential. Cases of child physical and sexual abuse must be reported to either the RCMP or Health and Social Services.

DESTRUCTION BAY

■ HEALTH FACILITY

General Delivery, Destruction Bay, Yukon Y0B 1H0

841-4444

841-5274 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday. Available for emergencies 24 hours a day.

The nurse also covers the Burwash Landing area. Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Destruction Bay, contact the Haines Junction office. Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Destruction Bay is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

Services
in the
COMMUNITIES

D

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES
D-F

■ RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Social Worker

Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Destruction Bay is served by the social worker from the Haines Junction office.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

FARO

■ HEALTH FACILITY

Box 99, Faro, Yukon Y0B 1K0
994-4444
994-3457 (fax)

Hours

8:30 a.m. to 4 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)
Wheelchair accessible

The nurse also covers Drury Creek. Monthly physician services are available in Faro. Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 149, Faro, Yukon Y0B 1K0
994-3113
994-3174 (fax)

Hours

Hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ PROBATION OFFICER

Faro is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 310, Faro, Yukon Y0B 1K0
994-2677, emergency 994-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Social Service Worker
Box 148, Faro, Yukon Y0B 1K0
994-2749, 994-2789
994-2730 (fax)
Wheelchair accessible

The Faro office is located in the Solar Computing building.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

HAINES JUNCTION

■ ABORIGINAL COURTWORKERS

Haines Junction is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ CHAMPAGNE AND AISHIHIK FIRST NATIONS HEALTH AND SOCIAL PROGRAMS

Dan Ku Ts'an Naji (Helping People Help Themselves)

(Yukon First Nation)

Box 5310, Haines Junction, Yukon Y0B 1L0
634-4221
634-3832 (fax)
lsparks@cafn.ca
www.cafn.ca

Services
in the
COMMUNITIES

F-H

All phone numbers
between Yukon
communities must be
preceded by 1-867.

**Services
in the
COMMUNITIES**

H

100-304 Jarvis Street, Whitehorse, Yukon Y1A 2H2
456-6888
667-6202 (fax)
cafn@cafn.ca

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)
special appointments are available

Wheelchair accessible

Services provided

The Champagne and Aishihik First Nation (CAFN) Social Development Department provides services to its members residing in Haines Junction, Canyon Creek, Champagne, Takhini and Whitehorse.

These services are in the areas of employment and income assistance, community wellness (treatment referrals, counselling, court assistance and support), youth recreation, community justice, elders' benefits and activities, home and community care, pre- and post-natal nutrition programs.

The department participates with the Justice department in conducting a Circle Court in Haines Junction.

Most services are available to CAFN citizens in all CAFN communities, however some services may not be consistently available in the smaller communities. Check with the Haines Junction office for availability.

■ HEALTH AND SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203
634-2205 (fax)
Wheelchair accessible

The Haines Junction office also serves Champagne, Canyon Creek, Burwash Landing, Destruction Bay and Beaver Creek.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ HEALTH FACILITY

Box 5369, Haines Junction, Yukon Y0B 1L0
634-4444
634-2733 (fax)

**All phone numbers
between Yukon
communities must be
preceded by 1-867.**

Hours

9 a.m. to 11:45 a.m. and 1 p.m. to 4:45 p.m., Monday to Friday

Wheelchair accessible

Nurses provide primary health care for acute conditions on a drop-in basis during open hours. Community health programs by appointment include chronic disease management, wellness checks for women and men, well child clinics, ante- and post-partum care, school health programs and education programs by request. Immunization programs include routine vaccinations for infants, school-age children and adults, including annual flu clinics and travel vaccines.

There is a doctor clinic three times a month by appointment. Nurses also cover Canyon Creek, Champagne and the Haines Highway. Emergency services are available on a 24-hour basis by calling the health facility or using the phone outside the main entrance.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 5338, Haines Junction, Yukon Y0B 1L0

634-2202

634-2416 (fax)

Hours

hours vary; check with the local office

Wheelchair accessible

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Haines Junction office

108 Auriol Street, Box 2109

Haines Junction, Yukon Y0B 1L0

634-2111, collect calls accepted

634-2333 (fax)

www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon.

See page 29 for a complete listing of programs and services.

Services
in the
COMMUNITIES

H

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ PROBATION OFFICER

Haines Junction is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 34 for a description of the services offered by the RCMP.

MAYO

■ ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dün
Box 220, Mayo, Yukon Y0B 1M0
996-2265
996-2267 (fax)

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ FIRST NATION OF NA-CHO NYAK DUN SOCIAL PROGRAMS

(Yukon First Nation)

Box 220, Mayo, Yukon Y0B 1M0
996-2420, Education, Social Administration
996-2551, Drug and Alcohol Worker, Rahgu Kolothumkatil
996-2086, Elders' Coordinator
996-4444 or 996-2420, ext. 38, Community Health Representative (Nursing Station)
996-2738 (fax)

The Drug and Alcohol Worker deals with all issues of family violence. Information given to workers is confidential. Cases of child physical and sexual abuse may be reported to another agency according to each situation.

■ HEALTH AND SOCIAL SERVICES

Box 9, Mayo, Yukon Y0B 1M0
996-2283
996-2203 (fax)

The office is located on the second floor of the Territorial Building.

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ HEALTH FACILITY

Box 98, 21 Centre Street, Mayo, Yukon Y0B 1M0
996-4444
996-2018 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

The nurse also covers Keno City, Elsa and Stewart Crossing. Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 68, Mayo, Yukon Y0B 1M0
996-2358
996-2417 (fax)

Hours

hours vary; check with the local office

This housing office also serves Pelly Crossing and Elsa.

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Mayo, contact the Dawson City office. Phone 993-6455 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Mayo is served by the Whitehorse office. Call 667-5231.

See page 7 for a description of the services offered by probation officers.

Services
in the
COMMUNITIES

M

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES
M-O

■ RCMP

Box 70, Mayo, Yukon Y0B 1M0
996-2677, emergency 996-5555

See page 34 for a description of the services offered by the RCMP.

OLD CROW

■ ABORIGINAL COURTWORKERS

c/o Vuntut Gwitchin Tribal Council
Box 94, Old Crow, Yukon Y0B 1N0
966-3261

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ HEALTH FACILITY

Box 92, Old Crow, Yukon Y0B 1N0
966-4444
966-3614 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)
Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ PROBATION OFFICER

Old Crow is served by the Whitehorse office. Call toll free in the Yukon 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 91, Old Crow, Yukon Y0B 1N0
966-2677, emergency 966-5555

See page 34 for a description of the services offered by the RCMP.

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ SOCIAL SERVICES

Social Service Worker
Box 98, Old Crow, Yukon Y0B 1N0
966-3124
993-5706 (fax, in Dawson City)

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ VUNTUT GWITCHIN FIRST NATION

(Yukon First Nation)
First Nation Director
Box 94, Old Crow, Yukon Y0B 1N0
966-3213
966-3261, NNADAP worker
966-3051, Community Health Representative
966-3808 (fax)

The First Nation Health and Social Services Department staff provide supportive counselling and referral services to victims of family violence. Resources within the community are pulled together to meet the needs of all family members.

PELLY CROSSING

■ ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dün
Box 54, Mayo, Yukon Y0B 1M0
996-2820

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ HEALTH FACILITY

Box 20, Pelly Crossing, Yukon Y0B 1P0
537-4444
537-3611 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

Services
in the
COMMUNITIES

O-P

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ HOUSING ASSOCIATION

Box 68, Mayo, Yukon Y0B 1M0
996-2358
996-2417 (fax)

Hours

hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Pelly Crossing, contact the Dawson City office. Phone 993-6455 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Pelly Crossing is served by the Whitehorse office. Call 1-800-661-0408, ext. 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 10, Pelly Crossing, Yukon Y0B 1P0
537-2677, emergency 537-5555

See page 34 for a description of the services offered by the RCMP.

■ SELKIRK FIRST NATION

(Yukon First Nation)

Social Programs
Box 40, Pelly Crossing, Yukon Y0B 1P0
537-3331
537-3902 (fax)

Hours

8:30 a.m. to 12:15 p.m., 1 p.m. to 5 p.m., Monday to Friday except payday Friday when the office is closed. The social programs director is on-call after hours.

Services provided

The First Nation provides referral and information about family violence through the Social Program, the community health nurse and the Health and Social Services social worker. Clients can come to the First Nation office or talk with the worker during a home

visit. Referrals are made to other resources located in Whitehorse or to the counsellor who visits the community. The Social Program Director and other designated staff are on call after hours.

Confidentiality

Information given to the worker is confidential. Cases of child physical and sexual abuse will be reported to Health and Social Services.

■ SOCIAL SERVICES

Social Worker

Box 62, Pelly Crossing, Yukon Y0B 1P0

537-3300

537-3616 (fax)

The office is located across the highway from the RCMP.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

ROSS RIVER

■ ABORIGINAL COURTWORKERS

c/o Ross River Dena Council

General Delivery, Ross River, Yukon Y0B 1S0

969-2722

Location

Margaret Thomson Centre

Hours

1 p.m. to 5 p.m., Monday to Friday

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ COMMUNITY HEALTH REPRESENTATIVE

General Delivery, Ross River, Yukon Y0B 1S0

969-4444

969-2430, Community Health Representative

969-2014 (fax)

Location

Margaret Thomson Centre

**Services
in the
COMMUNITIES**

P-R

**All phone numbers
between Yukon
communities must be
preceded by 1-867.**

**Services
in the
COMMUNITIES**

R

Hours

8 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)
Wheelchair accessible

Emergency medical services are available on a 24-hour basis by calling the health centre.

See page 15 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

General Delivery, Ross River, Yukon Y0B 1S0
969-2347
969-2002 (fax)

Hours
hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

MAGEDI SAFE HOUSE

c/o Margaret Thomson Centre
General Delivery, Ross River, Yukon Y0B 1S0
969-2017
969-2019 (fax)

This shelter provides counselling and referrals for battered women, elders and children.
Open only when needed.

PROBATION OFFICER

Ross River is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 7 for a description of the services offered by probation officers.

RCMP

Box 98, Ross River, Yukon Y0B 1S0
969-2677, emergency 969-5555

See page 34 for a description of the services offered by the RCMP.

ROSS RIVER DENA COUNCIL

(Yukon First Nation)
c/o Margaret Thomson Centre
General Delivery, Ross River, Yukon Y0B 1S0
969-2430, 969-2826
969-2019 (fax)

**All phone numbers
between Yukon
communities must be
preceded by 1-867.**

Location

Margaret Thomson Centre

Hours

9:00 a.m. to 5:00 p.m., Monday to Friday

Services provided

The community wellness worker, family support worker, community education liaison coordinator, community health representative and native courtworker all work as a team, through such services as the prenatal program and home community care program, to support families affected by alcohol, drugs and family violence.

■ SOCIAL SERVICES

Social Worker

Box 111, Ross River, Yukon Y0B 1S0

969-2292

969-2244 (fax)

The office is located in the McKenzie Building and is wheelchair accessible. Office personnel include a social worker and a secretary.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

TESLIN

■ ABORIGINAL COURTWORKER

Teslin is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 16 for a description of the services offered by Aboriginal Courtworkers.

■ HEALTH FACILITY

Box 70, Teslin, Yukon Y0A 1B0

390-4444

390-2217 (fax)

Hours

8:30 a.m. to 5 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Services
in the
COMMUNITIES
R-T

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES



The Teslin nurse also covers Swift River to Johnsons Crossing. Emergency services are available on a 24-hour basis by calling the health facility.

See page 15 for a description of the services offered to victims of family violence.

■ HOUSING ASSOCIATION

Box 182, Teslin, Yukon Y0A 1B0
390-2024
390-2207 (fax)

Hours

hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Teslin, contact the Whitehorse office. Phone 667-2970 (collect calls accepted) or visit the website at www.yfsa.org.

See page 29 for a complete listing of programs and services.

■ PROBATION OFFICER

Teslin is served by the Whitehorse office. Call 1-800-661-0408, ext. 5231.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 29, Teslin, Yukon Y0A 1B0
390-2677, emergency 390-5555

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Box 69, Teslin, Yukon Y0A 1B0
390-2588
390-2902 (fax)

The Teslin office is located at the Health Centre in downtown Teslin.

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ TESLIN TLINGIT FIRST NATION

Health and Social Development

(Yukon First Nation)

Box 133, Teslin, Yukon Y0A 1B0

390-2532, extension 321

390-2130 (fax)

healingcentre@ttc-teslin.com

Hours

8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided

Health and Social Development provides family and traditional counselling, referral and public information about family violence, substance abuse, healing circles for men and women, traditional teachings, and healing and medicines. The traditional parenting program offers prenatal teaching and counselling, and information on traditional foods and nutrition. A daycare centre is available. Home and community care services help clients maintain a self-sufficient lifestyle.

As members of Teslin Tlingit Health and Social Development, the staff strive to develop individual self-reliance and enhance personal empowerment in order to establish a healthier community. The goal of the Health and Social Development is to provide care and support to Teslin Tlingit citizens.

Health and Social Development staff include the director, intake/temporary financial assistance clerk, program coordinator, health coordinator, daycare manager, family counsellor, traditional counsellor, home and community care coordinator, home support worker, prenatal coordinator/enrollment clerk, and recreation programmer.

Confidentiality

Information given to workers is confidential. Cases of child physical and sexual abuse must be reported to either the RCMP or Health and Social Services.

WATSON LAKE

■ ABORIGINAL COURTWORKERS

c/o Liard First Nation

Box 328, Watson Lake, Yukon Y0A 1C0

536-2131

See page 16 for a description of the services offered by Aboriginal Courtworkers.

Services
in the
COMMUNITIES

T-W

All phone numbers
between Yukon
communities must be
preceded by 1-867.

Services
in the
COMMUNITIES

W

■ HOUSING ASSOCIATION

Box 506, Watson Lake, Yukon Y0A 1C0
536-7304
536-7356 (fax)

Hours

hours vary; check with the local office

See page 57 for a description of the services offered by the Yukon Housing Corporation.

■ LIARD FIRST NATION

(Yukon First Nation)
Box 328, Watson Lake, Yukon Y0A 1C0
536-2326, 536-2131
536-2332 (fax)

Hours

9 a.m. to 4:30 p.m., Monday to Friday

Services provided

The First Nation provides counselling, referral and information about family violence through the First Nation Health and Social Department via NNADAP, the community health worker and the family support worker.

Confidentiality

Information given to the worker is confidential. Cases of child physical and sexual abuse will be reported to Health and Social Services.

■ MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Watson Lake office

Holt Agencies Building, 714 Adela Trail
Box 537, Watson Lake, Yukon Y0A 1C0
536-2330, collect calls accepted
536-7854 (fax)
www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon. The Watson Lake office has one male and one female counsellor available for children, youth, families, couples and adults.

See page 29 for a complete listing of programs and services.

All phone numbers
between Yukon
communities must be
preceded by 1-867.

■ PROBATION OFFICER

Box 192
820C Adela Trail, Territorial Building (above the post office)
Watson Lake, Yukon Y0A 1C0
536-7565

The Watson Lake office also serves the area surrounding Watson Lake.

See page 7 for a description of the services offered by probation officers.

■ RCMP

Box 40, Watson Lake, Yukon Y0A 1C0
536-2677, emergency 536-5555
536-2541, Victim Service worker

See page 34 for a description of the services offered by the RCMP.

■ SOCIAL SERVICES

Health and Social Services – Regional Services (H-1)
820C Adela Trail
Box 305, Watson Lake, Yukon Y0A 1C0
536-2232
536-2790 (fax)

Regional offices offer information and access to all Social Services programs. See page 21 for a list of these services.

■ WATSON LAKE HEALTH CENTRE

Box 500, Watson Lake, Yukon Y0A 1C0
536-7483
536-7011 (fax)
watson.lake.hc@gov.yk.ca
536-2344, Home Care nurse
536-7011 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday

This facility promotes health and well being to clients by providing a variety of community-based health services such as immunization, prenatal instruction, school health, and wellness clinics for clients of all ages. Home care services are also provided. Acute primary care and emergency treatment services are not provided.

Services
in the
COMMUNITIES

W

All phone numbers
between Yukon
communities must be
preceded by 1-867.

**Services
in the
COMMUNITIES**

W

■ WATSON LAKE HOSPITAL

Box 866, Watson Lake, Yukon Y0A 1C0
536-4444
536-7302 (fax)
Watson.lake.hospital@YHC.yk.ca

Hours

24 hours daily
Wheelchair accessible

The Watson Lake Hospital is a 6 bed acute care facility that provides emergency treatment by community physicians. First Nations Liaison Workers are employed to provide confidential comfort and support to FN clients, assist with discharge planning, available community services, and medical travel arrangements. A dietician is on staff to assist in-patients and out-patients (upon referral) to meet their nutritional needs.

Confidentiality

Information provided to hospital personnel is strictly confidential, however, clients are advised that the RCMP and Health and Social Services will be notified in all cases of suspected child abuse and/or neglect.

■ WOMEN'S TRANSITION HOME

(non-profit community agency)

Help and Hope for Families Society
Box 864, Watson Lake, Yukon Y0A 1C0
536-7233, collect calls accepted
536-7770 (fax)
hhfs@northwestel.net

Fees

none

Hours

24 hours per day, 7 days per week
24 hour crisis line

Services provided

The transition home offers women and children emergency shelter in crisis situations and provides confidential and non-judgemental support in person or by phone 24 hours a day. Help and Hope is safe and respectful of women's choices, and provides support, referrals and advocacy.

Confidentiality

Confidentiality is ensured. Staff are required to report cases of child abuse under the Child and Family Services Act and the Education Act.

**All phone numbers
between Yukon
communities must be
preceded by 1-867.**

Carcross

Teslin

Carmacks

Faro

Mayo



Beaver

Dawson City

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Pelly

oss River

Yukon
Women's Directorate